

BLUE FLAME SERVICES – 'SAFE IN YOUR HOME'

WHAT IS 'SAFE IN YOUR HOME'

The past few months have changed the way in which we all function on a day to day basis.

We appreciate that you may have concerns & reservations about allowing our surveyors & engineers into your home. Here at Blue Flame Services as a **Worcester Accredited Installer**, we work to the guidelines to ensure that we take every step possible to demonstrate a safe and secure environment for both our staff & customers.



WHAT DOES THIS MEAN FOR YOU?

The UK's leading boiler brand **Worcester Bosch** have created guidelines and communication tools which are designed to help installers demonstrate that a safe and secure environment is their focus for any boiler installation and maintenance.

With this you can now have **complete peace of mind** that they are doing everything they can to keep you and themselves safe.

OUR NEW BOILER SURVEY

Ideally, we would prefer to **visit you at your home** and conduct our full home survey to ensure that we have all the correct information. This is important to us as it ensures that the options we provide you on a possible boiler replacement are correct.

Should you prefer a **telephone survey**, this can be accommodated at time convenient to your availability and conducted by one of our experienced home surveyors.



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www.blueflamecumbria.co.uk