

To our patients,

We at Greensboro Medical Associates recognize that this is a stressful and unprecedented time, and we want our patients to know that we are doing everything in our power to continue to provide the highest level of care possible. We want our patients to know that you and your healthcare is our priority. The Covid-19 pandemic is something that we are closely monitoring. We are adapting our services to keep our patients protected. Several changes have been implemented to ensure patient and staff safety, and we ask your patience through this transitional time:

1. We ask that you do not bring more than 1 visitor with you to your appointment, if absolutely necessary. This is in an effort to decrease potential contact between patients, staff, and visitors.
2. We ask that you do not walk in for appointments, and instead call ahead. This will help us immensely in our next safety step, which is :
3. We are now scheduling routine follow up visits and well visits in the morning hours. Sick visits will be limited to the afternoon hours, after 2:00 or 3:00 depending on your provider.
4. We are routinely, thoroughly cleaning surfaces and washing hands. We are working hard to ensure that the office remains a clean and safe environment for patients and staff alike. These efforts include and are not limited to: wearing PPE when reasonable and appropriate, cleansing surfaces multiple times per day, ensuring that staff are washing hands frequently, and using alcohol-based hand sanitizer frequently.
5. We are moving visits to Telemedicine, if available and reasonable. We have a capability for video visits via doxy.me, please call ahead to schedule these visits. For certain patients who qualify, we can also offer telephone visits with providers.

Thank you for your patience and understanding during this time.