The Cornell Scott-Hill Health Center is proud to stand as a national leader in community healthcare, offering state-of-the-art, integrated care at 20 care sites throughout New Haven County. We serve more than 34,000 patients each year and work hard every day to continue the important work that Mr. Cornell Scott started in 1968, keeping close in mind his advocacy for community healthcare and his passion to meet the healthcare needs of the underserved.

**Mission:**
The Cornell Scott-Hill Health Center’s mission is to measurably improve the health and wellbeing of the communities we serve by providing excellent compassionate care accessible to all.

**Vision:**
Through our innovative care, collaboration with others and advocacy for our patients, we make people’s lives better.

**Accreditation:**
The Cornell Scott-Hill Health Center is committed to providing the highest quality of care. That’s why most of our programs and sites are accredited by The Joint Commission. The Joint Commission accredits and certifies nearly 21,000 healthcare organizations and programs in the United States. Joint Commission accreditation and certification is recognized nationwide as a symbol of quality that reflects an organization’s commitment to meeting certain performance standards.
Douglas Bruce, MD
Chief of Medical Services
INTERNAL MEDICINE

Our team of doctors, APRNs and physician assistants is trained to help our patients obtain their health and wellness goals. Whether it’s a checkup, care for an illness or treatment for a chronic medical condition like diabetes, we will be your partner, working with you to make sure you get the care you need.

SPECIALTY SERVICES

**Audiology:**
20% of Americans have some degree of hearing loss. If you think you might be one of them, come visit our state-of-the-art audiology booth for an exam. We also offer assistance in obtaining hearing aids.

**Dermatology:**
Rash? Acne? Concerns about skin cancer? Our dermatologists are here to help. They diagnose and treat conditions related to the skin, hair and nails. They also provide skin cancer screenings and education on how to keep your skin healthy. Pediatric dermatology care is also available.

**ENT:**
Sleep apnea? Allergies? Acid reflux? Our Ear, Nose and Throat (ENT) doctors can help you with these conditions and much more! Our dedicated providers perform complete ear, nose and throat evaluations as well as minor procedures and allergy testing. So no matter what problem you are experiencing – voice disorder, chronic ear infections, tonsillitis, sinus disease or anything else related to the ear, nose or throat – they can help!

**Gastroenterology:**
Are you experiencing stomach troubles or digestive problems? Make an appointment to see one of our gastroenterologists today! Our doctors are specially trained to diagnose, manage and treat conditions related to the esophagus, stomach, small intestine, colon, rectum, gallbladder, pancreas and liver. They will work with you to diagnose your condition and then determine the best course of treatment, which may include lifestyle changes or medication.
Women’s Health:
Whether you are seeking routine gynecologic care or treatment for a more complicated condition, our expert team of doctors, midwives, and physician assistants provides a full scope of gynecologic services. We offer well-woman visits, pap smears, contraception, pregnancy testing, preconception counseling, STD testing, and gynecologic problem visits. We also care for women with abnormal bleeding, fibroids, endometriosis, ovarian cysts, menopause symptoms, vulvar concerns and more. Walk-in visits for pregnancy testing, STD testing, and urinary tract infections are available Mondays through Fridays.

Neurology:
From headaches to dementia to diabetic neuropathy, our highly trained and skilled neurologists are here to help you with any neurological problems you may be experiencing. They will diagnosis your condition and work with you and your primary care doctor to develop a treatment plan that is best for you.

Obstetrics:
If you are looking for compassionate personalized prenatal care, come to our Perinatal Program. Our midwives shape prenatal care for what each mother needs most, and we offer a variety of pregnancy support services, including WIC and Nurturing Families Network home visiting.

Orthopedics:
Back pain? Shoulder pain? Knee pain? You may need to see an orthopedist. Our orthopedists are devoted to the diagnosis and treatment of conditions related to the bones, joints, muscles and tendons. Conditions that can be treated include broken bones, osteoporosis, bursitis, scoliosis and lower back pain.

Pediatrics:
Finding the right doctor for your child is one of the most important choices you can make. At the Cornell Scott-Hill Health Center, our pediatricians recognize that children aren’t just small adults. They require specialized care, and that’s what we provide. Our dedicated, experienced team of doctors, APRNs and physician assistants will work with you and your child to meet their unique healthcare needs and to deliver the care they deserve, including developmental screenings, immunizations and regular checkups. We want to be a resource for your family and a partner in your child’s development and well-being.
Podiatry:
Do you have diabetes? Or just trouble with your feet? Our podiatrists are here to make sure your feet are healthy and to help you with any foot problems that you may have. Our podiatrists provide routine foot care to all patients seeking treatment as well as specialized diabetic foot care. Treatment is also available for other common podiatric conditions, including athlete’s foot, bunions, heel spurs and ingrown toenails.

Rheumatology:
Do you have arthritis? What about pain or swelling in your knees or fingers? Then it’s time to make an appointment with one of our rheumatologists. Our rheumatologists are specially trained to diagnose and treat musculoskeletal conditions and autoimmune diseases, including arthritis, gout and lupus. Since rheumatic diseases are complex and can affect people differently, our rheumatologists will work with you to find the treatment that best meets your needs.

Urology:
If you suffer from kidney stones, frequent urination or other urinary tract conditions, please make an appointment to see one of our urologists. Our urologists diagnose and treat medical conditions related to the urinary tract system as well as the male reproductive system. Conditions that may be treated include kidney stones, urinary tract infections, stress incontinence and prostate enlargement. Our urologists also deal with tumors of the urinary tract and sexual dysfunction, including erectile dysfunction.
BEHAVIORAL HEALTH SERVICES
Our staff of mental health professionals provides consultations and counseling for a variety of disorders, including depression, anxiety and personality disorders. We offer individual and group therapy as well as psychiatric evaluations, medication management and more.

**Child and Family Guidance:**
Being a kid comes with its own set of challenges. From peer pressure to bullying to abuse, kids face many issues that are tough to deal with on their own. We offer individual, group and family therapy as well as psychiatric evaluations, medication management and more.

**Drug & Alcohol Treatment Programs:**
Available services include inpatient detox, ambulatory detox, partial hospitalization treatment, intensive outpatient treatment, methadone maintenance, Suboxone® (Buprenorphine treatment), Vivitrol, individual and group therapy, psychiatric evaluations and medication management. Additional treatments include AcuDetox, Mindful Resilience for Trauma Recovery Yoga, overdose prevention and Narcan training, Twelve-Step Education (Alcoholics Anonymous and Narcotics Anonymous meetings) as well as primary care and temporary housing for men. Drug and alcohol treatment programs are available at locations in New Haven and Ansonia.

**Inpatient Detox:**
Our 29-bed inpatient detox facility located at 232 Cedar Street in New Haven provides the full-time medical care that you need to break your physical dependence on alcohol or drugs. Our caring staff is specially trained to help you through every step of this process and to keep you safe during it. The average inpatient detox stay is 30 days, after which we will connect you to the recovery services you need.

**Ece Tek, MD**  
Chief of Behavioral Health Services
DENTAL SERVICES

Our staff of dentists, hygienists, and dental assistants provides the highest level of care in our renovated, state-of-the-art facilities. We also offer emergency dental care and pediatric dental care.
EYE CLINIC

We offer general eye exams as well as specialized services, including neuro-ophthalmology, glaucoma and pediatric. We also provide evaluation of diabetic retinopathy.
PROGRAMS & SERVICES

Blood Draw:
In partnership with Quest Diagnostics, we offer blood draw services at 428 Columbus Avenue and 226 Dixwell Avenue in New Haven, and at 121 Wakelee Avenue in Ansonia.

Eligibility and Enrollment:
Are you uninsured or underinsured? Or maybe you are in need of SNAP assistance? No matter what your need is, our Eligibility and Enrollment team can help. Our team is made up of enrollment specialists who will help you get the benefits you need. Available options include SNAP (food stamps), Medicaid A, B & D, our Sliding-Fee Discount Program and health insurance through Access Health CT.

Homeless Healthcare:
The Health Center’s Homeless Healthcare program provides free medical care for those affected by homelessness in the Greater New Haven area. Care is available regardless of age and length of homelessness. Available services include primary care, mental health counseling, substance abuse treatment, emergency dental services, nutrition counseling, eye care, vaccinations and prescription medications.

Infectious Diseases Testing and Education:
If you have been diagnosed with an infectious disease such as HIV or Hepatitis C, or suspect you may have one, you don’t have to face it alone. Our infectious diseases team provides private, confidential testing and care for those with HIV, AIDS, Hepatitis, Tuberculosis and other infectious diseases. Services include primary care, medical case management, medication management, mental health and substance abuse services, oral healthcare, nutrition counseling, individualized HIV education and laboratory testing. We also offer community outreach and education.
**Pharmacy:**
Our pharmacy’s friendly and knowledgeable staff will quickly fill your prescription and answer any medication questions you may have. Our pharmacy also participates in several cost-saving programs, including the federal 340B drug program for uninsured patients, that may help you save on your prescription. Additionally, thanks to our partnership with Walgreens, our uninsured patients can now receive low-cost prescriptions at participating Walgreens throughout New Haven County.

**Wellness:**
Whether the goal is to lose some weight, quit smoking or take control of your diabetes, our Wellness Department can help. Develop lifelong healthy habits and manage chronic diseases such as asthma, diabetes, high cholesterol and hypertension. We offer individual appointments and group programs.

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**EARLY CHILDHOOD PROGRAMS**

**Birth to Three:**
The Cornell Scott-Hill Health Center participates in the Connecticut Birth to Three system and accepts referrals through the Child Development Infoline. We will evaluate the need for services in all developmental areas: motor, cognition, communication, personal-social, and self-help skills. We provide early intervention services, including speech therapy and occupational therapy as needed. We deliver services both in home and in the community.

**Nurturing Families Network (NFN):**
Nurturing Families Network (NFN) is a parenting support program that provides information, guidance and assistance to first-time parents at no cost. Our staff works with expectant and new parents to help them learn how to care for their baby and adjust to the many demands of parenthood. Services are available to both moms and dads, in person or over the phone.

**WIC:**
Women, Infants and Children (WIC) is a free nutrition program that provides healthy foods, nutrition education and breastfeeding support to families who qualify. WIC also refers clients to other programs as needed, such as HUSKY, SNAP and Social Services.
LEADERSHIP

Michael Taylor, CEO
Mentored by Cornell Scott, himself, Michael Taylor serves as Cornell Scott-Hill Health Center’s Chief Executive Officer. Michael, who has been with the Health Center since 2010 and served as the Center’s Chief Operations Officer prior to his promotion to CEO, is an experienced, proven leader with over twenty-five years of diverse health care management and consulting experience.

Michael’s extensive experience makes him uniquely qualified to serve as the Health Center’s Chief Executive Officer, providing him with the tools he needs to make the Health Center a medical home for the communities it serves as well as an employer of first choice.

Douglas Bruce, MD, Chief of Medical Services
Dr. Douglas Bruce joined the Cornell Scott-Hill Health Center team in 2005, stepping into the important role of Medical Director for the Health Center’s South Central Rehabilitation Center (SCRC). Throughout his time at the Health Center, Dr. Bruce has consistently provided the highest level of care to his patients and outstanding oversight to his team. It is this commitment and extraordinary level of care that led to Dr. Bruce’s role as Chief of Medical Services. Dr. Bruce brings a wealth of experience including extensive knowledge of infectious disease and addiction medicine.

Ece Tek, MD, Chief of Behavioral Health Services
In 2011, Dr. Ece Tek joined the Cornell Scott-Hill Health Center team, bringing with her a wealth of experience as well as a strong desire to make a difference in others’ lives. Initially, Dr. Tek served as the Medical Director for the Health Center’s Adult Psychiatric Clinic. In July of 2012, she was promoted to her role as Chief of Behavioral Health Services. Dr. Tek oversees and guides all of the Health Center’s behavioral health programs including mental health, addiction, and developmental services for adults, children and families.
Andrea Lobo, Chief of Human Resources
Inspired by her passion for change as well as her interest in healthcare reform, Andrea Lobo joined the Cornell Scott-Hill Health Center leadership team in 2010 as the Chief of Human Resources. However, Ms. Lobo is no stranger to the Health Center; she served as its Director of Human Resources from 2001 to 2004.

Kelvin Kreho, Chief Financial Officer
Kelvin Kreho joined the Cornell Scott-Hill Health Center in June 2016 as the Chief Financial Officer where he is responsible for all fiscal matters of the organization, including accounting, patient financial services, purchasing and facilities. With more than 25 years of healthcare finance experience, he has been a true asset to the organization.

Vanessa Andrews
Vanessa Andrews joined the Cornell Scott-Hill Health Center in 2007. During her time at CS-HHC she has worked in the Legal and Compliance Departments. In 2015 she became part of our leadership team when she was promoted to be our Corporate Compliance Officer. In that role, Vanessa is responsible for ensuring full regulatory compliance for the second largest Federally Qualified Health Center (FQHC) in the state of Connecticut.
2018
34,581 Patients
Number of different individuals
245,462 Visits
CS-HHC
BOARD OF DIRECTORS

Chair
Angel Fernández-Chavero

First Vice Chair
Nathan Jones

Second Vice Chair
Orlando Cordero

Treasurer
Joshua Bird

Secretary
Mabel Carroll

Rose Bradley
Robert A. Cole
Michael P. Davis
Carleen Elliott
Awilda Figueroa, D.C.
William McClain
Charles O’Connell
LOCATIONS

400-428 Columbus Avenue, New Haven, CT
Getting to the doctor shouldn’t be a challenge. That’s why we have offices conveniently located throughout New Haven County. Medical services, mental health counseling, and substance use treatment can be found in New Haven, West Haven and Ansonia. Dental services are available in New Haven and Ansonia.
Children can seek medical and behavioral healthcare at one of our School-Based Health Centers in Hamden or New Haven. School-Based Health Centers provide easy access for our patients and also help students adopt healthier behaviors at an earlier age.
COMMUNITY SUPPORT

The Cornell Scott-Hill Health Center is a leader in providing high quality, integrated healthcare accessible to all. We believe healthcare is a right. Addressing the social barriers of health, while providing patient-centered affordable care, is the backbone of what Cornell Scott founded the health center on in 1968.

The Health Center prides itself on offering a sliding-fee scale for patients and families based on their income and does not refuse care contingent on ability to pay. Cornell Scott-Hill Health Center also accepts all major health insurance and can be the only solution to combating high deductibles. That is why we need YOU. Please consider giving in any way YOU can!

Ways to GIVE:
When you make a gift to the Cornell Scott-Hill Health Center, you help us to bridge the gap between the actual cost of providing care, and the income we receive from participating insurers and federal and local grants. Your contribution helps us honor our commitment to the people of the neighborhoods we serve, while always ensuring care for those most in need.

Please support our mission. Gifts may be made by visiting our website at www.cornellscott.org or directly by contacting Michelle Riley, Manager, Donor Fund Development: mriley@cornellscott.org or 203-503-3261.

Cornell Scott-Hill Health Center is a private, 501(c)(3) nonprofit corporation governed by a community board of directors, most of whom are also patients. Contributions are tax deductible to the extent provided by law.

Your gift may create another life-changing opportunity for our patients.