

## What to Expect at Warwick Town and Country Vets

- As a new or existing client visiting Warwick Town and Country Vets, you can expect our full attention to your pets needs. When you arrive for your appointment, one of our friendly reception staff will check you and your pet in, this will include confirming your pets details and your personal contact details and getting your pets weight. For the safely of all our patients and clients we ask that all dogs be on a leash and cats in cat cages
- During your consultation please don't hesitate to ask questions, all of our vets and nurses are more than happy to help you understand the information we are providing and the costs and care that are involved with your pets health and recovery
- You should also expect to see Megs, our clinic cat. She may be looking over the waiting room or sometimes sneaks into a consult room to say hello
- Our goal here at Warwick Town and Country Vets is to see all our clients and patients on time, whether it be in the clinic, a farm call, or house call, however there will be times where the unexpected emergency will create delays. We will ensure these are minimised as much as possible, and if possible notify you before your appointment