



REOPENING UPDATE

To our Patients and Families,

It's been too long since we've seen your smiles! We're excited to be back and are in the process of calling to schedule all patients in order of appointments missed during the Covid-19 closing. As you can imagine, we have a considerable number of patients to call, so please allow us to follow our list and call you. Due to the new protocols and PPE supply demand, we are on a limited schedule as we transition into the summer months. In addition to our CDC Standard Precautions,* we are following the Texas State Board of Dental Examiners and CDC Covid-19 recommendations and requirements to ensure patient and employee safety.

PLEASE NOTE NEW APPOINTMENT PROCEDURES:

- We will check staff temperatures each day.
- Limited schedule - only 1-3 Patients on the Treatment Floor
- If you have had fever or any other illness symptoms, please wait 14 days to schedule your appointment.
- Upon arrival, we will meet you at the door for a Temperature Check (99.9 max).
- Waiting Room Closed - Only patient allowed in for treatment. Parents/Companions will be asked to wait outside. If you are not comfortable with your child coming in alone, for whatever reason, please let us know when scheduling his/her appointment.
- BRUSH TEETH prior to appointment. We have removed the tooth brushing station and the beverage station temporarily.
- No checkout/appointment scheduling. Please call to schedule next appointment.

We appreciate your patience and understanding! We will continue to follow the guidelines and mandates as they are updated in order to assure your safety and ours.

LOVE LIFE SMILING,
Dr. Delgado & Staff

*CDC Dental Standard Precautions are the minimum infection prevention practices that apply to all patient care, regardless of suspected or confirmed infection status of the patient, in any setting where health care is delivered. These practices are designed to both protect DHCP and prevent DHCP from spreading infections among patients. Standard Precautions include —

1. Hand hygiene.
2. Use of personal protective equipment (e.g., gloves, masks, eyewear).
3. Respiratory hygiene / cough etiquette.
4. Sharps safety (engineering and work practice controls).
5. Safe injection practices (i.e., aseptic technique for parenteral medications).
6. Sterile instruments and devices.
7. Clean and disinfected environmental surfaces.