#### STAND FOR ALL GDPR

## **Privacy Statement**

Preservation of your privacy is important to Stand For All and we are committed to letting you know how we use your personal information and to making only responsible use of your data.

References to "we", "us", "you" or "our" in this privacy statement are references to Stand For All.

This statement relates to the various contact types associated with Stand For All.

# 1. What personal data we collect

Stand For All is a networking and information sharing organisation providing support and assistance to individuals and organisation, and as a result, we collect details about individuals and organisations who express an interest in working with, or being supported by, us. In addition, we also ask for some basic personal information, including:

- Name
- Email address
- We may need to ask about skills, affiliations etc if relevant to your inquiry or offer of help

We also may ask for some non-personal data (e.g. how you heard about Stand For All or the services you are interested in).

You are responsible for making sure you give us accurate and up to date information. If you provide information on behalf of another person, you will need to tell them how to find this privacy statement and make sure they agree to us using their information for the purposes set out in it.

We will also collect personal data when you access the services we offer. Depending on the service you use, the way we collect data may include, but is not limited to, the following:

- Downloadable resources name and email address.
- **Support line** name, email address, organisation, job title and query details.
- **Event sign up** name, email address, job title, organisation, photographs and payment details (for paid events only).
- Request for assistance sign-up name, email address, job title, organisation and query details.
- Online feedback or research surveys name, organisation and email address.

In all instances where we collect the data from individuals it's in order to deliver our services in the most effective manner possible.

## 2. How we use your personal data

We use your personal information to provide the services you have requested from us, and/or enable you to provide services to others who may need it. We never share your information with third parties, unless it is necessary to deliver the service you have requested from us. Primary examples of this include, but are not limited, to:

- Sharing data with external staff or volunteers, where relevant to your needs or requests.
- Sharing data with other organisations where relevant to your needs or requests.
- Sharing your data with an expert referral partner.

We never share your information with third parties for marketing purposes without asking for specific, unambiguous consent. For example, if possible future events, e.g. marches/dinners/campaigns etc, are delivered alongside a relevant partner. On some occasions, we might ask you if we can share those details with the partner. In any instances that this becomes necessary the request to share your information will be made clearly and unambiguously. If in any case, this consent is not received then your data will not be shared.

From time-to-time, we may use your feedback and attribute it to you (e.g. by quoting a name and organisation alongside the feedback). We may take this information from possible future surveys you are asked to complete and will only do so to talk about our services publicly or demonstrate the impact of the organisation to key stakeholders. We never share your information without asking for specific, unambiguous consent. This will be very clear on the relevant forms you complete. If in any case, this consent is not received then your data will not be shared.

## 3. Communications

Stand For All is committed to maintain an open transparent relationship with everyone we work with. This will in future potentially entail receiving regular, relevant communications from us (e.g. bulletins on activities, requests for assistance and specialities from organisations being supported, guidance on messaging to ensure not conflicting with other groups etc). Signing up includes automatic subscription to these communication channels. From time to time, we may also contact you to ask you to engage with various campaigns we run on behalf of other charities and groups.

You have the right to withdraw your consent from receiving our communications at any time. For more information, see section 4 below. You can unsubscribe from communication channels without affecting your relationship with Stand For All.

# 4. Your rights to be informed

#### To update your data

If you wish to access or rectify personal data that has been collected (see section 1 for examples) or if you wish to receive any personal data we hold on you, please contact daniel@standforall.co.uk and we will respond to your request within one calendar month.

# To delete your data

If you wish to have your data removed entirely from our records, please contact <a href="mailto:daniel@standforall.co.uk">daniel@standforall.co.uk</a> and we will respond to your request within one calendar month.

#### To withdraw your consent

If you wish to withdraw your consent from receiving our email communications, this can be done by emailing daniel@standforall.co.uk.

# To object to, or restrict data processing

If you object to the processing of your personal data, or wish to restrict the way in which it is processed by us, please contact <a href="mailto:daniel@standforall.co.uk">daniel@standforall.co.uk</a> and we will respond as soon as possible. Please note that this may affect our ability to deliver services to you.

## 5. How long we retain your data

We retain your personal data for as long as is considered necessary for the purpose for which it was collected (including as required by applicable law or regulation, typically 6 years). In addition, personal data may be securely archived with restricted access (and other appropriate safeguards) where there is a need to continue to retain it.

## 6. Questions or complaints

If you have questions or a complaint about the way your personal data has been processed by Stand For All, please email <u>daniel@standforall.co.uk</u> and we will look in to this for you as a matter of priority.

If you wish to take your complaint further, you can contact the Information Commissioner's Office (ICO), which is the independent regulatory authority who exist to uphold information rights in the UK. For more information, visit their website or call their helpline on 0303 123 1113.

#### 7. Changes to our privacy statement

Updates to this privacy statement will appear on this website. This privacy statement was last updated on 20/12/2019.

#### **Website Terms & Conditions**

This website is owned and operated by Stand For All. References to "we", "us", "you" or "our" in these Terms and Conditions are references to Stand For All.

You may not alter this website in any way or post onto or transmit to this website any material containing software viruses or files which may damage or disrupt the good working order of computer or telecommunications equipment.

## 1. Copyright

1.1 The materials contained on this site are either the copyright of individual contributors, permitted developers or companies, (e.g. names.co.uk) or of Stand For All and may be subject to other intellectual property rights.

#### 2. Use of this website

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- Altering, transforming or building upon any content contained in this website.
- All copyrights and trade mark notices, marks, disclaimers and other such elements must be preserved and upheld at all times.

#### 3. Links to third party sites

3.1 This website may contain links to websites operated by third parties. The operation of these websites is outside Stand For All's control and you proceed at your own risk. We do not endorse or sponsor, and are not liable for the products, services or content you access through any linked site.

## 4. Data protection

4.1 We will collect, use, store and disclose your personal details in accordance with our Privacy Policy.

## 5. General

- 5.1 If any part of these terms and conditions are not enforceable, this will not affect the enforceability of any other part.
- 5.2 These terms and conditions are governed by English Law and all disputes will be submitted to the nonexclusive jurisdiction of the English Courts.