

Terms & Conditions

EMBASSY CARS LTD

All our prices are quoted in pounds Sterling and are exclusive of VAT, which will be charged for all services where applicable at the prevailing rate. Parking charges and tolls are not included and will be charged at cost.

All hires involving a drop off and a subsequent pick up will be priced as one continuous hire unless the interval between journeys is 4 or more hours stated at the time the booking is made.

Chauffeur's overnight subsistence allowance by arrangement. Also for each period of 9 hours hire, a meal allowance of £12 will be added.

Gratuities are at the client's discretion.

A 100% surcharge is applicable for journeys on Christmas Day, Boxing Day and also from 18:00 New Years eve until 22:00 New Years day, thereafter the 25% standard surcharge will apply.

For as directed both London and country rates, the minimum hire is 2 hours.

We allow 15 minutes free waiting time at a collection address, then reverts to the first minute

AIRPORTS

Airport transfer tariffs are based on one way, direct, non-stop transfers . We allow a waiting time of 25 minutes (car park at present £2.70) for landings, free of charge. Any excess waiting time is charged at £18 per hour standard car and £25.00 PER HOUR Executive Car, Any excess time or mileage over and above the stated allowances will be charged at either the standard hourly rates starting from the first minute, or the additional mileage rate.

CANCELLATIONS

Cancellations must be received no later than 3 hours before the commencement of the hire for journeys outside the M25 or 2 hours for those inside the M25. The company reserves the right to invoice the client with a charge (no less than a minimum charge) unless the above conditions are met.

For cancellation of pick-ups between the hours of 02:00 and 08:00, 8hrs notice must be given.

CONDITIONS OF HIRE

If the hirer requests that the driver follows a specific route that is not necessarily the quickest or shortest route, the hirer is liable for any excess charges involved.

The company accepts no responsibility for delays however caused.

A reasonable amount of luggage is allowed, but luggage which, in the opinion of the driver, amounts to excessive weight, may not be carried. The company accepts no responsibility for any loss or damage to luggage or any other item, however such loss or damage may be caused.

The hirer must not act or request in any way, any action which contravenes or causes to contravene any part of any legislation which applies to the use of Vehicles as applied under the road traffic act.

Under the terms of our insurance policy the company expressly prohibits any persons other than their

own Drivers from driving their vehicle and can only seat the number of passengers according to that vehicle's seating capacity.

Subject to the above condition, the company accepts responsibility for damage to their cars by fire or collision and the company's legal liability for third party claims arising from the use of their cars.

The carriage of animals is by strict request and agreed in advance with the company. The company reserves the right of refusal.

ACCOUNTS

Account facilities are available to EU based companies supported by satisfactory bank references.

All invoices are to be paid **30 days from date of invoice**. This is subject to agreement when opening an account.

Invoices are issued in UK Sterling. Cheque payments must be drawn from a UK domiciled bank, alternatively credit cards, or electronic transfers to our bank account can be used to settle invoices.

All prices are to be set and agreed upon subject to the volume of work to be undertaken. All account holders will be notified in writing of any variations of prices due to circumstances beyond our control.

Please note: account holders' conditions should be read in conjunction with our general terms and conditions stated above.

