

Below is a list of our current course range. We add new courses every week.

HR

- Absence Management Certification
- o Consequences of Careless Social Media Use in the Workplace Certification
- Costs and Causes of Employee Turnover Certification
- Data Protection in the Workplace Certification
- Dealing with HMRC in Relation to New Employees Certification
- Defining HR Certification
- Developing a Compensation & Benefits Package Certification
- Discipline and Grievance Certification
- Hiring Employees Certification
- o Hiring for a Diverse Workforce Certification
- o HR: Creating an Employee Handbook Certification
- o HR: Protecting Confidentiality Certification
- o HR: Working with Vendors Certification
- o Human Capital Management Certification
- Human Resources Certification Level 2
- o Introduction to Contracts Of Employment Certification
- Introduction to Employment Law Certification
- Noise & Vibration Awareness Certification
- Onboarding Best Practices Certification
- Onboarding Tools Certification
- o Parental Rights Certification
- Preventing Workplace Discrimination Certification
- Recruitment Consultant Certification
- Recruitment Strategies Certification
- Retaining Your Best People Certification
- Sick Leave Certification
- Staff Retention Techniques Certification
- o Tackling Hate Crime Certification
- o Termination of Employment Certification
- o Understanding the National Insurance Contributions System Certification
- Wages and Benefits Certification

Sales/Marketing

- Achieving Sales on the Telephone Certification
- Advertising and Marketing Certification Level 2
- Affiliate Marketing Certification

- Body Language as a Sales Tool Certification
- Closing Techniques Certification
- Cold Calling Certification
- Connecting with Customers Certification
- Content Creation Certification
- Converting Leads into Sales Certification
- Creating a Marketing Plan Certification
- Customer Relationship Management Certification
- Digital Marketing Certification Level 2
- Establishing Credibility as a Speaker Certification
- Estate Agency Scottish System Certification
- Evaluating a Marketing Plan Certification
- Facebook for Business Certification
- o Gaining Customer Testimonials Certification
- Google Analytics Certification
- Handling Objections & Overcoming Barriers to Sales Certification
- How Retargeting Works Certification
- o How to Become a Social Media Influencer Certification
- How to Close More Sales Certification
- o How to Handle Social Media Criticism Certification
- How to Write Better Emails Certification
- Identifying and Exceeding Customer Expectations Certification
- Instagram Marketing Certification
- Introduction to Google Ads Certification
- o Introduction to Reddit Marketing Certification
- Is the Customer Always Right? Certification
- Key Mistakes to Avoid When Marketing Certification
- Leading Effective 1-1 Meetings Certification
- Link Building for SEO Certification
- LinkedIn for Business Certification
- o Make an Impression Every Time Certification
- Making Your Sales Pitch Certification
- Managing a Sales Team Certification
- Marketing Plan Writing Certification
- Meeting and Greeting Customers Certification
- Mobile App Marketing (ASO) Certification
- Negotiating and the Concept of the Three P's Certification
- Negotiation Skills Certification
- Networking for Sales Professionals Certification
- o Online Reputation Management Certification
- PR Certification
- o Presentation Skills Certification
- Product Pricing and Sales Negotiation Certification
- o Reddit Marketing Certification
- o Retail Analytics Certification
- Sales Certification Level 2
- Sales Funnels for Beginners Certification

- Sales Pitching Certification
- o Sales Talk Understanding the Jargon Certification
- Sales Tools and Technology Certification
- SEO for Business Certification
- SEO for Business Certification
- Skills to Succeed at Selling Certification
- Social Media for Business Certification
- Social Media Marketing Certification
- Starting an Ecommerce Business Certification
- The Four P's of Marketing Certification
- o The Power of Influence & Motivating People to Buy Certification
- The Purpose of Advertising Certification
- Twitter for Business Certification
- Visual Merchandising Certification
- Vlogging Certification
- Writing Sales Proposals Certification
- YouTube Channel Marketing Certification
- YouTube Masterclass Certification

Medical

- ADHD Awareness Certification
- o Advanced Cognitive Behavioural Therapy (CBT) Certification
- Anxiety Awareness Certification
- Asperger Syndrome Awareness Certification
- Autism Awareness Certification
- Bipolar Awareness Certification
- Cerebral Palsy Awareness Certification
- Child Psychology Certification Level 3
- Chinese Medicine Certification
- o Cognitive Behavioural Therapy (CBT) Certification
- Concussion Awareness Certification
- o Dealing with Stress, Anxiety, Depression and Violence in the Workplace Certification
- Dental Care Certification
- o Dental Practice Administration Certification
- Depression Awareness Certification
- Diabetes Awareness Certification
- Drug and Alcohol Addiction Awareness Certification
- Dyslexia Awareness Certification
- Eating Disorder Awareness Certification
- o Emergency First Aid in the Workplace Certification
- o Introduction to Educational Psychology Certification
- o Legionnaires' Disease Awareness Certification
- Medical Acupuncture Certification
- o Medical Secretary Certification
- Mental Health First Aid Certification
- Pain Management Certification
- Pharmacy Assistant Certification

- Safe Handling of Medicines Foundation Certification
- Sepsis Awareness Certification
- o Sharps Injuries Awareness Certification
- UTI Sepsis Certification

Admin/Secretarial/HR

- Admin, PA and Secretarial Certification
- Becoming an Executive PA Certification
- Executive Admin and PA Certification Level 3
- o Executive Secretarial, Admin and PA Diploma Accredited (Level 3)
- o Hotel Receptionist Administration Certification
- Legal Secretary Certification Level 3
- o Medical Receptionist Administration Certification
- o Office and Reception Management Certification
- o Organisational Skills for Administrators Certification
- o PA Telephone Skills Certification
- o Recruiting Staff in the Healthcare Sector Certification
- The Effective Secretary Certification
- o The National Minimum Wage Certification

Computing/Technology

- Adobe Illustrator Certification Level 1
- Buying and Selling Online Certification
- o C++ Certification Level 1
- Coding Foundations Certification
- Computer Maintenance Certification
- Computers and Internet for Beginners Certification
- Cryptocurrency Certification
- CSS Certification Level 1
- Digital Art Tools for Photoshop Certification
- o Email Etiquette Certification
- Excel Macros Certification
- GDPR Certification
- How to Earn Online Certification
- o HTML 5 Certification Level 2
- HTML and CSS Certification Level 1
- Introduction to AutoCAD Certification
- Introduction to AWS Certification
- Introduction to Cloud Computing Certification
- Introduction to Gaining a Cisco Certification Certificate
- Introduction to IoT-Internet of Things Certification

- Introduction to Link Building for SEO Certification
- Introduction to VoIP Certification
- IT Certification Level 2
- IT Security Certification
- Java Certification Level 1
- jQuery Certification Level 1
- Microsoft Outlook Certification Level 3
- Microsoft Word Certification Level 3
- Mobile and Portable Device Security Certification
- Photoshop CS6 Certification Level 1
- o PowerPoint Diploma
- Programming Certification Level 1
- o Python Certification Level 1
- o Remote Worker & Business Travel Security Certification
- Skype for Business Certification
- Software Testing Certification
- o The General Data Protection Regulation Certification
- Web Applications Certification
- Website Development Foundations Certification
- WordPress Certification

Business

- Agenda Setting Certification
- o Business Letter Writing Certification
- Business Report Writing Certification
- Call Centre Skills Certification
- Communication Barriers in the Workplace Certification
- Complaints Handling Certification
- Costs, Volumes and Profits Certification
- Create an Online Business Certification
- o Creating and Maintaining a Successful Organisation Certification
- Dealing with Workplace Violence Certification
- Delegation of Authority Certification
- Designing Effective Teams Certification
- o Developing and Implementing New Admin Systems Certification
- Developing Employees Certification
- Document Presentation Certification
- o Email Management and Ethics Certification
- Ensuring Adequate Staff Levels Certification
- Event Management Logistics and Troubleshooting Certification
- o Extrinsic and Intrinsic Rewards Certification
- Foundation in Business Skills Certification
- From Business Ideas to Success Certification
- Front Desk Safety and Security Certification
- o GDPR in The Workplace Certification
- o Global Anti-bribery and Corruption Certification
- Health and Safety in the Workplace (UK) Certification

- Importance of Good Housekeeping at Work Certification
- o Maintaining Employee Records Certification
- o Making Meetings Matter Certification
- Marketing Certification Level 2
- Office Etiquette Certification
- Organising and Chairing Meetings Certification
- o PCI DSS Certification
- Project Design Certification
- Project Development and Testing Certification
- o Project Management Foundation (Small Projects) Certification
- o Project Preparation Certification
- o Strategic Planning / Mission Statement Certification
- o Telephone Etiquette Certification
- The Freedom of Information Act Certification
- The HMT Sanctions List Certification
- o The Human Element of Fraud Certification
- The Office Layout Certification
- The Reception Workstation Certification
- Training Delivery and Evaluation Certification
- o UK Employment Law Certification
- Workplace Monitoring and Data Protection Certification

Health & Safety

- Alcohol at Work Awareness Certification
- Asbestos Awareness Certification
- Basic Fire Safety Awareness Certification
- o Blood-borne Pathogens & Exposure Control Plan Certification
- Cable and Wire Management Certification
- Carbon Monoxide Awareness Certification
- COSHH Awareness Certification
- Crowd Management Certification
- Dangers of Working at Night Certification
- Display Screen Equipment Awareness Certification
- Domestic and Commercial Cleaning Certification
- Driver Safety Awareness Certification
- o Duty of Care Certification
- Electrical Safety in the Workplace
- Emergency Procedures in the Workplace Certification
- Ergonomics Steps to Reduce Workplace Related Injuries Certification
- Eye Safety in the Workplace Certification
- o Fire Marshall Certification
- o Fires and Explosions in the Workplace Certification
- Food Safety Level 1 Certification
- o Hazard Identification and Risk Control Certification
- Head Protection Certification
- Health and Safety for Events Certification
- Infection Control Certification

- Lone Working Certification
- Mobile Phones and Driving Certification
- Noise and Hearing Protection Certification
- Noise and Vibration Awareness Certification
- PPE Awareness Certification
- Preventing Slips and Trips in the Workplace Certification
- RIDDOR Certification
- Risk Assessment in the Workplace Certification
- Speeding on Site Awareness Certification
- Step Ladder Safety Awareness Certification
- o Step Ladder Safety Certification
- The Dangers of Construction Dust Certification
- o Travel Safety for Women Certification
- Understanding Fire Extinguishers Certification
- Working at Height Awareness Certification
- Working in Confined Spaces Certification
- Working with Lift Trucks Certification
- Workplace Hygiene Certification

Personal Development

- o Anger Management Certification
- Assertiveness Skills Certification
- o Body Language Certification
- Boost Your Concentration Certification
- Borderline Personality Disorder Awareness Certification
- Building Your Confidence and Self-Esteem Certification
- Career Planning Certification
- Commitment to Consistency Certification
- Communication Basics Certification
- Constructive Feedback Certification
- Dangers of Sleep Deprivation Certification
- Decoding Direct/Indirect Messages Certification
- o EFT Emotional Freedom Technique Certification
- o Emotional Intelligence Certification
- o Equality, Diversity & Discrimination Awareness Certification
- o Extremism and Terrorism Awareness Certification
- Finding Motivation to Get Fit and Stay Fit Certification
- Handling Conflict in Low-Value Relationships Certification
- Healthy Eating at Work Certification
- Hourly Planning and Habits Certification
- How to Build Resilience Certification
- How to Handle Criticism at Work Certification
- How to Improve Your Mental Health Certification
- How to Improve Your Physical Health Certification
- How to Improve Your Sleep Certification
- How to Programme Your Mind for Success Certification
- How to Stop Procrastinating Certification

- How to Stop Smoking Certification
- o Identifying Causes of Conflict Certification
- o Identity Theft Awareness Certification
- Improve Your Assertiveness Certification
- Improve Your Social Skills Certification
- Improving Personal Effectiveness Certification
- Inspirational Leadership Certification
- Interview Skills and CV Writing Certification
- Interviewing Skills Certification
- Learn Speed Reading Certification
- o Learning Impressive Telephone Techniques Certification
- Learning Strategies Certification
- Learning to Learn Certification
- Listening Skills Certification
- o Managing Teams Certification
- Master Planning Certification
- Master Talking to Anyone Certification
- Memory Enhancement Certification
- Mentoring and Coaching Skills Certification
- o Mindful Listening Certification
- Mindfulness Certification
- Mindfulness for Children Certification
- Motivation Skills Certification
- Myers–Briggs Theory and Test Certification
- Neuro-Linguistic programming Certification
- o Neuroplasticity: Rewire Your Brain for Success Certification
- Nutrition and Hydration Certification
- Online Security Certification
- Personal Safety Certification
- Preparing for an Exam Certification
- o Prioritisation Certification
- Problem Solving Certification
- o Promoting Positive Behaviour Certification
- o Proofreading Basics Certification
- o Rational Decision-Making Certification
- o Reducing Stress (Techniques to Relax) Certification
- o Reducing Stress with Meditation and Visualisation Certification
- Sexual Harassment Awareness Certification
- Stroke Awareness Certification
- Success Habits Certification
- Tackling Sensitive Workplace Conversations Certification
- o The Art of Persuasion Certification
- The Basics of Critical Thinking Certification
- o The Dangers of Texting While Walking Certification
- The Importance of Ethics Certification
- The Power of the Mind Certification
- The Science of Happiness Certification

- The Secrets of Body Language Certification
- Unconscious Bias Certification
- o Win-Win Negotiations for Conflict Resolution Certification
- Working with Aggressive People Certification

Animal Care

- Animal Physiotherapy Certification
- o Canine Communication Diploma
- o Cattery Business Certification
- o Dog Grooming Diploma
- o Introduction to Feline Care Certification
- o Introduction to Kennel and Cattery Management Certification
- o Introduction to Reptile Care Certification
- o Pet Psychology Diploma
- Rabbit Care Certification
- Rat/Mouse/Hamster Care Certification
- Stray and Feral Welfare Management Certification

Social/Care

- Art Therapy Certification
- o Caring for the Elderly Certification
- Child Attachment Certification
- Child Minding Certification
- Child Neglect Awareness Certification
- Child Protection Certification
- Child Protection in Sport Certification
- Child Sexual Exploitation Awareness Certification
- Counselling Certification
- Dementia Awareness Certification
- Dialectical Behaviour Therapy Certification
- Disability Awareness Certification
- o End of Life Care Certification
- EYFS Teaching Certification Level 3
- Health and Social Care Certification Level 3
- o Introduction to Child Counselling Certification
- Introduction to Independent Living Certification
- Introduction to Psychology Certification
- o Introduction to REBT: Rational Emotive Behaviour Therapy Certification
- Learning Disabilities Awareness Certification
- Manual Handling Certification
- Mental Health Awareness Certification
- o Mental Wellbeing in Children and Young People Certification
- Nursery Assistant Certification
- People Handling Certification
- Preventing Falls in Older People Certification
- Privacy and Dignity Certification

- Safeguarding Adults Certification
- o Safeguarding Children Certification
- Safeguarding Children on the Internet Certification
- Safeguarding Vulnerable Adults Certification
- Supporting People with Physical Disabilities Certification

Education

- Basic English Certification
- Basic Maths Certification
- o Becoming a Higher-Level Teaching Assistant Certification
- British Sign Language Certification
- o Bullying in Schools Awareness and Prevention Certification
- o Improving School Attendance Certification
- Lesson Planning for Teachers Certification
- Managing Classroom Behaviour Certification
- Note Taking Certification
- Play Therapy Certification
- o Positive Handling in Schools Certification
- Self-harm Awareness Certification
- SEND Certification
- Speech Therapist Introduction Certification
- o Teaching Adults to Read Certification
- o Teaching Assistant Certification Level 2
- o Teaching English to Speakers of Other Languages (TESOL) Certification
- Teaching Phonics Certification
- Teaching Phonics Level 2 Certification

The Key Stages of the National Curriculum Certification

Prevent

Lockdown training

Safeguarding for students

Writing

- Blog Creation and Management Certification
- Business Plan Writing Certification
- Children's Story Writing Diploma
- Copywriting Masterclass Certification
- o Crime Writing Diploma
- o English Grammar Improve Your English Certification
- Punctuation Mastery Certification
- Researching Certification
- Script Writing Certification
- Travel Writing Certification
- Writing Skills Certification

Professional Development

- Boost Your Work Efficiency Certification
- Confidence On Camera Certification

- Delivering Useful Feedback in a Corporate Setting Certification
- Developing a Career Strategy Certification
- Handling Conflict in High-Value Relationships Certification
- Managing Emotions at Work Certification
- Managing Your Workload Certification
- Minute Taking Certification
- Practical Leadership Skills Certification
- Public Speaking Certification
- o Questioning and Listening Techniques Certification
- o Stress Management In the Workplace Certification
- Thomas–Kilmann Conflict Mode Instrument Certification
- Time and Priority Management at Work Certification
- Touch Typing and Shorthand Certification

Finance

- Budgeting Basics Certification
- Cash Flow Statements and Logistics Certification
- Data Analysis Certification
- o Data Protection Certification
- o Finance for Non-Finance Managers Certification
- Financial Documents 101 Certification
- Fraud Detection Certification
- o Fraud Management & Anti-Money Laundering Awareness Certification Level 2
- Fundamental Concepts of Fraud Certification
- How to Run an Efficient Payroll Certification
- Introduction to Accounting Certification
- Introduction to Tax Accounting Certification
- Microsoft Excel Certification Level 1
- Microsoft Excel Certification Level 2
- Microsoft Excel Certification Level 3
- Microsoft Excel Certification Levels 1-3
- Payroll How to Calculate Net and Gross Pay Certification
- Payroll Systems The Basics Certification
- Payroll Systems and Management Certification Level 2
- Personal Finance Certification
- o Retail Banking Certification
- Sage 50 Certification Level 1
- Sage 50 Certification Level 1-3
- Sage 50 Certification Level 2
- Sage 50 Certification Level 3
- The Cash Flow Statement Certification
- The Financial Services and Markets Act Certification
- The Proceeds of Crime and Terrorism Acts Certification
- Understanding the PAYE System Certification
- What is Money Laundering? Certification
- o When Employees Pay Less than the NIC Certification
- Wills and Probate Certification

Xero UK Certification

Customer Care

- Caring for Your Customers' Needs Certification
- o Consumer Rights Awareness Certification
- Customer Care Certification
- Customer Retention Certification
- Customer Service in Fashion Shops Certification
- Customer Services Certification Level 3
- o Dealing with Customer Complaints Certification
- o Dealing with Difficult People and Situations Certification
- o Electronic Customer Service Certification
- Face to Face Customer Service Certification
- Helpdesk Support Analyst Certification
- Hotel Reception Certification
- Managing and Improving Customer Service Process Certification
- o Reception Skills Certification
- o Rescuing Difficult Customers Certification
- o Telephone Customer Services Certification

Multi-course

- Combined Cognitive Behavioural Therapy (CBT) Diploma
- o Combined HR and Payroll Certification
- o The Complete Business Management Diploma
- The Complete Microsoft Office Certification

Teams & Management

- Communication Skills Certification
- o Communication Techniques for Managers Certification
- o Conducting Employee Appraisals Certification
- Conducting Rewarding Meetings Certification
- Conflict in the Workplace Certification
- Construction Management Certification Level 1-3
- Creating Lively and Effective Meetings Certification
- Effective Decision-Making Certification
- o Effective Delegation
- Essential Skills for First-Time Managers Certification
- Facilities Management Certification Level 2
- Hotel Management Certification Level 3
- How to Manage Virtual Teams Certification
- Key Account Management Certification
- o Key Tools and Knowledge for Team Leading Certification
- Leading Team Meetings Certification
- Motivating Colleagues to Perform Certification
- Operations Management Certification Level 2
- Professional Retail Management Certification

- Restaurant Hospitality Management Certification Level 2
- Transport Management Certification Level 2
- Warehouse Management Certification Level 2
- Working in Teams Certification

Hospitality & Tourism

- Events Management Certification Level 2
- Events Management UK Certification
- Travel and Tourism Certification Level 2

Fashion & Design

- o Fashion Design Diploma
- o Fitting Room Advice Certification
- Interior Design Diploma

Fitness

- o Fitness Diploma (Personal Trainer / Fitness Instructor)
- Herbal Health Certification
- o Holistic Health Certification
- o Introduction to Sports Nutrition Certification
- o Nutrition Diploma
- Sports Science and Therapy Certification

Vocational / Hobbies

- o Floristry Academy Diploma
- Introduction to Animal Care Certification
- Introduction to Cat Behaviour Certification
- Introduction to Cat Grooming and Health Certification
- Introduction to Feng Shui Certification
- o Introduction to Photography Certification
- Investing in Gold and Silver Certification
- Life Coaching Certification
- Selling Your Arts and Crafts Certification
- Tarot Card Reading Certification
- The Benefits of Tai Chi Certification

Food Safety

- Food Allergen Awareness Certification
- Food Safety Cross Contamination Certification
- Food Safety Level 2 Certification
- Food Safety Level 3 Certification
- Food Safety Level 4 Certification
- HACCP Certification

Horticulture

o Garden Design and Maintenance Diploma

Beauty

- o International Massage Diploma
- Makeup Artist Diploma
- o Nail Technician Diploma Award