

Provider Call Covid-19 – Call 25

Chairs	Sophie Chester-Glyn (Manor Community & Coproduce Care) sophie@coproducecare.com David Smallacombe (Care & Support West) david.smallacombe@careandsupportwest.com
Date	10.02.2021
Time	12:00pm – 1:30pm

(please note that the speakers have not verified these minutes)

You can watch the meeting back on this link → Recording: [Provider Call: 10th Feb 2021 - YouTube](#)

Please fill out this survey on who you want to hear from next:

<https://www.surveymonkey.co.uk/r/PPFN33Z>

Email any feedback or ideas to: ella@coproducecare.com

Speakers:

- **Rosi Shepherd** - Director of Nursing and Quality BNSSG CCG
- **Daniel Scullane** - Learning and Development Manager, St. Peters Hospice
- **Cara Oxley** - Sirona Care and Health (ReSPECT Training)
- **James Sage** – Employment Partner, Royds Withy King

Sophie Chester-Glyn ([Coproduce Care](#) and [Manor Community](#))

Update from Sophie:

- Bristol One City gatherings – may want to sign up to this.
<https://www.bristolonecity.com/january-2021-newsletter/>
- Skills for Care webinars that have been taking part in, can watch these on the Skills for Care website. The next one is on the 23rd February.
- Vaccine Q&A webinar short video on slides but can view the whole video here:
<https://www.youtube.com/watch?v=AjNXt4Uapig&t=1s>
- These calls will be once a month now, upcoming dates are on the slides.
- Let us know who you would like to hear from in upcoming calls here:
<https://www.surveymonkey.co.uk/r/PPFN33Z>

David Smallacombe ([Care and Support West](#))

Update from David:

- Going to put up a poll for people to take part in about staff members and EU status and what they need to do for settled status.
- C&SW in partnership with Bristol have started running provider forums, next one is Wednesday 17th so look out for information about that.
- Workforce capacity fund – more information coming out on this soon.
- Conference this year is in June and will be largely a virtual event.
- The awards nominations are running currently, go on to C&SW website to get your nominations in.

Rosi Shepherd (Director of Nursing and Quality BNSSG CCG)

Update from Rosi:

- Testing has improved over the past few months.
- Have to keep reminding about PPE.
- Gave top 10 tips which is on the slides that will be shared.
- Really helpful with the information coming out from everyone on the vaccine.
- Covid is droplet spread (coughing and sneezing) so have to stick to strict PPE and worn and used properly.
- Eye protection and gowns are not needed unless specific tasks taking place. Hearing of staff wearing arm covers on sleeves which can in fact make it easier to spread.
- Sam (a colleague of Rosi) said people need to remember that the vaccine doesn't prevent people from passing the virus on so still need to be strict with PPE and the rules.
- LFT's aren't always as accurate as we would like them to be. If you aren't 100% then it's worth booking PCR test just to be on the same side.

Q. Do staff still need to complete an LFT test after their isolation period after a PCR positive test?

A. Not unless they became symptomatic.

- Public Health England and University of Bristol reports are available to read. Some information in there said that there were concerns with high number of deaths that people with LD were being treated differently.
- 18 people with LD have died across BNSSG.

Daniel Scullane (Learning and Development Manager, St. Peters Hospice)

Update from Daniel:

- Talking about End of Life care training.
- Offer syringe pumps training and 'I don't know what to say' training.
- Offered some webinars throughout 2020 and did a management wellbeing and resilience programme and looking to do this again.
- Find it better going to the workplace rather than staff coming to them as more people are up for this. Hopeful to be able to do this in 2021.
- Still running an open course programme, re start date is probably going to be pushed back to May.
- Please get in touch with any of the team (information is shared on the slides).
- Next professional visitors session will be later in the year.

Cara Oxley (Sirona Care and Health (ReSPECT Training))

Update from Cara:

- Over last 6 months been running Respect training to all Sirona staff and now opened up to care homes and nursing homes across BNSSG.
- 2 different sessions - respect awareness session for non-registered staff and respect awareness and completion session for registered staff.
- Session for non-registered staff is about 1 hour and for registered staff about 2 hours, all done through Microsoft Teams.
- Can enquire or book through PA Marnie, who's email will be in the chat.

Q. What type of providers is this for?

A. So far been doing care and nursing homes and anyone within Sirona health. If anyone wants to show interest outside of these, I can take this away and let you know.

Q. Is this service available to BANES as well?

A. Only covering BNSSG at present but will take it away as it's useful for all.

James Sage (Employment Partner, Royds Withy King)

Update from James:

- Still being asked by providers about staff who are refusing testing, if people can provide as much information about this when enquiring.
- Talking to providers a lot over the last month about the vaccine. Can't require existing staff to have the vaccine, the govt can't require members of the public to have it.

- Shielding staff, can those staff come back to work after being vaccinated, the current guidance states that current shielders must stay at home during lockdown.
- Continued to speak to a lot of providers about furlough. If your staff costs are not publicly funded you should not furlough staff is now the guidance.
- Holiday entitlement to furlough staff – if they are not taking any holiday there is an increased liability on the employer if they want to take their holiday after their furlough ends. If they can take holiday whilst furloughed the govt will fund 80% of that.
- Pregnant employees – make sure do risk assessment to see if it is a safe working place. May be that you can furlough that staff member but will need to check.
- Workforce capacity fund – new govt fund for workforce, money is divided out between the different LAs. Have to decide by Friday this week on how they are going to spend the money.
- HR and Employment Law update on 23rd February, the details are on the website and will be sent out.

Summary

- Questions around LFD / PCR logistics
- Responses to EU staff poll
- Concerns around consistency of government furlough and shielding guidance
- Concerns around lack of funding / no more ICF

Links

- City office newsletter: <https://www.bristolonecity.com/january-2021-newsletter/>
- Coproduce Care Covid-19 Vaccine webinar: <https://www.youtube.com/watch?v=AjNXt4Uapjg&t=1s>
- Let us know who you would like to hear from on these calls: <https://www.surveymonkey.co.uk/r/PPFN33Z>
- Link for next call: <https://www.eventbrite.co.uk/e/138926592177>
- Link to HR and employment law update on 23 Feb: <https://zoom.us/meeting/register/tJUrf-mgrjkrG9ZYHj9ssBUz5f0-xsnC63f3?cldee=amFtZXMuc2FnZUByb3lkc3dpdGh5a2luZy5jb20%3d&recipientid=contact-6bc74270dd61e911b170005056bf001f-3e962d0377d141759342b7b5709ac5c3&esid=80654c61-9364-eb11-a840-005056b15c8e>

Chat Notes

- do staff still need to complete an LFD after their isolation period from a PCR positive test?
- this is in a care home and staff are expected to complete LFD
- we were told not to do lfd for 90 days like PCR after positive pcr
- Guidance was updated 18th Jan I think to say neither test for 90 days
- West of England Academic Health Science Network provide great information around support for people with LD and hold regular webinars, especially around sepsis, constipation, Restore 2 training and use.
- This has been in place for quite some time and available through the NHS and West of England Academic Health Science Network
- To show interest in booking onto ReSPECT training please email marney.albert@nhs.net
- we also have staff from outside the EU
- I don't have the information for the poll as its HR who deal with this
- not able to answer as don't know the answer to two questions and we have services in all mentioned and doesn't give the option to tick all
- Thanks Sophie and David for another very interesting call. Thank you too to all providers for your continuing work, and thanks to those who came to our Stakeholder Event last week. At the Council we are really aware, and very grateful for everyone going the extra mile. Happy to do a presentation at a future session, but meanwhile, need to jump off, but stay safe and well everyone.
- General Questions :With the government announcement for local authorities to receive the 120M for workforce support. I believe one option is for them to create a support workforce. I hope this is indented to attract new people into social care and train them into the profession. My worry is if is open to existing care staff which could lead to attracting away staff from care homes to local authorities as pay rates could be higher or more support benefits then some smaller organisations can provide. Hopefully this won't be the case but wanted local authorities to be mindful to avoid any further recruitment strains on small care providers.
- If staff were shielding on first lock down but had to use some AL as not able to furlough part of working week can re reclaim now
- guidance around furloughing staff, I found the Government's policy paper 'Covid-19: our action plan for adult social care' which was updated on 14th December 2020 ... This contains the following paragraph: 2.28 Where social care workers are unable to work for a long period of time, because they are in a high-risk group, or because they are shielding during the outbreak, employers can furlough these workers, to ensure that they continue to receive 80% of their normal income
- I have service in all the areas in the questionnaire, didn't have that option

- Yes another concern for us also Mik, the fund covered some initially for us but soon ran out and we can't fund it anymore and our LA has called me twice to ask me why
- Yes and it's the long term commitment which is the concern for these schemes
- Perhaps James can come back on this - could it be custom and practice concern?
- We have already used up all the ICF and couldn't afford topping up wages too
- Has anyone else had emails and calls from south Glos to ask why we aren't topping up wages?
- I believe in other LA areas, providers have applied for additional funding e.g. sustainability funding
- Sadly there is still a lot of bad press for care homes as if we are all in it for the money and that we charge huge amounts. I don't think the public / press realise the costs involved