

Please provide all details of your complaint below as this will allow us to gather all the necessary information help us investigate your complaint.

Please provide your full name, address & contact number.

Please provide details of your complaint including the name, vehicle & nature of your complaint.

Please provide any other details that you feel we should be made aware of to enable us to investigate this complaint.

We aim to deal with your complaint within 7 working days of receiving all relevant information & will be in contact with you once we have fully investigated all details provided to us & spoken to all parties concerned.

However should you feel that you are unhappy with our response to you then you may contact West Lothian Council's Licensing Team on this email address [licensing@westlothian.gov.uk](mailto:licensing@westlothian.gov.uk).