



Haven Management LLC

9201 Archibald Avenue ~ Rancho Cucamonga, California 91730

Phone (909) 948-0777 ~ Fax (909) 948-0799

Dear Homeowner,

Regarding the March 19th stay at home order from the Governor for non-essential business we would like to clarify our commitment to providing services to your community. Under the current guidelines our business is considered an essential business.

Associations depend on the collection of assessments for needed services such as paying utilities, insurance and contracted work.

Our state and local health and government entities have expressed the need to increase our preventative measures to reduce the spread of novel coronavirus (COVID-19) and the various ways we as communities can work together to do so.

As part of our commitment to limit general public contact and implement social distancing protocol, physical payments at our office must be left through the mail slot as we are closed to public contact. For other requests such as keys and remotes please call the office to arrange for items to be mailed.

We encourage you to sign up for electronic payments. Please call our office and press extension 0 to have an operator assist you on how to sign up for future payments.

We thank you in advance for your understanding as we work to do our part in reducing social contact.

Sincerely,

Dan Saldana
President