



## **DEE WHY VILLAGE PLAZA GIFT CARDS TERMS AND CONDITIONS**

These conditions apply to use of the Dee Why Village Plaza Gift Cards, issued by Dee Why Village Plaza. Use of this gift card constitutes your acceptance of the Terms and Conditions of Use. If you allow another person to use your gift card, you must tell them that they will be bound by these terms and conditions.

NSW Law applies to these terms and conditions. By using your gift card you unconditionally submit to the jurisdiction of the courts of NSW.

**IMPORTANT: TREAT YOUR GIFT CARD LIKE CASH. If your gift card is faulty, lost or stolen, we may be able to stop your gift card value being used and may be able to replace with the same unused value (at the time of replacement) and original expiry date. You must provide the following information: reference number (located on the back of the gift card), card number, original balance and expiry date. Phone 1300 764 721.**

The gift card may be used to purchase goods or services at retailers with "EFTPOS" facilities who accept the gift card, provided that the gift card has enough unused value to make the purchase. Some merchants may choose not accept the gift card.

1. Once gift cards are activated they cannot be redeemed for cash, reloaded, returned for a refund, have their balances consolidated to a new gift card, or be replaced after expiry and are not legal tender, account cards, debit or credit cards or securities.
2. Keep your gift card secure – anyone holding the gift card can use its value to make purchases. If your gift card is lost or stolen, or you suspect an unauthorised transaction, immediately report this by calling 1300 764 721.
3. Gift cards will be void if they are defaced, mutilated, altered or tampered with in any way. We may subject gift cards to verification and security checks in our absolute discretion.
4. If you have a query or complaint about the gift card, please contact 1300 764 721. We are not liable for the availability, quality or fitness for purpose of any goods or services purchased with the gift card. Any dispute about goods or services purchased with the gift card must be resolved with the supplier. Except for rights which cannot be excluded, any conditions or warranties implied or imposed by legislation or otherwise are excluded from these conditions of use. To the extent permitted by law, liability is limited to replacing faulty gift cards.
5. If you think there has been a mistake transaction on your gift card contact the store where the mistake was made.
6. We may cancel any gift card, or the gift card scheme, for any reason at any time without notice. If so, we may either provide a refund or a replacement gift card of equivalent value unless we reasonable suspect fraud in relation to a gift card. The gift card remains our property.
7. We can vary or replace these conditions of use at any time (including to introduce new fees).

### **IMPORTANT**

**SOME MERCHANTS MAY CHOOSE NOT TO ACCEPT THE GIFT CARD.**

**EXPIRY DATE: THE GIFT CARD WILL EXPIRE ONE YEAR AFTER THE DATE OF ISSUE.**

Check the expiry date on your gift card as soon as you receive it. After the gift card has expired, it is no longer valid. All transactions will be declined. Unused value will not be refunded and will become our property.

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**All correspondence to:**  
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