

Provider Call Covid-19 – Call 22

Chairs	Sophie Chester-Glyn (Manor Community & Coproduce Care) sophie@coproducecare.com David Smallacombe (Care & Support West) david.smallacombe@careandsupportwest.com
Date	25.11.2020
Time	12:00pm – 1:20pm

(please note that the speakers have not verified these minutes)

Email any feedback or ideas to: ella@coproducecare.com

Speakers:

- **Penny Edwards** – Senior Health Protection Practitioner, South West Centre, Public Health England

David Smallacombe ([Care and Support West](#)).

Update from David:

- Progress with better security, better care programme (DSPT).
- Have been talking to commissioning authorities about having a closer relationship with Care and Support West. Agreed with BCC that they will be joining.
- Continuing with quarterly meetings with LAs, meeting with South Glos next week and will be going back round after that.
- Met with Debbie and Amanda from CQC and notes of that are being developed and will be sent out on comms next week.
- Talking to 4 organisations now that are wanting to join C&SW.

Introduction from **Sophie Chester-Glyn** ([Coproduce Care](#) and [Manor Community](#))

Update from Sophie:

- Sent out some comms about a Christmas Quiz, which will be hosted by Manor Community with help of Coproduce Care. It will be on the 15th December. Anyone can join and will try and get a box of chocolates out as prizes are quite difficult. If people can sign up by Eventbrite that's good but if not, the details are on the poster and will be sent out too.
- Last week Sophie interviewed Donna Campbell from LGSCO. She said it's useful if you don't know much about it. A quick video clip was played which you can view

on the slides uploaded or can view the whole video on YouTube here:

<https://www.youtube.com/watch?v=ZcSwlr5fDgs>

- Made a vaccine survey and the findings were that the majority of people are willing to take the vaccine but few are worried about it and feel rushed and they need more information. Will do a report by the end of next week on the findings so will share that. You can complete the survey here <https://www.surveymonkey.co.uk/r/3PR67CT>
- If you want to look back at any of the notes or slides, they are on the website. Also got useful forms on the website as well. Happy to put others on there if people wanted.
- Mark Topps has shared a lot of documents on google docs which are accessible and free.
- Skills for care webinars first webinar on 1st December from 10-11am. Can sign up on skills for care website. First session with chair of BAME advisory group. <https://events.skillsforcare.org.uk/skillsforcare/frontend/reg/thome.csp?pageID=332767&eventID=1069> hopefully people will have time to listen in but it will be recorded.
- Next time is the last session for this year on the 9th December. First time hearing from the Mayor of the West of England so make sure get questions ready and use time wisely and sign up.

Penny Edwards (Public Health England)

Update from Penny:

- Penny said Covid is 90% of their work at the moment.
- Winter readiness toolkit for care homes and residential care website <https://www.england.nhs.uk/south/info-professional/public-health/infection-winter/care-home-and-residential-care-guidance/>
- Never had to deal with flu and covid season together. This time last year we had an early flu season, don't know what it's going to look like this year until it hits.
- There is an email address on the website which people can use as pretty overwhelmed with calls. Penny said they do try to prioritise social care but there are so many other people to see to as well such as schools, hospitals, big businesses etc.
- The Friday 3pm sessions are still going ahead and will put dial in details here. Dial in for the Health Protection team Friday Q&A informal - 0208 495 3300, Conference ID: 7950138#
- Have all staff had training, updates and reminders? Check your environments. In lots of other sectors people are car sharing, try to keep to social distancing and avoid car sharing.

- Still here for you to report potential outbreaks. If you report patterns and report potential outbreaks they can help with next steps.
- There is an anti-viral for flu but nothing yet for covid.

Q. Infection control on Christmas decorations?

A. Penny said she doesn't think any infection control nurse would say you can't have Christmas decorations. She said to lay off the tinsel and stick to things that are easy to clean but she thinks it's an important year to do Christmas decorations.

Q. New testing?

A. Dom care agencies from this week can now have regular testing which you are probably aware of. Emails coming through to registered care homes about new testing - designed for visitors and rolled out to staff and residents as an additional thing, it's a bit like a pregnancy test but you don't pee on it, but the lines come up saying positive or negative.

Q. What is the accuracy of the new tests?

A. Still getting information from trials, understanding is it's not as accurate as the normal test but that it works best on a person who is most infectious. It is not replacing the normal test.

Q. Testing in charities soon?

A. Penny said it's dom care agencies at the moment but it will be extended to private carers. She said you could contact your LA about it.

Q. Will extra training be needed?

A. Yes definitely, there will be detail on the email from the department of health and there will be webinars etc.

Q. Who's going to do all the testing?

A. Not sure, so when you are invited to the webinars, you can put the question to department of health.

Breakout rooms

Room 1 summary

- Room 1 talked about testing and funding and said there is no way people can do all this additional work without help. Talked about Christmas and what people will be doing. Said webinars on testing will be good. Discussed consenting residents for the covid vaccine and the difficulties around that. Also talked a bit about mental capacity.

Room 2 summary

- Room 2 talked about IPC money and said that organisations could use the vaccine survey so would be good to get that out. They said easy read guidance around vaccines would be good and to include information on what could the side effects be etc. Said that new testing might be good for staff with moving round homes.

Room 3 summary

- Group 3 talked about consultations, Christmas, immunisation of staff and having to stagger the staff getting immunisation in case of side effects. Deian said that it is likely that staff tests will be split because of some people may needing a few days off which was the info given on a call last week.

Heather house said they normally do lots of other things, but they are still going to have Christmas decorations up and just put them up higher or out of the way. They said Christmas is still on for them and they have contacted families and asked them to send stockings early so they can be isolated for Christmas day if they are unable to see their relatives.

Summary

- PHE guidance around Christmas decorations / IPC
- Vaccine uptake amongst staff
- Concerns around testing – frequency / accuracy
- Concerns around number of tests that now have to be completed for visitors under government guidance – this is becoming a full time job for some
- Concerns around having to stretch IPC funding further over winter

Links

- Sign up for our Next meeting: <https://www.eventbrite.co.uk/e/130000857063>
- Visit our website for details on the Manor Christmas Quiz: <https://www.manorcommunity.co.uk/christmas-quiz>
- Sign up for the Christmas quiz on Eventbrite: <https://www.eventbrite.co.uk/e/129893967353>
- Check out our latest livestream with Donna Campbell on YouTube: <https://www.youtube.com/watch?v=ZcSwlr5fDgs>
- Visit the LGO website: www.lgo.org.uk

- Complete our Covid-19 Vaccine Survey:
<https://www.surveymonkey.co.uk/r/3PR67CT>
- Check out the Coproduce Care Covid-19 page with notes for all previous calls:
<https://www.coproducecare.com/covid-19>
- Check out Marks Topps' Useful Documents Repository for social care:
https://drive.google.com/drive/mobile/folders/1WdaCbHQ7OWEYOKBI9WTuWA1QrNEJWuZQ?usp=sharing&fbclid=IwAR2oo2QkPk9_Mah4Jjo-XkAoaMtApgvt2h3KLwGM9JCtg4PJas4WTA0wfkA
- We've put together a document library on our website:
<https://www.coproducecare.com/useful-documents>
- Sign up for the COVID-19 & BAME communities webinars:
<https://events.skillsforcare.org.uk/skillsforcare/frontend/reg/thome.csp?pageID=332767&eventID=1069>
- NHS Residential Southwest Winter Readiness Toolkit:
<https://www.england.nhs.uk/south/info-professional/public-health/infection-winter/care-home-and-residential-care-guidance/>
- SW NHSE/PHE website for winter planning
<https://www.england.nhs.uk/south/info-professional/public-health/infection-winter/>

Chat notes

- Hi everyone. It would be great to hear from Penelope about the guidance around Christmas decorations. Also everyone's feelings around the governments winter plan for increased staff and resident weekly testing and adding relative testing twice weekly also. Thanks
- I would also like to see that report please and I will share with our PHE screening and imms team in the South West
- We've just heard yesterday from health asking how many of our staff want to have the Covid vaccine (provisionally), they want info returned to our allocated practice by tomorrow.
- Sorry also asked for numbers of residents too
- I have to say, each time I have called PHE S/W I have always been spoken to promptly and in detail. Keep up the good work.
- what about testing for charity sectors support workers ?
- who are funded for services by local authorities also
- do we know accuracy yet?

- do we need extra training - risk assessments?
- Who is going to test all these visitors? We are already over stretched. How can we possible test twice for staff each week, then two rapid tests per visitor each week. It's a full time job alone
- Then there is weekly residents tests two. So for a house of 30 residents, it will be 30 residents test, 70 staff tests and possibly 60 visitors each week if all residents have x2 visits per week.
- some personal care within our rehab centre
- I totally agree so much of our time is now taking with COVID tests
- Getting the manpower is main issue when recruitment for care sector is still hard
- There's a lot of expectations on how far the Infection control fund will stretch!
- If people are vaccinated would they still need to self-isolate if they are in contact with someone who has tested positive?
- Most providers have already allocated the ICF monies and now goal posts seem to be moving. Would have been helpful to have had the heads up on this when the monies were allocated!
- Agree ICF monies have already been allocated, can't stretch to even more.