

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for The Royal Maritime Club**

### **Introduction**

The Royal Maritime Club in Portsmouth is the perfect place to stay whether you are visiting for business or leisure. The hotel is located just 200 metres from Portsmouth Historical Dockyard and five minute walk from shops and restaurants in Gunwharf Quays.

We have 100 bedrooms with 1 of them being accessible bedrooms suitable for wheelchair users. The use of an elevator is needed to access the West Wing, where our accessible bedroom is located.

We look forward to welcoming you. If you have any queries or require any assistance please phone 02392 824 231 or email [info@royalmaritimeclub.co.uk](mailto:info@royalmaritimeclub.co.uk).

### **Pre-Arrival**

- For full details and maps of how to reach us please see the Contact section on our website. Alternatively, you can plan your journey by using Google maps. Simply enter your postcode and ours, which is PO1 3HS to get directions.
- The nearest railway station is The Hard, which is 0.3 miles away (a 5-10 minute walk). Taxis are available at the station. If you require an accessible taxi this can be booked in advance with our frequent taxi company, Aquacars. You can contact the hotel for further information or visit their website.

- The nearest bus stop is 0.1 miles from the hotel - ask the driver for the stop on Curzon Howe Road. No 2 bus runs to/from the bus station (next to the train station) every 10 minutes and provides low floor access.
- We regret we are unable to accommodate guests' pets but do of course welcome assistance dogs.

### **Car Parking and Arrival**

- We have 20 parking bays on the front and side of the hotel free of charge at the front of the hotel. On street parking is also available and permits can be purchased at reception for a small fee.
- The car park type is open air/surface.
- The dimensions of the designated parking bay(s) are 200cm x 480cm (6ft 7in x 15ft 9in) and it is located 13m (14yd) from the main entrance.
- The route from the car park to the entrance is accessible to a wheelchair user with assistance. Assistance may be required because there is / are slopes/ramps. The width of the ramp or slope is 94cm (3ft 1in).
- There are 5 medium step(s) to the entrance that are clearly marked and have handrails on both sides. However, there is a ramp that overcomes the steps on the side.
- The car park surface is tarmac.
- The car park does not have a height restriction barrier.
- There is not a designated drop off point.

### **Main Entrance / Reception / Welcome Area**

- Reception is on the ground floor and has level access throughout. The reception desk is 2m (6ft 7in) from the main entrance.
- The floor surface throughout the lobby is laminated and carpet.
- The area is evenly and well lit with overhead lighting.

- There is a choice of seating in the lobby area, which can be used as an alternative space for check-in.
- The main doors open automatically and they are double width, 156cm (5ft 1 in).
- There is a second set of doors that will open towards you (pull). This door is single width, 80cm (2ft 7 in). There is a bell to request opening of the door at 1m of height.

## **Bedrooms**

- There are accessible ensuite facilities.
- There are 1 room which have accessible ensuite facilities.
- The main accessible room is 9m (9yd 2ft) from the lift.
- There is level access from an accessible entrance by lift.
- The width of the door is 87cm (2ft 10in).
- The height of the bed is 68cm (2ft 3in).
- The measurement between the bed base and floor is 33cm (1ft 1in).
- Light switches are within 120cm from floor level.
- There are three functional emergency alarm in the room; one by the bed and two in the bathroom.
- An adjoining room is available for carers that can only be accessed internally. •Assistance dogs are welcomed to stay with guests in accessible room.
- The two single beds in the main bedroom have remotes to adjust posture.
- There is a wet area with a shower chair and handrails. There is also a standard shower with a medium step to access.

## **Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)**

- All rooms have ensuite bathroom. Here is the description for the bathroom in the main accessible room (401):

- The width of the door to the ensuite is 85cm (2ft 9in). It opens outwards and it can be locked by a twist lock.
- The dimensions of the accessible ensuite are 263cm x 225cm (8ft 8in x 7ft 5in).
- There is a lateral transfer space of 184cm (6ft) on the right hand side as you face the toilet pan.
- There is a dropdown rail and a flush on the transfer side.
- Wall mounted grab rails are available on both sides.
- The toilet seat is 47cm (1ft 7in) above floor level.
- The toilet roll holder can be reached from seated on the toilet and is not placed higher than 100cm in height.
- There is a sink that can be reached from seated on the toilet. The height of the sink is 73cm (2ft 5in).
- There is a mixer tap for the sink.
- Mirrors are placed at a lower level or at an angle for ease of use.
- The shower control type is lever and the shower head is adjustable.
- The shower seat is a shower chair and handrails are available.

### **Public Areas - Halls, Stairs, Landings, Corridors**

- There is level access to the service.
- There is not a hearing assistance system at the moment.
- Motorised scooters are allowed in public parts of the venue and batteries can be charged.
- Main building:
  - The floors which are accessible by stairs are G-1-2-3.
  - There are 15 steps between floors clearly marked and medium size with handrails on both sides.
  - The lighting levels are medium.
  - There is a standard lift located at the rear of the venue to access floors G-1-2-3.

- The lift is 25m (27yd 1ft) from the main entrance. Staff do not need to be notified for use of the lift.
- The clear door width is 79cm (2ft 7in). The dimensions of the lift are 85cm x 108cm (2ft 10in x 3ft 7in).
- There is not a mirror to aid reversing out.
- The lift does not have an audible announcer but it has a visual floor indicator.
- The controls for the lift are within reach for a wheelchair user.
- The lighting level in the lift is medium.
- Annexe (where accessible rooms are located):
- There is a platform lift for public use located next to the library to access floors.
- There are three doors on the way to the lift. The clear door width is 79 cm (2ft 7in).
- The clear door width for the lift is 79cm (2ft 7in). The dimensions of the lift are 83cm x 116cm (2ft 9in x 3ft 10in).
- There are separate entry and exit doors in the lift (drive through). There is not a mirror to aid reversing out as not needed.
- The lift does not have an audible announcer but it has a visual floor indicator.
- The controls for the lift are within reach for a wheelchair user and has tactile markings.
- The lighting level in the lift is medium.

### **Public Areas - Lounges, Lobbies**

- There is a platform lift for public use located in the library to access the Trafalgar Ballroom and its balcony.
- Staff do not need to be notified for use of the lift.
- The clear door width is 90cm (2ft 11in).The dimensions of the lift are 100cm x 147cm (3ft 3in x 4ft 10in).
- There are separate entry and exit doors in the lift so there is not a mirror to aid reversing out.

- The lift does have a visual floor indicator and an audible announcer.
- The controls for the lift are within reach for a wheelchair user and have Braille and tactile markings.
- The lighting level in the lift is medium.

### **Restaurant/Dining Room, Bar & Bar area**

- The following information is for the restaurant.
- Full table service is available.
- No tables or chairs are permanently fixed.
- Chairs do not have armrests.
- The nearest table is 7m (22ft 12in) from the main entrance and is 67cm (2ft 2in) high.
- There is ample room for a wheelchair user to manoeuvre.
- Menus are hand held only and are clearly written but not available in Braille.
- The type of food served here is varied.
- The following information is for the bar.
- No tables or chairs are permanently fixed.
- Chairs do not have armrests.
- The nearest table is 9m (29ft 6in) from the main entrance and is 70cm (2ft 4in) high.
- There is ample room for a wheelchair user to manoeuvre.

### **Public Toilets**

- Public toilets can be found on the ground floor with level access.
- There are three sets of toilets: ladies, gents and unisex accessible toilet.
- The entrance door for the unisex accessible toilet is 92 cm (3ft) wide.

- There is a 104 cm (3ft 5 in) transfer space to the right when facing the toilet.
- The toilet height is 48 cm (1ft 7in). There are vertical and horizontal rails either side of the basin and toilet.
- There is an emergency alarm pull cord.
- Lights are automatic. Lighting levels are good.
- The basin is 73 cm (2ft 5in) high

### **Leisure Facilities**

- Leisure facilities comprising of sauna and swimming pool, snooker tables and two skittle alleys which are based in our basement. These can be accessed from the main reception area via a flight of 19 stairs with a landing midway.
- The leisure facilities are level throughout apart from the swimming pool, which can be accessed via 10 steps
- All doors to these area are 54ins wide, light and easy to open.
- Flooring in the leisure facilities is mainly carpet, apart from the changing rooms which is non-slip laminate.
- Public toilets are available in the changing rooms, however, the nearest accessible toilet is by reception and can be accessed via stairs.

### **Conference and Meeting Rooms**

- Our Conference and meeting rooms are on the ground floor, lowers floor and second floor. These can be accessed from the main entrance /reception area.
- Trafalgar Ballroom and Brocks Bar is accessed by street level or main lobby down 7 steps, nearest public / accessible toilets are located on the same level.
- Nelson lounge is accessed by ground floor level, located near hotel lobby, nearest public / accessible toilets are located near hotel lobby.

- Hood Room is accessed by 3 steps on the second floor, nearest public / accessible toilets are located near hotel lobby.
- All of our conference rooms have natural light expect one internal meeting room.

### **Additional Information**

- We have an area where a mobility scooter can be charged, please ask at reception.
- Free WI-Fi internet access is available in bedrooms and throughout the hotel.

### **Contact Information**

Address (Inc postcode): The Royal Maritime Club Queen Street  
Portsmouth Hampshire PO1 3HS

Telephone: 02392 824 231

Email: [info@royalmaritimeclub.co.uk](mailto:info@royalmaritimeclub.co.uk)

Website: [www.royalmaritimeclub.co.uk](http://www.royalmaritimeclub.co.uk)

Hours Of Operation: 24 hours