

Healthier **Together**

Improving health and care in Bristol,
North Somerset and South Gloucestershire



BNSSG Care Providers Cell Update & Digital Projects Update



BNSSG Care Providers Cell

Health and social care response to Covid-19

Aim: to work together to support care providers to meet the demands and challenges that have arisen as a result of the Covid emergency

How:

- Listening to your concerns and working together to find solutions (PPE, financial support, testing...)
- Joint weekly updates
- Wraparound Support Team
- Online resource library

Listening to your concerns

Bristol: adultcommissioning@bristol.gov.uk

North Somerset: asc.Covid19@n-somerset.gov.uk

South Gloucestershire:
CAHBrokerage@SouthGlos.gov.uk

Joint Weekly Updates

If you are not receiving the updates, please contact harriet.soderberg@nhs.net to be added to the distribution list.

If you have feedback or suggestions for what to be included in future updates, please email bnssg.careprovidersc19@nhs.net



Wraparound Support Team

If you would like non-emergency clinical support

We are pleased to launch our Wraparound Support Team for our care providers through a Single Point of Access (SPA) telephone line for healthcare related support and advice

24/7 Telephone: 0300 125 6789

Please let us know about your experiences with the Wraparound Support Team.

We are expanding the Team each week and we want to know how we can make it as valuable as possible.



Online Resource Library

<https://www.sirona-cic.org.uk/advice-information/Covid-19-resources/information-for-care-providers/>

<https://bnssgccg.nhs.uk/clinicians/resources-care-providers-during-Covid-19/>

This is updated weekly – please let us know what would be most helpful.

bnssg.careprovidersc19@nhs.net

Digital Projects

NHSmal / MS Teams

Capacity Tracker

Connecting Care

Data Security & Protection
Toolkit (DSPT)

**For NHSmal queries or
to register:**

Lauren.oakes@nhs.net

For Capacity Tracker:

0191 691 3729

necsu.capacitytracker@nhs.net

Technical issues:

necsu.capacity@nhs.net

For Connecting Care:

Harriet.soderberg@nhs.net

For DSPT:

Bnssg.carehomesig@nhs.net

NHSmal / MS Teams

131 BNSSG care providers are now registered for NHSmal compared to 26 at the end of February!

Thank you to everyone who has registered so far.

If you are yet to do so, the process has been simplified – we will ask for the registration forms and ‘How To’ guides to be shared with everyone who attends this conference call.

Please send your completed forms to lauren.oakes@nhs.net

NHSmail / MS Teams

For more help:

NHS England are hosting webinars every Tuesday, Wednesday and Thursday to support care providers with how to register and use NHSmail and MS Teams.

A link to these webinars is included in our weekly update.



Capacity Tracker

National Covid-19 requirement:

- Care home providers need to update their bed vacancies, PPE, staffing and Covid-19 infections on Capacity Tracker daily
- Domiciliary care providers need to complete CQC's "Update CQC on the impact of Covid" online form

231 / 290 care homes in BNSSG are registered and using Capacity Tracker, along with the BNSSG Local Authorities and CCG CHC Team.

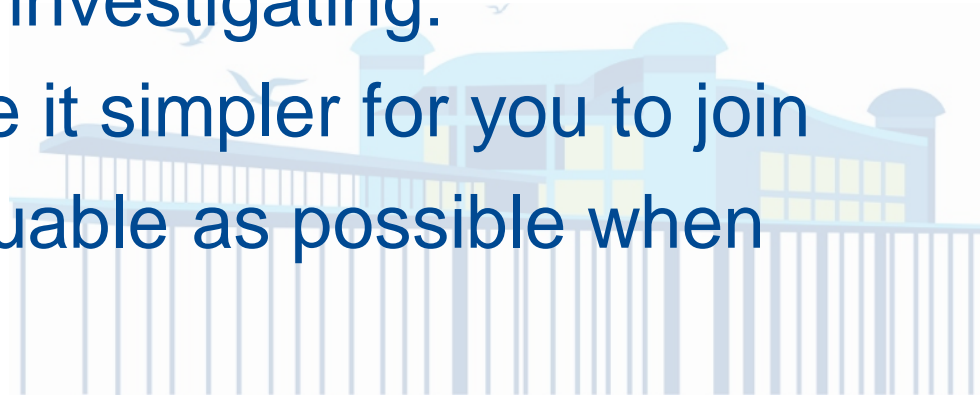
To register: <https://carehomes.necsu.nhs.uk/register>

Connecting Care

Five BNSSG providers are now connected to Connecting Care – thank you Ablecare, Cedarcare, Handsale, Shaw healthcare and The Orders of St John.

During Covid-19, we are investigating:

- Whether we can make it simpler for you to join
- How to make it as valuable as possible when you do join



Data Security & Protection Toolkit

For any information governance queries, please contact

Bnssg.carehomesig@nhs.net





Thank you

Harriet Soderberg

Service Improvement Facilitator – Care Sector Development

harriet.soderberg@nhs.net

