

## **Rimini by the River - Terms & Conditions of bookings**

### **Deposits**

- A deposit to the value of the cost of the first night's accommodation is required at the time of booking. A booking is not deemed as confirmed until a deposit has been paid.
- The amount of the deposit may increase at manager's discretion dependent on, for example, the length of stay, the season or the value of the booking
- Deposits may be paid via credit card (we accept MasterCard, Visa and Amex) or by direct debit into a trust account

### **Booking modifications**

- There is no charge to alter or modify your booking

### **Cancellations**

- If more than 28 days notice is given then we will refund the deposit and any monies that have been paid in advance
- If less than 28 days notice is given then your deposit and any monies that have been paid in advance will be forfeited.
- In the event of a no show then we reserve the right to charge for the full value of the booking
- If you choose to depart earlier than expected then we will be unable to refund payment

### **Full payment**

- The balance outstanding on your account is payable on arrival please
- If you arriving outside office hours then we reserve the right to process full payment on the credit card you provided so that we can leave the keys out for you

### **Conditions of booking and occupancy**

- Rimini assumes that there will be up to two people staying in a one bedroom apartment and up to four people staying in a two bedroom apartment. Please advise us if you have additional guests, including infants, and please be aware that charges may apply, to cover additional costs of utilities and linen etc.
- At least one of the guests staying the apartment must be over 18
- Guests are politely asked to follow the Body Corporate bylaws – a copy of which can be found in the compendium in your apartment. In particular we would ask that noise be kept to a minimum out of respect to other guests and our neighbors
- The apartment must not be used for any unlawful purpose