

Booking and Party Guidelines

Here at Hidden River Café we look to provide a relaxed modern fine dining experience.

Set in a small English Oak framed building on the site of five Luxury self catering Log Cabins within a semi ancient nature reserve, we are an intimate café with a friendly approachable service.

We source the best in local produce, using local skilled craftsmen, Artisan producers and community suppliers.

To allow us to provide a high quality service to all our guests we have the following guidelines.

Café Bookings

(booking advised to guarantee table and food service)

- Phone number and email must be taken with every booking
- Bookings of <u>6 people or more</u> must pre-order and a deposit of £10 per person payable at time of pre-order (min 24 hours notice)
- For evening bookings of <u>6 or more table must be seated by 7pm</u> at the latest
- Maximum 8 People to be seated on the same table at the same time
- For HIDDEN RIVER CABINS bookings of 10 people can be seated at the same time but must be outside of peak service time (deposit and pre-order required)
- All tasting menu and afternoon tea bookings to be secured with a deposit of £10 per person. Only for pre-booked tables (min 24 hours)
- All tasting menu must be seated by 7pm at the latest
- Special offers available to pre-booked tables only (min. 24 hours notice)
- No more than 1 table booked at the same time each min 15 minute interval
- Food can be pre-ordered from any menu for any time we are open
- Allergies and food intolerance must be confirmed when booking
- £1.50 charged for credit card transaction (AMEX not accepted)
- Every special booking (tasting menu, afternoon tea, larger tables) has to be checked with the Management

Thank you,

Hidden River Café Management

HIDDEN RIVER CAFE

Here at Hidden River Café we can also provide an exclusive personalized service to Weddings, parties and celebrations.

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have the following guidelines.

Private Celebrations, Weddings and Parties

- All meetings with management CANNOT be arranged during peak service periods (Wednesday- Saturday 12pm-4pm and 5pm-8pm)
- Minimum number 10, maximum capacity 50
- Bookings over 25 people require room service charge (tables, chairs, linen and napkins) which is charged at £8.50 per person.
- Minimum bar spend has to be pre-paid (£20 per person)1 month prior the event
- Minimum food spend has to be pre-paid(£20 per person) 1 month prior the event
- Personal party decoration on request. (Confetti is a familiar part of any celebration or wedding, but please ask your guests <u>not to</u> throw confetti inside the building! Here at Hidden River we are eco minded, so please make sure the confetti is bio-degradable.)
- Opening hour extension. Open till 10pm. On request Bar can be open till 2am (last orders at 1.30am) Every extra hour is charged at £15.
- Please respect our furniture, building and staff at all times. You maybe asked to leave if you fail to do so.

Thank you,

Hidden River Café Management