

TERMS & CONDITIONS

Introduction

The following terms and conditions represent the basis upon which driving lessons and courses are offered to you by your local Weekend Wheels Driving School "WW" Instructor. Please note the contract for service is between yourself and the local WW Ltd Instructor. Each WW Driving instructor operates his or her own driving school business under franchise from WW and has agreed to be bound by the following terms and conditions. Any financial transactions and service are made directly between you, as the customer and the WW franchised driving instructor. WW Booking Office is a separate entity which has been authorised to act as a booking agent for the members of the driving school franchise network and holds no financial responsibility for any transactions between you and your instructor.

General Conduct

All WW instructors are bound by a professional code of conduct. Your WW instructor will be courteous, polite, tidy and punctual. He or she will also behave in a professional and ethical manner at all times. Your WW instructor's car will be well maintained, clean and tidy. All cars used by WW instructors are fitted with dual-controls as part of their standard equipment. The cars are of course fully insured for driving tuition. WW instructors will not smoke in the car while giving tuition, nor will they use your lesson time for any other form of business, personal or otherwise.

Qualifications

As a minimum your WW instructor will be licensed by the Driver and Vehicle Standards Agency (DVSA) to give driving tuition. He or she will also be proficient in the use of an accounting log of your transaction for complete clarity regarding your accounts.

1. You must be of legal age to drive and produce a valid UK/Northern Ireland provisional Category B driving licence.
2. For Pass Plus or Refresher lessons a full valid licence must be provided.

3. You must meet the minimum eye test requirements, which means you must be able to read a standard UK approved number plate at a minimum distance of 20.5 metres (67 feet). If you need to wear glasses or contact lenses in order to meet this requirement then you must wear them whenever you drive.
4. You must notify your instructor of any change of your ability or entitlement to have driving tuition, for example if your provisional licence has been revoked or for medical reasons or if you have driving convictions etc.
5. If you wish to cancel a lesson, a minimum of 48 hour's notice *must* be given. Failure to give 48 hours' notice will result in the lesson(s) having to be paid for *in full* by you. Lessons can be cancelled by telephone or text message but must be acknowledged by your instructor. WW has the right to review pricing structure for lessons annually. Any change in price whilst you are still under instructor, will be notified to you one month before implementation.
6. If your instructor turns up on time at the pre-arranged pick up point and you do not show, your instructor will wait 10 minutes. If there has been no contact made between you after 10 minutes your instructor will leave, and you will have to pay for the lesson in full. Your instructor operates to agreed time slots with you and other students and therefore punctuality is important. Please be ready for your lesson 15 minutes in advance.
7. Your instructor will endeavour to arrive on time, however due to unforeseen circumstances such as breakdowns, accidents and traffic hold ups etc, lesson times may need to change or even be cancelled. If cancelled by your instructor, no fee will be charged and your lesson will be rearranged.
8. Driving lessons must be paid for in advance by cash or BACS (bank transfer). Your instructor will advise you of the bank details. Cheques are not acceptable.
9. Intensive Driving Courses: Course must be paid for in advance. A deposit of 20% will be required at the time of book by BACS (bank transfer) – *Please note, deposits are non-refundable*. Two weeks before the commencement of the course, the balance is due for payment. Cheques are no longer accepted.
10. You must not be under the influence of drugs/alcohol during training. In the event of there being any signs of drugs/alcohol misuse or a perceived inability to drive, your instructor will withhold the use of the training vehicle.

11. Any prescribed medication that may affect your ability to drive should be discussed with your Doctor/s. You may also need to declare this to the DVSA if your Doctor advises. You *must* inform your driving instructor of any changes that may affect your driving.
12. Should you fail to reach a satisfactory driving standard before your practical test, your instructor will agree a change of test date with you to allow for further training. DVSA guidelines do not allow for a pupil to take a practical test just for the experience. However, you can sit a mock test with your instructor, prior to your practical so you can gain a feel for what the test will be like.
13. Your WW instructor cannot be held responsible for any postponement or cancellation of tests by you or the DVSA. Three clear working days' notice of cancellation or postponement is required by the DVSA. Failure to provide the required notice will result in the loss of your test fee. However, they will do all that is possible to arrange another test as and to help you to reclaim expenses from the DVSA. If you fail to cancel your test in time, you will be liable to pay your instructor who has made themselves and the car available for the time slot.
14. The instructor cannot be responsible if you fail your practical test, because you have failed the eyesight test. Your instructor will be responsible if the driving test is cancelled due to the condition of the tuition vehicle. Should this happen, your instructor will fund a new test.
15. There are no guarantees of a pass. You will be trained to a high standard, but the test result is down to the individual on the day.
16. Any and all changes to these terms and conditions will be displayed on the website. And these will be deemed as the current T&C's at all times.
17. We advise you read our GDPR policy for a full understanding of how we protect your data. This can be found on our website at:
www.weekendwheels.net

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