# PRIVACY POLICY – Kaplan Door Group 2 P/L trading as Bildspec (Bildspec) COMMITMENT TO YOUR PRIVACY

This website is owned and operated by BILDSPEC. Your privacy on the Internet is of utmost importance to us. At BILDSPEC, we want to make your experience online satisfying, secure and safe.

Since we gather certain types of information about our users, we believe you should understand our policy and the terms and conditions surrounding the capture and use of that information. This privacy statement discloses what information we gather and how we use it.

## Information which BILDSPEC gathers & tracks

BILDSPEC gathers two (2) types of information about its users:

- Information that its users provide through optional, voluntary submissions. These are voluntary submissions to receive further information about BILDSPEC's products or services. Under no circumstances does BILDSPEC divulge any information about an individual user to third parties.
- Information that BILDSPEC gathers through aggregated tracking information derived mainly by tallying page views throughout its websites. This information allows BILDSPEC to better tailor its content to readers' needs. Under no circumstances does BILDSPEC divulge any information about an individual user to third parties.

BILDSPEC Gathers User Information In The Following Processes:

BILDSPEC offers the following free services, which require some type of voluntary submission of personal information by its users:

# 1. "Get a Quote" form submission

BILDSPEC's users can choose to enter their details to receive further information relating to getting pricing on our products or services. The information gathered from this form is used for identifying users needs and to provide contact information for further communication about BILDSPEC's products and services as specifically requested.

## 2. "Contact Us" form submission

Our users can choose to request further information or ask questions directly from our online enquiry form. The information gathered from users will be used to make contact with these clients to provide answers to their questions and not for any other purpose.

#### Children

Consistent with the Federal Children's Online Privacy Protection Act of 1998 (COPPA), BILDSPEC will never knowingly request personally identifiable information from anyone under the age of 13 without requesting the person's parental consent.

## **Usage tracking**

BILDSPEC tracks user traffic patterns throughout all of our websites. However, we do not correlate this information with data about individual users. BILDSPEC does break down overall usage statistics according to a user's domain name, browser type, and MIME type by reading this information from the browser string (information contained in every user's browser).

BILDSPEC use tracking information to determine which areas of our websites users like and don't like based on traffic to those areas. BILDSPEC does not track what individual users read, but rather how well each page performs overall. This helps us continue to build a better service for you, the user.

# **Cookies**

We may place a text file called a "cookie" in the browser files of your computer. The cookie itself does not contain Personal Information although it will enable us to relate your use of this website to information that you, the user, have specifically and knowingly provided. But the only personal information a cookie can contain is information you, the user, supply yourself. A cookie can't read data off your hard disk or read cookie files created by other sites. BILDSPEC uses cookies to track user traffic patterns (as described above).

You can refuse cookies by turning them off in your browser. If you've set your browser to warn you before accepting cookies, you will receive the warning message with each cookie. You do not need to have cookies turned on to use this website. However, you do need cookies to participate actively in message boards, forums, polling and surveys.

#### **USE OF INFORMATION**

BILDSPEC uses any information voluntarily given by our users to enhance their experience in our network of websites, make contact via telephone or via email to provide information requested by users, provide interactive or personalised elements on the websites or to better prepare future content based on the interests of our users.

As stated above, we use information that users voluntarily provide in order to send out personalised quotes or make contact with users who have questions or need further advice or information. BILDSPEC never shares personal information with any third party, including advertisers, sponsors or partners.

Since we don't track the usage patterns of individual users, an advertiser or sponsor will never know that a specific user clicked their ad. BILDSPEC will not disclose any information about any individual user except to comply with applicable law or valid legal process or to protect the personal safety of our users or the public.

#### SHARING OF THE INFORMATION

BILDSPEC uses the above-described information to customize our content to suit your needs and provide information that has been requested by users.BILDSPEC will not share information about individual users with any third parties, except to comply with applicable law or valid legal process or to protect the personal safety of our users or the public.

#### **OPT-OUT POLICY**

BILDSPEC gives users options wherever necessary and practical. Such choices include:

Opting not to participate in certain interactive areas, which completely alleviates the need to gather any personally identifiable information from our users.

Contact vie email or via telephone to request the deletion of any correspondence or personal information.

#### YOUR CONSENT

By using this website, you, the user, consent to the collection and use of this information by BILDSPEC. If BILDSPEC decides to change its privacy policy, it will post those changes on this page so that you, the user, are always aware of what information we collect, how we utilize it, and under what circumstances we disclose it.