

We are pleased to be welcoming you back to the Tunbridge Wells Ear wax Clinic

**Please read before entering the clinic**

To comply with social distancing and to ensure a safe environment for both patient's and staff please follow these guidelines:

- 1) Do not enter the building if you feel unwell or have any of the following symptoms: **Cough, Temperature, Loss of sense of smell or taste, sore throat. Or if you are living with anyone with symptoms. Or if you have been in contact with someone with Covid 19 in the last 14 days.**
- 2) If you or a person in your household is shielding or in a high risk group, please advise us before you attend for your treatment.
- 3) Arrive on time for your appointment. Please **do not arrive early** as we cannot have people in the waiting room.
- 4) Please attend your appointment alone. If you require a chaperone, a member of the same household is fine, please advise us in advance. At the moment we cannot accommodate friends/family waiting for you in the waiting room.
- 5) You will be asked sanitise your hands on arriving and exiting the building.
- 6) We are committed to providing a safe environment for our patients. All surfaces are disinfected after every patient and Audiologists will be adhering to the recommended safety recommendations regarding PPE. (Details on our website)
- 7) We are spacing appointments out to allow for aeration of the room
- 8) Please avoid public transport if you can

Thank you for helping us to maintain a safe environment for everyone.