

J.H.ProSolutions Privacy Policy

J.H.ProSolutions has created this privacy policy in order to demonstrate our firm commitment to privacy. The following information below discloses information gathering and dissemination practices for the J.H.ProSolutions site.

By using the J.H.ProSolutions site and accepting the User Agreement you also agree to this Privacy Policy. If you do not agree to this Privacy Policy, you must not use the J.H.ProSolutions site. The terms "We," "Us," "Our," or "" includes J.H.ProSolutions and our affiliates.

What information do we collect?

- i. J.H.ProSolutions collects your information when you register on the J.H.ProSolutions site and when you visit J.H.ProSolutions pages.
- ii. Personal Information: We may collect the following types of personal information in order to provide you with the use and access to the J.H.ProSolutions site, services and tools, and for any additional purposes set out in this Privacy Policy:
 - Name, and contact information, such as email address, phone number, mobile telephone number, physical address, and (depending on the service used) sometimes financial information, such as bank account numbers;
 - transactional information based on your activities on the sites (such as bidding, buying, selling, item and content you generate or that relates to your account), billing and other information you provide to purchase an item;
 - personal information you provide to us through correspondence, chats, dispute resolution, or shared by you from other social applications, services or websites;
 - additional personal information we ask you to submit to authenticate yourself if we believe you are violating site policies (for example, we may ask you to send us an ID to answer additional questions online to help verify your identity);
 - information from your interaction with our sites, services, content and advertising, including, but not limited to, device ID, device type, location, geo-location information, computer and connection information, statistics on page views, traffic to and from the sites, ad data, IP address and standard web log information.
- iii. Aggregate Information: J.H.ProSolutions collects non-identifying, general, generic and aggregate information to better design our Web site and services.
- iv. Non-Personal Information: J.H.ProSolutions may collect non-personal information as you use J.H.ProSolutions. When you use the site, J.H.ProSolutions, third-party service providers (e.g. Google Analytics), and partners may receive and record non-personal information from cookies, server logs, and similar technology from your browser or mobile device, including your IP address.
- v. We may combine some Non-Personal Information with the Personal Information we collect. Where we do so, we will treat the combined information as Personal Information if the resulting combination may be used to readily identify or locate you in the same manner as Personal Information alone.

How do we store your information?

We use hosting provider 123-Reg; therefore, your information may be transferred to and stored on servers in the United Kingdom and at varied locations dependant on Geo Location. J.H.ProSolutions maintains control of your information. We protect your information using technical and administrative security measures to reduce the risks of loss, misuse, unauthorised access, disclosure and alteration. Some of the safeguards we use are firewalls and data encryption, physical access controls to our data centres, and information access authorisation controls.

How do we use your Information?

- i. When you use the J.H.ProSolutions site, we may request certain information. J.H.ProSolutions does not share any of your personally identifiable or transactional information with any person or entity, other than as set out in this policy. No other third party receives your personally identifiable information or other transactional data except for approximate location / geo-location. The information we collect is used to improve the content of our web site, used to notify consumers about updates to our web site and for communications, such as customer service.
- ii. Email Communications: We may send you a welcome email to verify your account and other transactional emails for operational purposes, such as billing, account management, or system maintenance. You may only stop those emails by terminating your account. We may also send you promotions, product announcements, surveys, newsletters, developer updates, product evaluations, and event information or other marketing or commercial e-mails.
- iii. SMS communications: We may send you SMS messages to your secure phone number for operational purposes, such as notifying you about the status of your project. You can opt out of receiving these SMS messages from J.H.ProSolutions at any time by replying 'STOP' to any message we send.
- iv. Marketing: You agree that we may use your personal information to tell you about our services and tools, deliver targeted marketing and promotional offers based on your communication preferences, and customise measure and improve our advertising. You can unsubscribe from emails at any time by clicking the unsubscribe link contained in the email.
- v. We do not rent, sell, or share Personal Information about you with other people or non-affiliated companies for marketing purposes (including direct marketing purposes) without your permission. We may use and share Non-Personal Information for our marketing purposes, including, without limitation, marketing on other websites. For example, we may use the information to control the number of times you have seen an ad, deliver ads tailored to your interests, and measure the effectiveness of ad campaigns. You can prevent us from tailoring our ads to you on other websites by deleting your cookies (see below).

Sharing your Information

- i. We disclose personal information to respond to legal requirements, enforce our policies, respond to claims that a listing or other content violates the rights of others, or protect anyone's rights, property, or safety. Such information will be disclosed in accordance with

applicable laws and regulations. As stated above, we do not disclose your personal information to third parties for their marketing purposes without your explicit consent.

- ii. We may disclose personal information to our related bodies corporate and third party suppliers and service providers located in the UK or overseas for some of the purposes listed above. We take reasonable steps to ensure that the overseas recipients of your personal information do not breach the privacy obligations relating to your personal information.
- iii. We may disclose your personal information upon a business transition; At the sale or transfer of J.H.ProSolutions and/or all or part of its assets, your personal information may be among the items sold or transferred.
- iv. We may disclose your personal information to entities located outside of the United Kingdom.
- v. We may share aggregate data with advertisers and other third parties. J.H.ProSolutions uses industry-standard encryption technologies when transferring and receiving consumer and transaction data exchanged with our site.

Cookies

- i. Cookies are pieces of data assigned by a web server that uniquely identify the browser on your PC. J.H.ProSolutions uses cookies called "persistent" cookies to enable the site to remember you on subsequent visits, speeding up or enhancing your experience of services or functions offered. Cookies also enable our systems to gather information about your navigational patterns through the site. You have the option to disable cookies at any time through your browsers. We may also store your website activity in cookies which may be used by third party vendors, including Google, to serve ads based on your behaviour on our website.
- ii. The third-party vendors (e.g. Google Analytics) may receive and record non-personal information from cookies, server logs, and similar technology from your browser or mobile device, including your IP address. You may opt out of Google's use of cookies by visiting the Google advertising [opt-out page](#)

Customer Confidentiality

J.H.ProSolutions hereinafter referred to as 'the Organisation' is committed to providing a confidential service to its users, third parties and clients. No information given to the Organisation will be shared with any other organisation or individual without the user's expressed permission.

The purpose of the Confidentiality Policy is to ensure that all staff, members, users and third parties understand the Organisations requirements in relation to the disclosure of personal data and confidential information.

- i. All documents sent to J.H.ProSolutions for translation purposes are kept no longer than is considered reasonably practicable.
- ii. Any information given for translational purposes is not disclosed or discussed with any other parties, unless consent is given in writing due to the nature of a project.

- iii. Client confidentiality is regarded to be of utmost importance, all project related information is deemed to be fully confidential at all times.
- iv. All personal data will be dealt with sensitively and in the strictest confidence internally and externally.
- v. All personal paper-based and electronic data is stored in accordance with the Data Protection Act 1998 and is secured against unauthorised access, accidental disclosure, loss or destruction.
- vi. All personal paper-based and electronic data is only accessible to those individuals authorised to have access.

Changes to our privacy policy

We may change this privacy policy from time to time. Any updated versions of this privacy policy will be posted on our website. Please review it regularly.

This privacy policy was last updated on 28th December 2016.