To Our West End and North Main Families,

We hope that you and your loved ones are in good health. We write to inform you that both West End and North Main Dental offices will reopen in May. We have determined, using our best clinical and professional judgement, that it is safe to do so. As we all hope to return to normal soon, our doctors and staff understand the landscape for practicing dentistry has dramatically changed since COVID-19. We want to ensure you that the health and safety of our patients and employees is our utmost priority. Making sure that you are informed and safe is essential for our offices to maintain your respect and confidence.

We have worked tirelessly to implement the guidelines set forth to us by the CDC, OSHA, and SC Department of Health. These guidelines are not simple and will continue to evolve as more evidence is gathered. Our staff asks for your support and understanding so we can adhere and stay up to date with the latest protocols. Infection control has always been our top priority but you will notice changes when it is time for your next appointment.

Please refer to our new set of guidelines for your upcoming visit:

1. Please call us upon arrival. You will notice a sign with the office number to reach us as you enter the parking lot.
2. A member of our staff will come to your car to do a quick health questionnaire and take your temperature. We will then escort you into our office one at a time.
3. No additional persons will be allowed in our waiting room during your visit. If you choose to travel with a companion we ask that he or she stays in the car to minimize risk.
4. Patients will be separated from other patients by at least 6 feet in the office.
5. Once your appointment is finished, a member of our staff will escort you to the front desk for checkout. We will do our best to ensure that you have a contactless exit.

We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time. Our team is working diligently to contact each individual patient that needs a new appointment time to allow for social distancing.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends.

Sincerely,
Dr. Judson L. Suber, Dr. Scott McAbee, and staff