

The Quotation is an interpretation of the customer's instruction, both written and verbal. Customers are therefore advised to carefully check quotes before accepting them.

**Quotes** are issued with an expiry date, and there is no obligation to provide service from a quote. Acceptance of quotes or acceptance of a job without a quote, can be either verbal or written and upon receipt of 50% deposit. Any cost incurred after acceptance of the quote will be charged if the job is cancelled. Any verbal estimate/quote given without seeing the job on request of the customer is only estimate and the actual cost may greatly differ if relevant information is not disclosed.

**Payment** is due on completion of the job. Invoices are given on a 5 day invoice. The Supplier reserves the right to charge interest of 2.5% per month, on all overdue invoices from the invoice due date. Administration charges will also be incurred for processing overdue accounts.

**Collection costs** The customer is liable for all expenses including legal costs incurred by the suppliers a result of any default by the customer in meeting the supplier's standard payment terms. The supplier is not liable to the customer for failure to deliver goods where such a failure arises from circumstances beyond the supplier's control.

**Title to goods** Title to goods and services sold and installed shall not pass from the supplier to the customer until payment in full for the goods and services (In case of a cheque, when the cheque is cleared). If such goods are sold by the customer, prior to the title being passed over to the customer from the supplier, the gross proceeds or goods purchased from the proceeds shall be the property of the Supplier. Partial payment is in no way accepted as full payment. The supplier may at any time prior to receiving payment in full, reclaim goods and enter any property where the goods are held and uplift goods for resale or otherwise. Any damage occurred from the installation/or removal of such product is not the suppliers responsibility.

**Guarantee or Warranty** given to the goods gives the supplier the right to repay, replace or pass a credit for the cost, if the goods have been returned to it pursuant to the guarantee. No other guarantee or warranty is given by the supplier in respect of the goods. All rights duties or liabilities, which might otherwise arise in respect of the sale of such goods, are hereby negated.

Acrylic used in the Magicseal products has a 30 year limited warranty, (against yellowing) offered by the manufacturer.

Magicseal has a one year warranty for workmanship/materials, with normal use of the product. The supplier takes no responsibility for the condition of the customer's windows, and the effect of such on the retro fitted Magicseal secondary double glazing panel. We can assist with any issues that may arise at addition cost the customer.

All care is taken when selecting paint for painting the frames to match the joinery The edging will be a similar colour and not necessary an exact match due to different painting systems available in the market. If the Customer chooses the customer can supply a colour and mixing information that can mixed into a spray can prior to ordering paint at no extra cost. Expensive recolouring costs will be at the customer's expense if the customer would require further work rematching the frames.

Condensation - the Supplier makes no claim to total eliminate condensation with the use of Magicseal thermal panel, on or between the acrylic and glass. Or that Ecolux 70 window film has any condensation improvement. Condensation arises from environmental conditions within the home.

Solargard window films have between a 2 year to a limited lifetime warrantee depending on film type and usage. The window film is applied to the glass, results will differ depending on the glass and environment the glass is in and the film is to be applied. It is quite normal for small airborne debris to get trapped under the film during application. Window film is designed to be looked through and provide a range of functions.

Uniline Blinds have a 5 year guarantee on the fabric and component. On installation by the supplier the warrantee with be activated.

**Personal guarantee** in the event of the customer ceasing to trade, through bankruptcy, receivership or any other reason, the customer will be deemed as personally responsible for the outstanding debts in the customer's name.

**Damage in transit** If the Supplier has been asked to freight goods, any damage occurred in the transport of such goods is the responsibility of the supplier.