

**WELCOME  
TO  
HORNELL**

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# City Services Guide

This is a guide for new residents of Hornell, the Maple City. Here you will find answers to some of the common questions new community members have.

## **How can I contact Emergency Services?**

Hornell has professional fire, police and ambulance services.

### Emergency:

Fire, Police, Ambulance ..... 911

### Non-Emergency:

Fire .....324-2100

Police.....324-2860

Crime Hotline .....324-7200

## **Where is the Post Office?**

US Post Service

23 Genesee St.

Hornell, NY 14843

Phone: 607-324-2622

Hornell Zip Code: 14843

## **How do I register my vehicle?**

Call the Department of Motor Vehicles  
607-281-3630

## **What utility companies service Hornell?**

Hornell has four typical utility providers:

New York State Electric & Gas (NYSEG).....1-800-571-1111  
National Fuel.....1-800-365-3234  
Time Warner.....607-324-4611  
Verizon.....1-890-7100

## **Where is the Public Library?**

The library has been serving Hornell since 1868 and has many services to offer. Our public library is a Carnegie Library and is a Historic Structure.

64 Genesee Street  
Hornell, NY 14843-0190  
Phone: 607-324-1210

## Where can I find information about local businesses?

Hornell's Chamber of Commerce

Phone: 607-324-0310

<http://www.hornellny.com>

Hornell Partners for Growth

Phone: 607-324-9786

<http://www.hornellhpg.com>



## When is trash day?

Hornell is divided into five trash zones. They are marked in color on the map [City Map](#). The first zone is collected Monday, the fifth on Friday. If Monday is a holiday then the collection days are all bumped one day. Monday could move to Tuesday and so on.

## Where can I park my car?

Hornell offers on street parking. Each citizen is expected to obey posted parking instructions. **NOTE: The evening before your designated Trash Day you must remove cars by 10 pm.** This allows for seasonal street cleaning and plowing.



## **Does Hornell recycle?**

Yes. Hornell offers curb-side recycling pick up. Recyclables are collected once a month on your normal trash day, in the third full week of the month. An easy way to determine when recycling week is to look for the 21<sup>st</sup> day of a given month. The week with day 21 in it is recycling week.

(For example in June 2013 recyclables would be collected starting June 16. This week contains day 21.)

## **Are there public parks?**

Yes, at Veterans Memorial Park at James Street and Michael Fucci Memorial Park at Shawmut. Both parks have lighted walking paths. Veterans Memorial Park has an outdoor swimming pool, tennis courts, basketball courts, 2 play areas and 6 family picnic pavilions. Michael Fucci Memorial Park has a skateboard facility, a handicapped accessible fishing pier, 4 picnic pavilions, restrooms, concession stand, children's play area and horseshoe pits.

## **How do I find my ward?**

Wards represent political districts for the City of Hornell. The ward that you live in determines where you vote and which Alderman represents you in city government. To find which ward you reside in consult the map [City Map](#). If you need further help, call the City Clerk's office at 607-324-7421.

## **What is an alderman?**

Aldermen are elected citizen officials who serve a two-year term. There is an alderman serving each of Hornell's ten political wards. Residents should feel free to contact their alderman for help with any municipal questions or concerns.

## **Who is my alderman?**

To find your current alderman consult the map inside, find your ward and then call the City Clerk at 607-324-7421

## **Who is the mayor?**

The mayor acts as Chief Executive for the City, is responsible for putting together the annual budget, and oversees the operations of all City Departments. The mayor serves a four year term.

## **Is there public transportation?**

Yes. Hornell has its own public transportation service. It is called the Hornell Area Transit, or HAT for short. Shuttles run daily between many popular Hornell and surrounding area destinations. The fares are low with discounts for seniors. There is even a ride to work program. Call for specific times and schedules:

132 Thacher St.  
Hornell, NY 14843  
607-342-7910

## **What about local history?**

Hornell is a city proud of its history – just ask someone about the annual St. Patrick’s Day Parade! But there are also special collections at the Public Library showcasing Hornell’s traditions. May we also suggest our scenic “Walk and Drive Heritage Tours.” Brochures are available at City Hall and direct you through the Maple City. You’ll see historic homes and business sites. There are three paths to choose, two intercity walking tours and a comprehensive driving tour.

## **Where can I find information about the arts?**

Hornell Area Arts Council Inc  
[www.hornellarts.com](http://www.hornellarts.com)