

## Provider Call Covid-19 – Call 20

<b>Chair</b>	Sophie Chester-Glyn (Manor Community & Coproduce Care) David Smallacombe (Care & Support West)
<b>Date</b>	28.10.2020
<b>Time</b>	12:00pm – 1:15pm

*(please note that the speakers have not verified these minutes)*

### Speakers:

- **Hugh Evans & Katie Porter**, Bristol City Council (stepping in for Christina Gray)

#### Introduction from **David Smallacombe** ([Care and Support West](#))

- David said a lot of the focus of the call today will be on the breakout rooms and there will only be one speaker which is Christina Gray (Hugh and Katie then put in the chat they will be taking over).
- David discussed the Care Association Alliance.
- David said Care and Support West have upcoming meetings with Bristol City Council, BANES Council and North Somerset Council so if anyone has anything they would like them to talk about then to email David.
- David said Care and Support West are at the Bristol City provider forum this week.
- David said they have a data security protection tool call later this week about how they are going to be working with them.
- David said one of the breakout rooms today is talking about visiting, he said he is interested to hear about the issues people are facing.

#### **Sophie Chester-Glyn** ([Coproduce Care](#) and [Manor Community](#))

- Sophie said the 4 breakout room topics for today would be IPC grant future use, Collaborating for funding, Visiting and Top 3 challenges now.
- Sophie explained the Act for care, Colour of care livestreams that Coproduce Care are doing and she said they are doing one today with Clenton Farquharson, Dudley Sawyerr and Sue Ann Nnamani. Sophie said the livestreams are always free and are always available for everyone to join in.

- Sophie said they will be doing another livestream on the 4<sup>th</sup> November with the Chief Executive from Skills for Care, Oonagh Smyth and they will be discussing the new Skills for Care report coming out.
- Sophie said the next livestream after that will be on the 9<sup>th</sup> November with Cllr Asher Craig and they will be discussing a few different things and everything that Asher is doing in the community. Sophie said the livestreams are good because you can interact and ask questions.
- Sophie said the speakers for the next call on Wednesday 11<sup>th</sup> November will be: Gerald Hunt from North Somerset Council, Kate Barnes from South Glos Council, Jon Shaw from South Glos Council and Mei-Ling Huang from Royds Withy King.

#### **Hugh Evans & Katie Porter (Bristol City Council)**

- Hugh said that Christina is very sorry to not be available today. He said she's updated him on a few things then Katie will join in after.
- Hugh said there has been a significant increase in covid-19. He said that Christina is currently working with Marvin at the moment. Hugh said that hospitals are working at reduced levels of capacity, whilst infection rates are increasing.
- Hugh said he is pleased to say that care home levels are still low thanks to everyone's efforts. He said this could change but to just keep doing what you are doing now. Hugh said himself and Christina are questioning why there is not equivalent protection for people working in home care as in care homes.
- Katie said the Department of health and social care have just come off the phone and said about the dom care testing. She said they want to pilot it for 4 weeks so they will now need to work out how many staff to residents etc there is.
- Katie said the rates are going up and this is mostly from household spread.

#### **Q. What is the situation with supported living as well and how many cases are there now?**

**A.** Katy said that with extra care and supported living, there are a couple of problems with the data not being right but it is being worked on. Katy said the latest cases are there are 1,324 positives and the rate is about 340. She said that testing sites locally are working well.

#### **Q. Will the additional staff testing be just for Dom care or will it include all CSS provision?**

**A.** Katy said the pilot they are doing is with Dom care, she said they need to do it really quickly with big providers then they can roll it out to smaller providers.

#### **Q. Are other places doing this trial or are we the first?**

**A.** Katy said yes, we are the first.

**Q. How close are we to tier 2?**

**A.** Hugh said we are close, he said the mayor is having a live conference now which is about the potential of moving to tier 2.

**Q. If we do move tiers, can we have regular comms from the council?**

**A.** Hugh said of course and said that Carol Watson was saying they can do a comms every week and they will also do whatever is necessary.

**Q. How much time will we get to be informed before we moved into another tier?**

**A.** Hugh said these things are always being negotiated, he said there are heated conversations going on all the time and each time they are different depending on circumstances of the place.

**Breakout rooms**

- Group 1 said they spoke about the infection control grant and discussed the differences between Dom and Residential. They said they speculated about the future payment and what they were going to do with it. They said the concern is what do they use it for and what actually happens when the money runs out. They also said they spoke about staffing and training too.
- Group 2 said they spoke about Collaboration. They said a couple of people were spending a lot of money on PPE, they said one home said their bill went up by £70,000 and said safety was the main factor. They said they talked about iPads and how they felt they came too late, they said out of the 6 of them in the group none of them used the iPad offer. They said their group feedback was they would like to choose what group they can go in to as it's not always the most appropriate group for the person. Sophie said they weren't sure how to move people around to certain groups yet but did say people can talk about anything different if they wanted to.
- Group 3 said they spoke about visiting but also touched on vacancies. 2 of the providers were assisted living, one was nursing and one was residential. They said visiting was not a huge issue for assisted living but it was a huge issue for the nursing home. They said it was a good opportunity to talk about many things. They said they spoke about visiting in gardens and how some didn't let people into the house at all during lockdown and certain people would have to do their jobs outside.
- Group 4 said they spoke about the grant and how much pressure is going to come, and what to spend the money on. They said someone made an interesting point about how they were concerned about how to advertise to staff and concerns about how staff will respond to the money being there. They said they also spoke

about visiting and how it is hard when people from outside the home have to carry out their tasks outside.

### Summary

- Latest infection rate statistics for Bristol
- Questions around how extra care testing will work
- Questions around how close the city is to tier 2
- Questions around mayor's conference around current Covid tier in Bristol (taking place concurrently with this call)

### Links

- <https://www.youtube.com/watch?v=jQkrImgg26s>
- Join our Livestream with Oonagh next week on YouTube:  
<https://www.youtube.com/watch?v=sAAXheRuh2Q>
- Join our Livestream with Asher on 9th November on YouTube:  
<https://www.youtube.com/watch?v=OvrktODgjKk>
- Sign up for our Next Call: <https://www.eventbrite.co.uk/e/126392301777>

### Chat

- Joint Strategic Needs Assessment?
- Do we know the latest numbers in Bristol?
- We have started Extra Care testing this week across the City. So will know soon how many cases we have, which is similar to Domcare.
- Will the additional staff testing be just for Domcare or will it include all CSS provision?
- How close are we to moving into tier 2 ?
- I think the news conference is happening as we have this meeting. The Post is talking about targeted action
- how much time will we have before moving into tier 2 ? We have an action plan what we are going to implement based on this and need to know how much time we have to implement
- It's on Bristol posts website.
- The Post website and Twitter
- Headline is Tier1+ in Post.
- The mayor's conference has finished, it was for journalist but Amanda Cameron LDR has tweeted the updates

- Tier 1+ is because we recognise the importance of maintaining people's livelihoods, and the hospitality sector is the most difficult to manage safely, Ms Gray said. "In order to keep open, we need to drive down infections."
- IM assuming providers want to talk with each other, so will expect to hear outcomes from discussions