Fact Sheet

The Cornell Scott-Hill Health Center was the first community healthcare center in Connecticut when we were founded in 1968. We are a federally qualified community health center and we serve approximately 35,000 patients throughout the Greater New Haven and Lower Naugatuck Valley areas each year.

We are a Joint Commission accredited institution which means we are held accountable to the highest standards and best practices in safe and effective care.

A former winner of the Johnson & Johnson Crystal Award, the Cornell Scott-Hill Health Center continues to achieve significant progress in the field of community health. We provide comprehensive primary care, behavioral healthcare, and dental services as well as a number of special programs. These programs include, but are not limited to:

- HIV/AIDS outreach, education and treatment to at-risk populations
- Inpatient alcohol and drug detoxification program
- Medication Assisted Treatment (MAT) for persons with Opioid Use Disorder
- Shelter for homeless people who are obtaining substance use disorder treatment
- Healthcare for homeless individuals and families
- Diabetes prevention and education
- School-based health centers
- Child and family guidance clinics
- Title X Family Planning Services
- Specialty care including Eye Clinic, Podiatry, Ear/Nose/Throat, Orthopedics, Rheumatology, Neurology, Gastroenterology, Dermatology, Urology, and Gynecology
- Adult and Pediatric Dental Care

Our mission. Cornell Scott-Hill Health Center measurably improves the health and well-being of the communities we serve by providing excellent and compassionate care, accessible to all.

Chair, Board of Directors.......................................................... Orlando Cordero
Chief Executive Officer .............................................................. Michael R. Taylor
Chief Operating Officer.............................................................. Bethany Kieley
Chief of Human Resources........................................................... Andrea Lobo
Chief of Medicine ........................................................................... Douglas Bruce, MD
Chief of Behavioral Health Services .............................................. Ece Tek, MD
Chief Financial Officer ................................................................. Kelvin Kreho
Corporate Compliance and Risk Officer.......................................... Vanessa Andrews

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Accredited by The Joint Commission.
**Patient Overview:**

Number of unduplicated persons who used the Center in 2019: 34,747
Number of patient visits in 2019: 227,047

<table>
<thead>
<tr>
<th>Condition</th>
<th>Number of Patients</th>
<th>Condition</th>
<th>Number of Clients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hypertension</td>
<td>6,505 patients</td>
<td>Depression</td>
<td>5,320 clients</td>
</tr>
<tr>
<td>Homeless</td>
<td>1,831 patients</td>
<td>Asthma</td>
<td>3,090 patients</td>
</tr>
<tr>
<td>Diabetes</td>
<td>3,436 patients</td>
<td>Alcohol Dependent</td>
<td>3,167 clients</td>
</tr>
<tr>
<td>Drug Dependent</td>
<td>4,856 clients</td>
<td>People with HIV</td>
<td>326 patients</td>
</tr>
</tbody>
</table>

**Demographic Profile of Patients:**

- Female: 54%
- Latino: 38%
- African American: 34%
- White: 44%
- Asian: 2%
- Male: 46%
- Other/Multicultural: 20%

**Payor sources:**

- Medicaid: 65%
- Uninsured (sliding fee): 11%
- Private Insurance: 16%
- Medicare: 8%

**Income Status:**

- Below poverty level: 35%
- Unknown: 55%
- 100% to 200% of poverty: 8%
- Above 200% of poverty: 2%

**Utilization Rates: Visit/Type of Patient**

- Substance Use Disorder: 5.06
- Mental Health: 11.4
- Medical: 3.3
- Enabling: 3.4
- Dental: 2.4
- Vision Services: 1.2

**Prescriptions** filled by our Pharmacy: 47,910  Walgreens and RxStrategies Pharmacies: 10,489

**Number of Patients by Service:**

- Medical: 28,890 patients
- Behavioral Health: 9,262 clients
- Dental: 6,527 patients
- Vision: 2,092 patients
- Substance Use Disorder: 12,896 clients
- Other Professional Services: 2,704 patients
- Enabling Services: 327 patients

**Our Services and Programs:**

**Primary Medical Care**

- Adult Medicine
- Women’s Health (OB/GYN)
- Pediatrics

**Dental Services**

**Specialty Medical Care**

- Addiction Medicine
- Audiology
- Clinical Pharmacy
- Dermatology
- Ear, Nose and Throat (ENT)
- Eye Clinic (Ophthalmology)
- Gastroenterology
- Infectious Diseases
- Neurology
- Orthopedics
- Perinatal Services
- Podiatry
- Rheumatology
- Urology

**Behavioral Health Services**

- Adult Mental Health Services
- Child and Family Guidance Clinics
- Medication Assisted Treatment (MAT) for Opioid Use Disorder
- Grant Street Partnership (Substance Use Disorder Treatment)
- South Central Rehabilitation Center (Integrated Treatment Programs)
- Convenient Care Walk-in Clinic
- HIV/AIDS treatment, education, case management, counseling and testing
- Homeless Healthcare
- HUSKY/Medicaid Application Assistance
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Wellness
- Women, Infants, and Children (WIC)
- Title X Family Planning Services

Data based on 2019 calendar year – Published April 2020