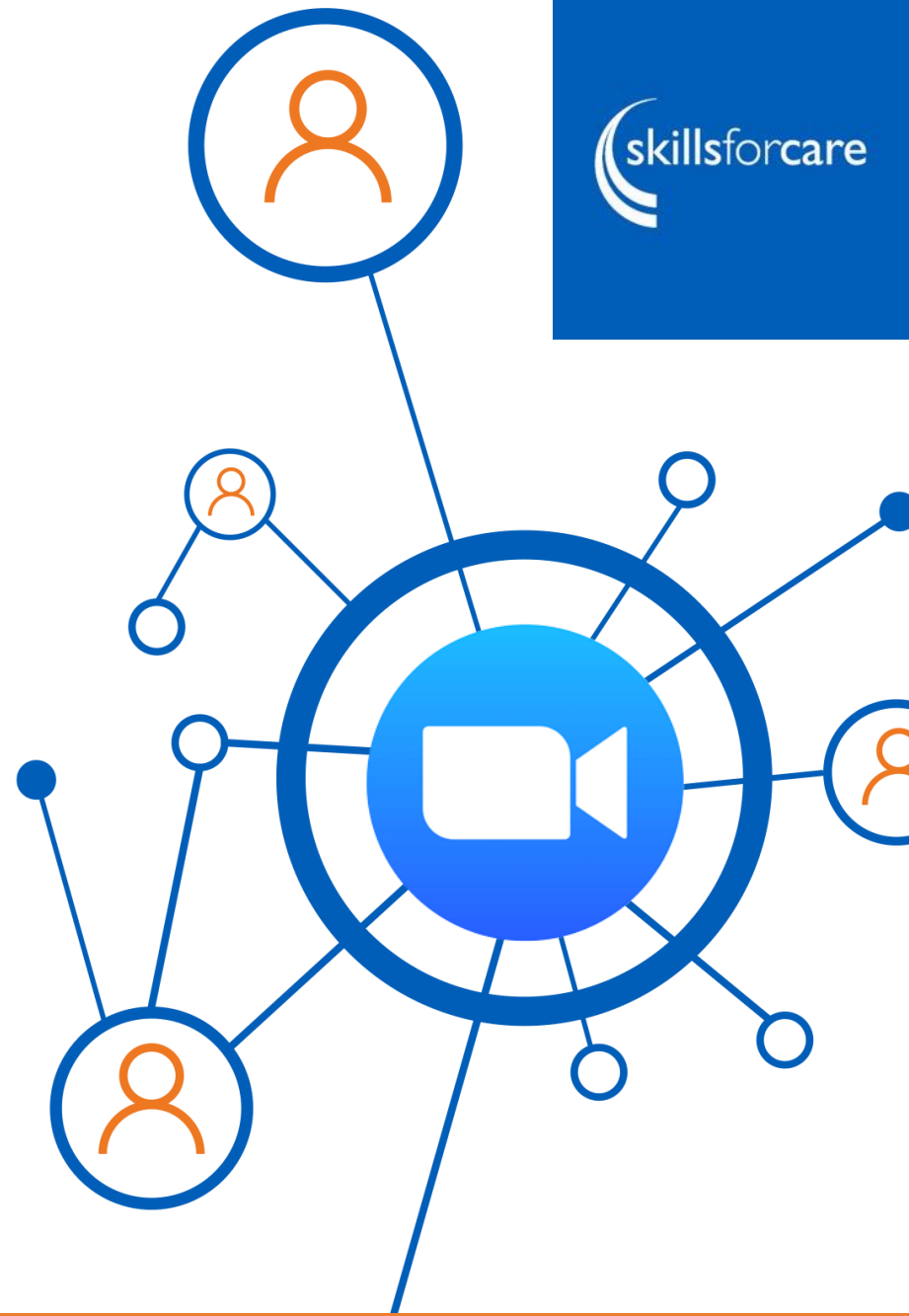


Skills for Care Update

8th July 2020



Sector Feedback

- Help support the sector and complete our short survey
- Our survey is based on your experiences during past couple of months and the potential impact they might have on your service in the future.
- We're sharing feedback with the Department of Health and Social Care regularly, and with other partners, as well as using the information we gather to inform our work to support the sector in the coming months. There are 10 questions to complete in the short survey service in the future.
- Click [here](#) to take part



Sector Survey

- BAME Care Workforce
- This survey is just part of our response to the impact of COVID-19 on our sector, and given the vital role the BAME workforce plays in day to day care of people in our communities, it is critical we know more.
- [Find out more about the survey and how to take part here](#)



Covid 19 Guidance from other agencies

- We have collated information from other agencies which can all be found on one page [here](#)





Webinars to support your service

Our series of webinars cover a range of topics.

- Essential training
- Human Resources (HR)
- Attracting workers
- Using technology to support...
 - your staff and each other
 - the people you care for
- Keeping your team motivated
- An introduction to DBS checks
- Distance recruitment
- Safe recruitment
- End of life care
- NICE guidance: preventing infection & promoting wellbeing
- **NEW: Dealing with the impact of COVID-19 on your staff**
- **NEW: Managing bereavement**

www.skillsforcare.org.uk/COVID-19webinars

Digital Social Care helpline and research

Digital Social Care have a helpline to provide advice and support to the sector on technology and data protection.

The helpline is available:

Monday – Friday 9.00-17.00

Tel: 0208 133 3430

Email: help@digitalsocialcare.co.uk



As a member organisation, we are supporting the research they are currently undertaking to help build a picture of the ongoing digital issues that the sector are facing and what can be done to help.

Wellbeing support

Helplines available for adult social care staff

Samaritans helpline

Speak to a trained Samaritans volunteer who can help with confidential listening and signposting to specific support.

Call: 0300 131 7000
07:00 – 23:00 / 7 days a week



Hospice UK - Bereavement and trauma helpline

Speak to specialist counsellors who can help if you have;

- experienced a bereavement
- anxiety or emotional issues or your wellbeing has been affected by events in work due to COVID-19.

Call: 0300 303 4434
08:00 – 20:00 / 7 days a week

New distance recruitment resources

To support the safe and rapid recruitment of staff, interviews can take place virtually. When carrying out interviews there are different things which you and potential candidates can do.

- The **Distance resource tips resource** outlines useful guidance around the technology needed for virtual interviewing, the preparation you can do, what a potential candidate can do to prepare, how the interview can run, and the steps that you can take after an interview to support a new recruit.
- The **Snapshot of communication and collaboration tools** provides more insight into the different digital products such as Microsoft Teams and Zoom you can use to support distance recruitment activities.



www.skillsforcare.org.uk/SafeAndRapid

Essential Training

The three packages of fully funded learning

- **Rapid induction programme:** Unlimited new workers will receive training in 8 topics and the main knowledge elements of the care certificate
- **Refresher training:** Access to 8 topic areas - assisting & moving people; basic life support; fire safety; food safety; health & safety awareness; infection prevention & control; medication management & safeguarding
- **Volunteer programme:** Introduction to adult social care

The training is delivered by select endorsed training providers.

www.skillsforcare.org.uk/essentialtraining

Workforce Development Fund



Important update

Following positive discussions with DHSC around the balance between supporting new staff and continuing development we are now looking at how we will resume funding workforce development training through a revised WDF in the coming weeks.

This will be subject to formal confirmation of DHSC funds. Further details will be published in due course.

www.skillsforcare.org.uk/wdf



Care Certificate

Resources to support those undertaking the certificate and their managers

- Lone working
- Dementia
- Learning disability and mental health
- Autism
- Community based working
- End of life care

Available July 2020

Available September 2020



My smile just got broader and broader. It was like 'this is brilliant!' I couldn't believe the confidence with which I was able to sign off all those workbooks.

Tester of the Learning Disability Resources from a Medium Sized Organisation

Join Social Care – a new online recruitment platform

New tool launched to speed up social care recruitment

- Launched by DHSC and developed and licensed by Cera Care
- The **Join Social Care platform** aims to accelerate the recruitment process by making it easier for care providers to reach people in their local areas looking to work in the sector
 - Candidates can upload an online profile so care providers can view
 - Free online training and DBS checks

www.joinsocialcare.co.uk

Care Friends – the new refer a friend app for social care

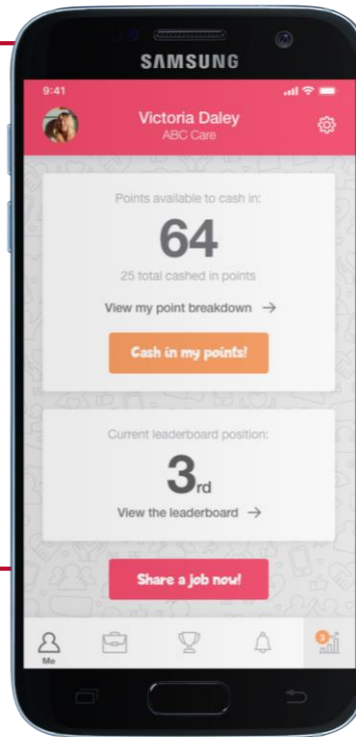
Did you know employee referral programmes deliver the most high performing care staff of all recruitment sources?

Key pilot stats

- Interview no-shows drop to just 1 in 10
- 90% of app-generated interviews are successful
- Workers hired are 20% more likely to reach 3 months in post

For more information:
www.carefriends.co.uk

For a Product tour:
<https://carefriends.co.uk/nutshell>



What pilot clients say

"An invaluable innovation"

Robin Gunson,
Head of Development, Spectrum

"We love channelling our recruitment budget back to our employees rather than a third party."

Jonathan Billington, Bluebird Care

Nurse deployment update

Key questions answered

We now have answers to a number of key questions such as, is there any additional funding for nurses, who will employ the returning nurse, and what will they be paid?

Our website has been updated with the latest information, including a flowchart which shows the journey once a nurse has been deployed to an organisation and full guidance on all matters relating to the deployment and employment of returning nurses to social care. There are also two downloadable PDFs which contain the key information and flowcharts for the two stages of the process.

www.skillsforcare.org.uk/NurseDeployment

Registered manager membership: mentoring

Opportunities to be mentored: exclusive to members

- Registered manager members of Skills for Care can request support from a mentor.
- We're supporting this to continue virtually during the pandemic.
- Being mentored can help promote confidence in decision making and help you develop a greater self-awareness.
- To request support from a mentor, contact:
membership@skillsforcare.org.uk



Information links

- <https://library.nhs.uk/coronavirus-resources/>
- <https://www.hcpastopfalls.info/covid-19/>
- <https://arc-eeo.nihr.ac.uk/covid-19-projects-innovations-and-information/covid-19-resources-training-information/top-tips>

