

How safe are my records?

Your therapist uses **bacpac**: a system designed to ensure that your information is safe, secure and completely confidential.

Secure

bacpac has been built on a secure hosting platform by **Mayden**, a company with over 10 years experience developing protected software for the NHS, voluntary services and the private sector.



Encrypted

The information stored within **bacpac** is encrypted and in addition to a password, your therapist must input a unique code each time they log in. This ensures that your records are accessible only to them.

Trusted

Mayden has been vetted by the NHS and by the Ministry of Defence to host confidential medical information, so you can be certain that your notes are stored safely and securely.

Mayden has robust procedures in place to ensure that your information remains confidential. We are happy to share these with you.

Simply email support@mayden.co.uk for details.



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