



U.S. Department  
of Transportation

Federal Motor Carrier  
Safety Administration

400 - Seventh St., SW  
Washington, DC 20590

JAN 3 2003

Mr. Wayne Schooling  
President & Chief Executive Officer  
North American Transportation Association, Inc.  
6825 Rosecrans Avenue  
Paramount, CA 90723

Dear Mr. Schooling:

Thank you for your May 17, 2002, complaint against Swift Transportation of Phoenix, Arizona. From the information you provided, an investigation was conducted on Swift Transportation's drug and alcohol program. The investigation revealed substantial violations in support of your complaint.

The Federal Motor Carrier Safety Administration (FMCSA) takes very seriously all violations of the Federal Motor Carrier Safety Regulations. Based upon the administrative action taken by FMCSA during the course of this investigation, Swift Transportation has implemented procedures to prevent future violations of this nature. Swift has ensured that a user-friendly section is on their service agent's Online Employment Verification Services Web site at [www.oevs.com](http://www.oevs.com). Specifically, the Web site was changed to allow for previous employer contacts with no fee required. If there are any problems getting prior-employer controlled substances and alcohol testing information under 49 CFR § 40.25, please contact Cheryl Martensen, Safety Manager for the company, at (800) 800-2200.

Our agency will continue to monitor Swift Transportation in an attempt to ensure continued compliance.

Thank you for your interest in motor carrier safety.

Sincerely yours,

Stephen E. Barber  
Associate Administrator for Enforcement  
and Program Delivery