



Blue Flame

Domestic | Commercial
Plumbing, Heating and Electrical

www.blueflamecumbria.co.uk



Maryport: 01900 816672
Keswick: 01768 758672

Whitehaven: 01946 758172
Carlisle: 01228 808372

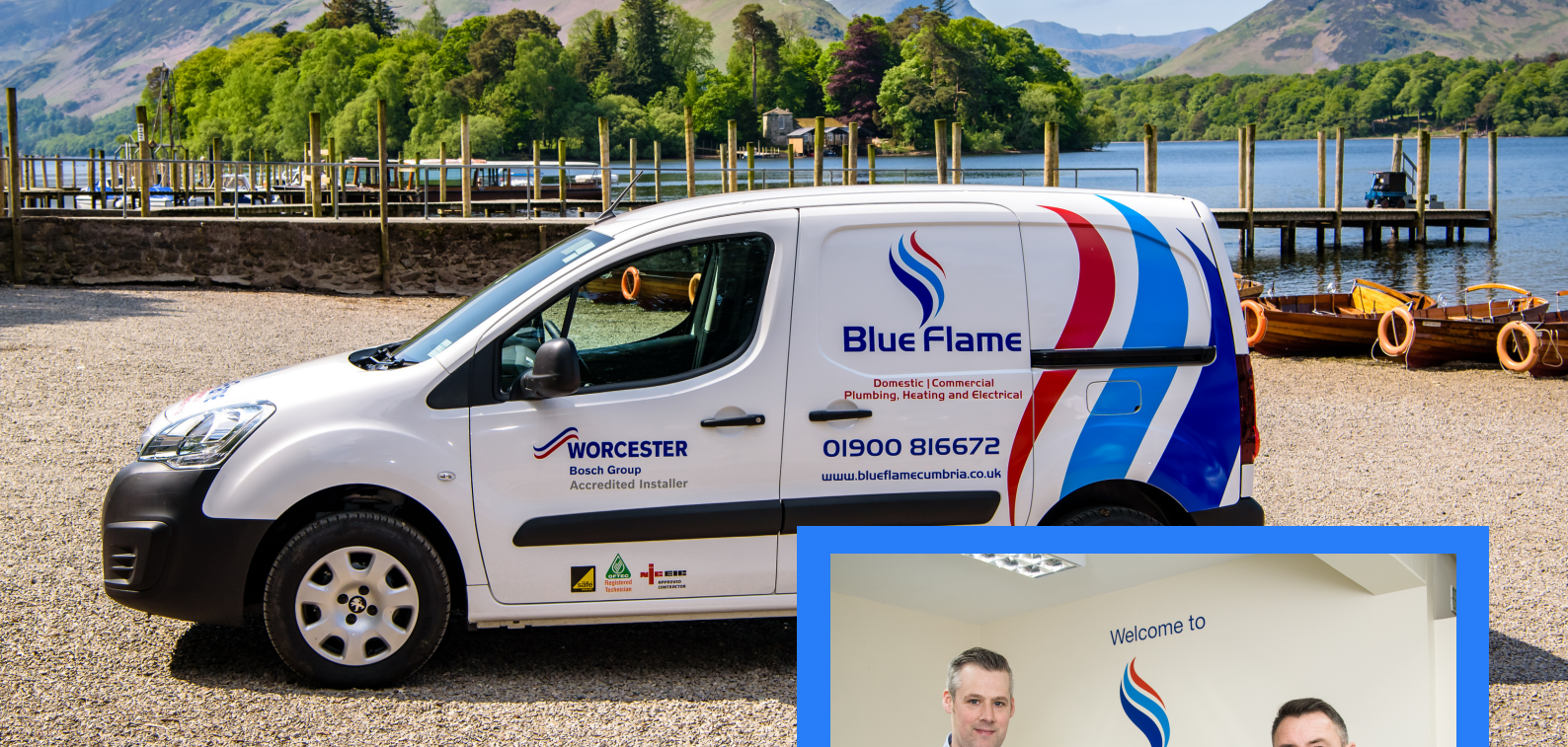


www.blueflamecumbria.co.uk
www.blueflamecareplan.co.uk



info@blueflamecumbria.co.uk





ABOUT BLUE FLAME

CUSTOMER FOCUSED

We offer an exceptional service

Blue Flame Services Ltd is a local heating and plumbing business based in Maryport (Cumbria). The company was established in 2002 by Tim Kemp & David Harrison.

We pride ourselves on our outstanding craftsmanship provided by our highly dedicated and **professionally trained** staff of 20, that includes expert plumbers, gas safe heating engineers and qualified electrical engineers.

Our fleet of 10 fully fitted vehicles support all the services we provide covering the whole of Cumbria, Millon to Carlisle, Whitehaven to Penrith.



As a business we believe the best approach is to provide you with an array of options, by utilising our **expert knowledge** of the heating and plumbing industry.

We do not 'hard-sell' nor do we over promise. We believe in demonstrating a professional impression from start to finish without trying to baffle you with technical jargon or abbreviations.

Up to 12 year guarantee

- Our prices are competitive & fixed
- Up to 12 years guarantee
- Finance options available
- Gas safe registered engineers
- Worcester accredited Installer



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We only install the best boiler brands...

Buying a new energy efficient boiler is a big commitment, which usually requires research to make sure you are getting the best boiler for your home.

When choosing your new boiler, you want to have peace of mind that it'll last for years to come. We supply a wide range of boiler brands, but our brand of choice is **Worcester Bosch**.

Worcester Bosch have for the 11th time been voted the best gas boiler by **Which?**



FIVE KEY THINGS YOU NEED TO KNOW BEFORE BUYING A NEW BOILER

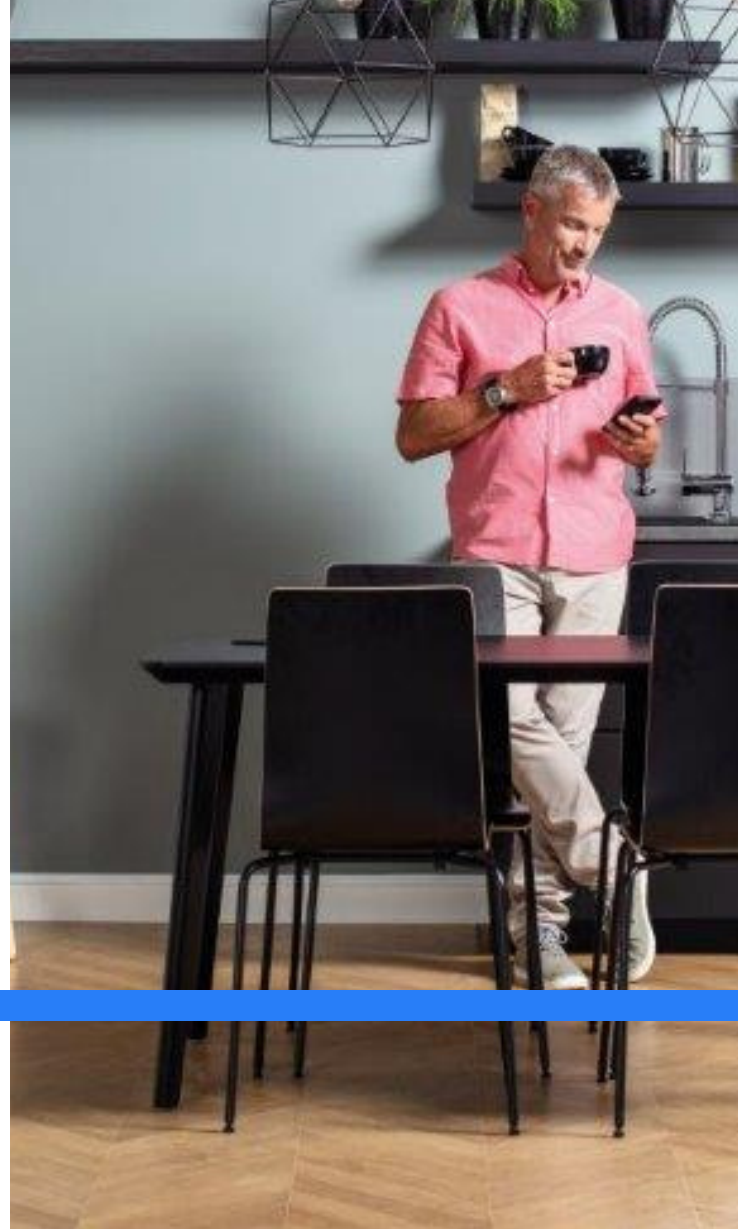
Most homeowners change their boiler within their home between every 8 - 12 years, obviously depending on how well it has been looked after during this period.

So, it's really important to think about some important factors when looking to swap your old inefficient boiler for a more modern energy efficient boiler.

1) RELIABILITY

It's relatively straight forward, as the more reliable your new boiler is, the less headache you will have with repairs and costs.

Nearly all boiler manufacturers provide a warranty period, so make sure you choose a boiler brand that can provide you with peace of mind.



2) RESEARCH

This is not just jumping onto google and using the search term 'best boilers', but also asking friends, family and work colleagues.

These will always give you a honest straight answer, that can be used when you are ready to invite a local company around to provide a quotation. You can always refer to independent research companies such as '**Which?**', who will provide impartial advice and guidance.



3) EFFICIENCY

This will be a major advantage of your new highly efficient condensing boiler over your inefficient old boiler, as you will save money on your energy bill.

Information that has been provided by independent body 'Sedbuk' claim that if you live in detached home and are replacing an old style heavyweight boiler with a modern condensing boiler.

You could see an annual saving of up to **£652** every year.

4) TYPES

There are 3 main types of gas condensing boiler that you have to choose from, a combi; conventional or system.

- 1) **Combi boiler** heats water as you need it and eliminates the need for you to have a water tank in your home
- 2) **Conventional boiler** (also known as heat-only boiler) requires a hot water tank or cylinder, in which hot water can be stored for later use
- 3) **System boiler** is like a heat only boiler, but more components are built-in. This can normally make a system boiler easy to install as they tend to need less space.

5) SIZE

When selecting the best size boiler for your home, you really need to consider 2 main factors:

- 1) The heating and hot water capabilities of the new boiler and more importantly whether that accommodates demand in your home
- 2) The size of the boiler and if it will fit into the existing space already created by the previous boiler

All of these points will be discussed by your surveyor who will be providing you with a detailed quotation.

They will have the experience and expertise to review all your requirements and provide a breakdown of the work required.

WHY WE FIT MAGNETIC FILTER SYSTEM

If you are looking to protect your investment in a new boiler and make it last for as long as possible, then fitting a **magnetic filter system** can really help.



1

Keeps your boiler running efficiently

Helps to reduce running costs

2

3

Get a longer guarantee on your new boiler

It prolong's the life of your boiler

4

THE IMPORTANCE OF A THERMOSTAT & CONTROLS

Its paramount that you have the right heating controls within your home to ensure that you have a comfortable temperature without wasting fuel or heat.

If you have a central heating system, whether its gas, LPG or oil-fired, your full set of controls should ideally include a boiler thermostat, a timer or programmer, a room thermostat and thermostatic radiator valves (TRVs).



You could **save money** on your energy bills by installing and using your controls efficiently.



You can **schedule** your heating and hot water to go on and off as required.



You can **select areas** within your home to heat at your desired temperature. Instead of heating all of your home at the same temperature.



You are **reducing** your CO2 carbon dioxide emissions .

BOILER EFFICIENCY

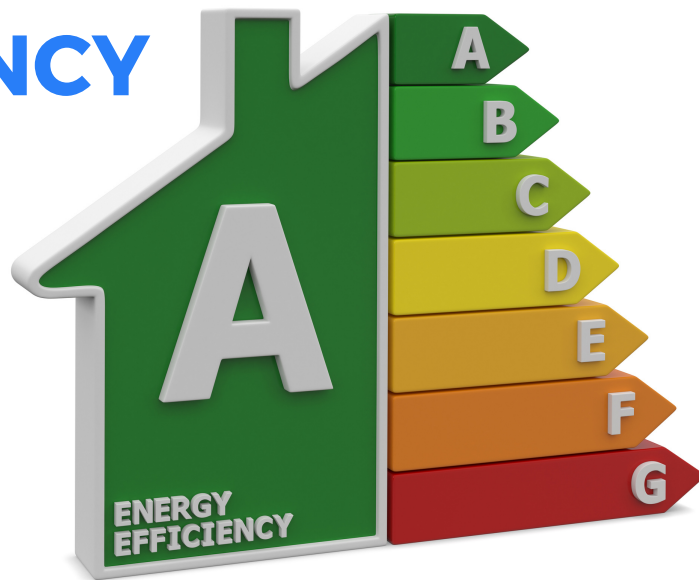
WHAT IS THE RATING?

A boiler's energy efficiency rating is an indicator of how much it's going to cost you to run.

It's a great way to compare new boilers to find out which model is likely to save you more on your energy bills.

If you are currently using an old boiler, it's likely that you could save money by replacing it with a modern energy efficient boiler.

"Heating accounts for about 60 per cent of what you spend in a year on energy bills, so an efficient boiler makes a big difference"



WHAT COULD I SAVE?

There are several factors that will make your energy bills savings when replacing your old boiler with a more efficient model. These include the size of your home, the fuel used by the boiler and the inefficiency of your existing boiler.

The 'energy saving trust' provide a full breakdown on what you can expect to save. For example:

If you live in detached property and have 'G' rated boiler. You can expect annual saving in excess of £315 per year.

It's paramount to ensure that when you replace your old boiler with a new A-rated model, you include a programmer, room thermostat and thermostatic radiator controls (TRVs).

It's about being energy smart at home and every little effort you put in, you will see the benefit with the reduction in your home energy costs. You can visit the Energy Saving Trust to find out more at www.energysavingtrust.org.uk



Finance Options Available

We know that when you need a new boiler it can be something that you have not planned for financially. This is why we offer a range of finance packages specific to your needs. Please note that this arrangement is only available for Worcester Bosch boilers.



Example - 0% Interest Free Credit

- Cash Price - £2'500
- Deposit (Min 10%) - £250
- Total amount of credit - £2'250
- Term - 24 months
- 24 Monthly payments - £93.75
- APR - 0%
- Fixed rate of Interest - 0%
- Total amount payable - £2'500
- Charge for credit - £0

Representative Example - 9.9% APR Interest Bearing Credit

- Cash Price - £2'500
- Deposit (Min 10%) - £250
- Total amount of credit - £2'250
- Term - 120 months
- 120 Monthly payments - £29.09
- APR - 9.90%
- Interest rate fixed - 9.90%
- Total amount payable - £3'490.38
- Charge for credit - £1'240.38

Blue Flame Services Ltd (FRN 684408) is authorised and regulated by the Financial Conduct Authority. Blue Flame Services Ltd acts as a credit broker and not a lender and do not receive a fee for the introduction.

Credit is provided by Hitachi Personal Finance, a division of Hitachi Capital (UK) Plc authorised and regulated by Financial Conduct Authority. Finance options are offered subject to status and credit check which must be completed before commencement of works. A 14 day cooling off period applies to all applications. If cancelled within 14 days, alternative payment of full outstanding balance must be made.

OUR COVER PLANS

Peace of mind starting from as little as only £11.50 per month. That's less than 37p per day and ensures that your boiler is serviced every year to help prevent future problems.

For such a small investment, it's just not worth the risk of being without heating and hot water. Commit to a plan today and relax knowing you are in safe hands with Blue Flame Services Ltd



**ANNUAL
BOILER
SERVICE**



**BOILER
HEALTH
CHECK**



**NO
EXCESS
COSTS**



**365
PRIORITY
CONTACT**

PLANS

YOUR COVER PLAN FEATURES

Cover Plan	Price Per Month From	Boiler Health Check	Boiler Service	365 Priority Contact	Parts Included	Boiler & Controls	Central Heating	Fire Service
Service Contract	£7.50	✓	✓	✓	✗	✗	✗	✗
Bronze - Gas	£11.50	✓	✓	✓	✓	✓	✗	✗
Silver - Gas	£13.50	✓	✓	✓	✓	✓	✓	✗
Gold - Gas	£16.50	✓	✓	✓	✓	✓	✓	✓
Bronze - Oil	£15.00	✓	✓	✓	✓	✓	✗	✗
Silver - Oil	£30.00	✓	✓	✓	✓	✓	✓	✗

Notes

- In the event that your boiler requires or system requires re-pressurising, this will be offered at a reduced rate as part of being an existing Blue Flame Heating Services Ltd customer and is not covered under any of our agreements.
- Our packages include repairs and replacements to heating controls, but NOT the resetting or reprogramming of controls (these would require a chargeable call out) unless carried out at time of service.

Landlord Cover Plans (Including CP12 Certificate)

- We offer all of the above cover plans for landlords who are looking for convenience and peace of mind for their tenants. Please call us on 01900 816672 to discuss your requirements further.

Cover Plan Minimum Period

The minimum agreement period for any of our cover plans is **12 months**, this is from the date of the 1st payment taken from your bank account. Thereafter, your cover plan will be reviewed every year to ensure that it meets our minimum requirements, this is normally based upon the age, condition and availability of parts for the boiler

In the event that changes need to be made to your cover plan we will write or send an email to you prior to agreement end date. As part of our terms and conditions we only cover boilers up to 12 years old, thereafter it is at the discretion of the business whether we wish to continue to cover the boiler. Should you wish to discuss this further, please call us during office hours

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OUR OTHER SERVICES

BOILER SERVICING

Annual servicing will ensure that your boiler is running efficiently and safely for the year ahead and minimises the risk of breakdowns thus increasing the lifespan of the boiler as well.

It also validates any manufacturer's warranty or guarantee for the appliance. More importantly it ensures that those people who live in your home are safe. Gas safety is paramount and an annual boiler service will ensure that any problems are identified before accidents occur.



PLUMBING

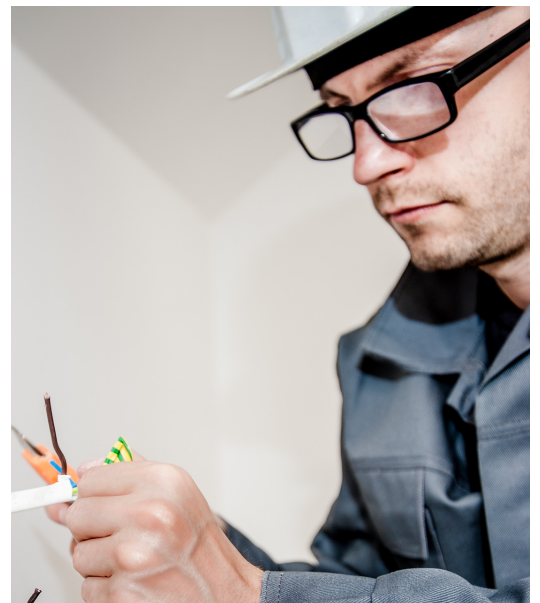
From replacing pipe work to fitting a new radiator, plumbing in a kitchen or installing an outside tap, our qualified engineers will get the job done quickly and efficiently.

We are 100% customer focused to deliver an exceptional level of quality and service, throughout all our plumbing related projects within your home.

ELECTRICAL SERVICES

Our expert team of electricians all hold accreditation from the National Inspection Council for Electrical Installation Contractors (**NICEIC**), meaning we are fully qualified to perform electrical safety checks within any residential or industrial property, ensuring the on-going safety for residents and staff.

So from relocating sockets to full house re-wires our team are here to assist with any of your residential electrical requirements.



BOILER CARE PLANS

We have a range of products to keep your home working and warm all year round. Whether it's your oil or gas boiler we have a range of care packages to suit your needs.

Our packages are designed to help reduce the cost and likelihood of those unexpected breakdowns. An annual boiler service is included with all our Blue Flame Boiler Care Packages.

Furthermore, getting your boiler serviced annually helps to protect your manufacturer warranty or guarantee. Find out more on our website www.blueflamecareplan.co.uk



BATHROOM RENOVATIONS

We have been providing our full bathroom fitting service across Cumbria for over 15 years. From shower replacements to full renovations, we can plan, design and install all your new bathroom requirements.

We constantly strive and thrive in building bespoke bathrooms and wet rooms that change the whole look and feel of your home. We are renowned for providing designer bathrooms without the designer prices.

If you require our [bathroom adaptations](#) services, we can help to ensure that your bathroom minimises risks and potential falls. Whether you need to take extra care in the shower to avoid slipping and falling or you are looking for a solution to problems getting in and out of the bath our specialist design team can discuss all your needs and adapt your room to suit your needs.

WE TAKE THE STRESS OUT OF YOUR BESPOKE BATHROOM ADAPTATIONS & WET ROOM REQUIREMENTS

Whether you are looking for some small changes to your bathroom or require a full wet room, our team are here to help you with your bespoke requirements.

If you are wondering if it is the right time to invest adaptations to your bathroom, ask yourself the following questions:

- Do you struggle to get in and out of the bath?
- Is there a risk of slipping and seriously injuring yourself in the shower because of your restricted mobility?
- Would you like to continue to be able to use your bathroom independently?



If the answer is yes to any of these questions, modifications to your bathroom could greatly improve your safety in the home and your quality of life. The bathroom is a room which we all have to visit multiple times a day, so why wouldn't you want to make it as comfortable and safe as possible?



ENJOY A CHIC AND FUNCTIONAL WETROOM

A wet room is a fully-tiled, completely waterproof bathroom with a walk-in shower area, complete with a fully-integrated drainage system and level with the floor.

This makes wetrooms an attractive and versatile design option for residential homes. It is the ideal solution where level entry to the shower area is required, for example by wheelchair users or those with impaired mobility. Wet rooms provide a spacious, easy-to-maintain and hygienic bathroom space which can be fitted to virtual any room size or dimensions.

MAKING EVERYDAY ACTIVITIES MORE ACCESSIBLE

Here at Blue Flame Services Ltd we understand the importance of partnering with key companies that add huge value to our customers.

Our partnership with **AKW** means that you have a service you can rely on with products you can trust.

'**Life Made Better**' is the phrase that runs through everything that AKW do, who are the UK's leading manufacturer of accessible bathroom, kitchen and mobility support solutions for older people, disabled and people with reduced mobility.

AKW
Life Made Better



FREE DESIGN



FREE CONSULTATION



FREE QUOTATION



AKW are the leaders in offering cutting edge products and advice to ensure accessibility, design excellence and reliability for flexible modern living.

Successful home improvement and building development requires trusted, proven solutions from recognisable brands.

Together both AKW & Blue Flame Services Ltd are here to help.

- A comprehensive range of over 4000 beautifully designed, long lasting products;
- Tailored advice backed by years of experience;
- Industry leading adapted living solutions;
- Dedicated logistics service with over 40 vehicles providing on-time in full deliveries;
- Practical installation advice, surveying and support services;
- Flexible, cost effective equipment;
- An extensive range of heating solutions for total comfort in every room;
- Reliable mobility support aids for maximum independence and improved quality of life;
- Regulatory compliance.



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REFER A FREIND AND RECEIVE A £50 AMAZON VOUCHER!

Do you have a friend, colleague or family member who is thinking of a new energy efficient boiler this winter?

We award a £50 Amazon voucher for all referrals that proceed to a new boiler installation and there is no limit on the number of referrals you send. So reach out to all your friends, family and work colleagues...it really is that easy!

Our Customer Reviews



Absolute Superb Company, Rang Monday and job booked in for Thursday the same week, the engineers were courteous and tidy so well done blue flame.



Had an issue with my boiler and rang blue flame, they sent a person out straight away and panic over, superb service thank you so much blue flame .



Full central heating fitted in timescale promised. Everything professionally explained prior to commencement and all promises kept.

Leave your customer review with **Which?** Trusted trader...

As a Which? Trusted trader business we actively encourage all our customers to leave feedback on the level of service we have provided.

Customer reviews help gauge the quality of our service from start to finish and will identify any areas in which we may need to improve as business. It takes less than a couple of minutes to complete...so scan the QR code opposite and get started!



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CARLISLE: 01228 808372



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WWW.BLUEFLAMECAREPLAN.CO.UK



INFO@BLUEFLAMECUMBRIA.CO.UK



**UNIT 20B, SOLWAY INDUSTRIAL ESTATE,
MARYPORT, CUMBRIA, CA15 8NF**



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