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ANNUAL
REPORT

19/20



A Message from the Board Chair and Executive Director

2019 was a great year for all of us at AIDS Vancouver as we celebrated our 36th Anniversary. We welcomed new and old board members, volunteers, staff and clients once again to our beautiful space at 1101 Seymour Street, Suite 235, 1st and 2nd Floor.

PRIDE

We participated in the PRIDE Parade again this year with our Queen of Volunteers, May McQueen in spirit, who passed away last year after serving us as a volunteer for 27 years. She continues to be missed by all.

World AIDS Day


December 1st, World AIDS Day was celebrated at Carnegie Community Centre and at The Junction where we once again held the Red Ribbon Awards Ceremony honouring the Hon. Pat Carney, Daryl Nelson, Dr. Deborah Money, The Late Kevin Brown, Mary Jackson, Valerie Nicholson, James Johnstone, and the Sisters of Perpetual Indulgence. This is the final year for the Red Ribbon Awards.

Research

We continue to partner with a number of researchers on a variety of HIV-related projects including REACH 3.0/CIHR CBR Collaborative Centre 2.0:Shawna Project; Dr. Peter Centre Study; Positive Living Positive Homes; CHIWOS Study; Food Security National Study; CPHA National Consortium Reducing STBBIs Stigma; BC People Living with HIV Stigma Index.

It is always an exciting time to be working at AIDS Vancouver. We are all proud to feel united and strong and look forward to providing continued support among our volunteers, clients, staff and funding partners now and into the future.

Respectfully Submitted,



Michael Leclair,
Board Chair



Dr. Brian Chittock,
Executive Director

AIDS VANCOUVER

Our Vision

AIDS Vancouver strives to create a future without HIV.

Our Mission

AIDS Vancouver exists to alleviate individual and collective vulnerability to HIV through support, public education, and community-based research.

Our Core Values

WE BELIEVE:

- > in promoting an awareness of healthy living
- > in being a leader in developing and nurturing community partnerships
- > in the respect of diversity, privacy, confidentiality and dignity
- > in the involvement of volunteers in the organization
- > all individuals should be empowered to determine the direction of their own lives

Our Board of Directors

Michael Leclair | **Chair** (Term Ended Sept/19)

Rob Godding | **Vice Chair** (Term Ended Sept/19)

Omar Saad | **Vice Chair** (Resigned)

Johnson Ng | **Treasurer**

Mark Hurtubise | **Secretary/Chair** (Resigned)

Valerie Nicholson (Resigned)

Laila Belabbas

Marissa Wright

Brenda Aurora

Michael Hamata

Mostafa Bondkok

Honorary Board Member

Roy Wadia



Our Volunteers

Thank you to our amazing volunteers who tirelessly give their very valuable time and skills to help AIDS Vancouver in a variety of programs, services, events and activities. We could not do the amazing work we do without your integral support!



Community Outreach

This year Community Outreach has created a new relationship with the School of Occupational Therapy at UBC. Two Masters of OT students connected with the Community Outreach Team to help support community members in a more dynamic

This year over 14 volunteers and 2 students have contributed about 500 plus hours to the Community Outreach Program.

service capacity. Each UBC OT student connected to 10-12 HIV positive individuals in their outreach capacity. Each client had a unique relationship that centered around mobility, social isolation, resource access and housing challenges. Each student connected with our case management team to further create a comprehensive care

plan for each client. We are very grateful for our students. Also, this year we were able to continue offering clients one-off referrals for moving and organizational needs through Case Management. This historical program at AIDS Vancouver continues to provide a client centered approach that facilitates long term social needs. The Community Outreach Program continues to recruit new volunteers and provide each volunteer with personalized one-on-one sessions that help volunteers develop skill and techniques utilized in Community Outreach.

Helpline

This year was Helpline's first year with a new online platform.

Volunteers worked in two shifts during the week to provide risk assessments to HIV related scenarios.

Our new robust online platform allowed online members to attach images, create user profiles and donate to the Helpline program. Also, volunteers now have the capacity to attach images of our Risk Equation, hyperlink research articles and re-categorize questions based on different risks.

This online prevention tool serves our Lower Mainland community by providing over 115 different referrals in a year to different testing areas.

Helpline is an unfunded program that still requires financial support to continue to operate. This upcoming year we will be concentrating on applying for grants and operation funding for the program.

This year the Helpline had over 1.7 million page views and 650,000 plus sessions.

Educate to Empower

This year *Educate to Empower* continued to reach out to community members about our HIV curriculum. Our HIV modules were diversified into 4 sections: HIV 101, HIV 201, Sexuality, Gender and Stigma and Harm Reductions.

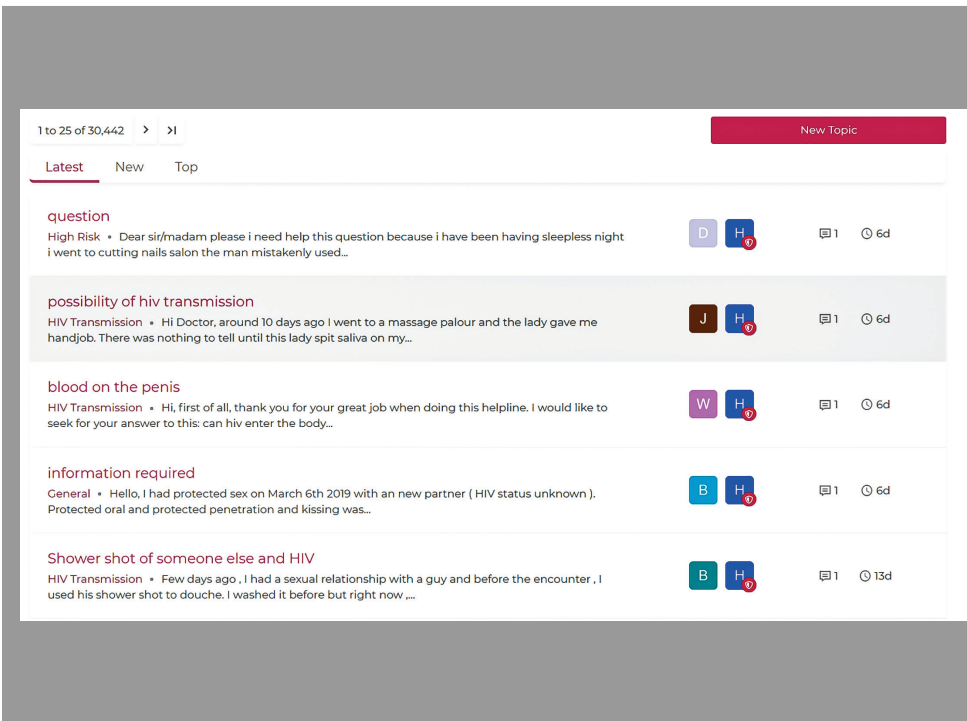
We noted that on average our pre and post test taken respectively at the beginning and end of each facilitation showed an increase of 94% in knowledge acquisition. We found

that community members, health care providers, volunteers and staff had gained a substantial amount of information after each facilitation.

We have trained over 72 individuals in administering Naloxone.

Educate to Empower aims to reduce stigma and increase appropriate knowledge of HIV through education. Also, *E2E* has been a strong community partner in providing Naloxone Training. Each Naloxone Training is catered to the community and also has

the capacity to provide Naloxone Kits.



Harm Reduction

The agency offers onsite Harm Reduction Supplies through the Resource Centre and program staff. Our front-line Harm Reduction program is low barrier and easily accessible to volunteers, clients and community members. We supply condoms, needles, straight pipes, bubble pipes, foils, alcohol swabs, lube etc. This year we have given over 700 needles and about \$25,000 other units of harm reduction supplies.

Volunteers

PROGRAM HOURS	
Grocery	1727.5
Outreach	1551.0
Helpline	680.0
Peer Engagement	710.0
Case Management	50.0
Resource Centre	950.0
Community Partners	895.0
Board of Directors	230.0
TOTAL:	6793.5



Community Case Management

During the past year we have been privileged with the opportunity to continue to work with our dedicated volunteers who provide invaluable support to our clients and staff. We would not be able to do this work without you-our sincerest and immense thank you!

We have seen an increase in clients accessing our services over the past year. Community Case Management has continued to provide direct service to individuals, couples and families on a variety of issues impacting their lives ranging from clients who require on-going assistance due to multiple and complex issues to periodic assistance. Affordable housing continues to be

one of the greatest needs, in addition to access to resources that help secure financial stability, nutritional stability and navigation through complex systems each client encounters. Due to the growing number of clients over the age of 50, our team is working hard to address the increasing needs of our clients who are dealing with various health concerns linked to aging with HIV.

Community Case Management is a partnership between AIDS Vancouver and SOS (Settlement Orientation Services) and Vancouver Coastal Health Authority. AIDS Vancouver is the lead agency for HIV support for the operations and clinical supervision of the program.

Our Community case management team worked with over 1200 individuals, couples and families living with or affected by HIV on a variety of issues.

During the past year 73% of the people community case management served self-identified as male, 23% self-identified as female and 4% self-identified as transgender.

5% were between the ages of 18-29, 38% were between 30-49 years of age, and 57% were 50 years and older.

Case Management saw 130 new clients. Of the new clients that case management saw 72% identified as male, 23% were female and 5% identified as transgender.

Health Promotion Program

Based on current evidence and historical experience among HIV service providers, individuals with certain risk factors and facing specific structural barriers have been identified as having higher vulnerability of acquiring HIV. The Health Promotion Case Management Program was developed alongside Vancouver Coast Health and Providence Health Care to decrease individual's vulnerability and risk for acquiring HIV. Based within an established intensive case management approach; Health Promotion Case Managers work collaboratively with clients to decrease vulnerability and risk for acquiring HIV while increasing a client's resiliency and self-efficacy.

Using a variety of strategies Health Promotion Case Managers work to:

- **Address structural and institutional barriers that can impact individual vulnerability to HIV**
- **Support development of self-efficacy and personal skills that increase individual resiliency**
- **The Health Promotion Case Management team's mandate is to engage with clients from key populations who are most at risk for HIV acquisition. These populations are: Gay and Bisexual Men, other Men Who Have Sex with Men, People of First Nations, Inuit and/or Metis Heritage, Vulnerable Women**

The Health Promotion Case Management Program is a partnership between AIDS Vancouver, DAMS (Inner City Women's Initiative Society) and VCH. AIDS Vancouver is the lead agency responsible for the operations and clinical supervision of the program.



The Corner

Since September 1997, the Boys'R'Us program has provided a three day a week drop-in service for male and transgender sex workers in the community.

The program has multiple community partners who assist with connecting clients to programs and services, including AIDS Vancouver, the Vancouver Police Department, Health Initiative for Men (HIM), and the BC Centre for Disease Control.

Over the past year, Boys'R'Us (BRU) has undergone a revitalization. Deepening the partnership with AIDS Vancouver, BRU has introduced a new service model, which includes:

- Enhanced programming, including staff and peer-led workshops, counselling, and other social activities.
- Changes to the provision of food — Instead of providing meals only, the program now also provides bagged groceries through the AIDS Vancouver Grocery Program
- A new intake model — Clients now complete an intake and participant agreement, which helps to better identify client needs.



Supplementary Grocery Program

CLIENT SURVEY

166 clients participated in our annual supplementary grocery survey conducted in January:

- 85% responded that they are satisfied with the program
- 94% said the grocery staff are friendly
- 94% said they feel safe and respected in the grocery space
- 94% said grocery is conducted on time
- 91% said the location is easily accessible

With regards to the grocery items distributed clients responded as follows:

- 73% are satisfied with the quality
- 72% are satisfied with the variety of food
- 78% of clients said the items distributed are useful.

SUPPLEMENTARY GROCERY IMPROVEMENT FORUM

This has been running for three years. Before COVID-19 clients met with the grocery staff and volunteers to discuss how the program can be improved. The meetings are held once every month. The forum has contributed to food items selection and improving the quality of service.



We had an average of 20 volunteers per month who contributed more than 1,700 hours during the year.

The Supplementary Holiday Grocery remains the most popular of our distribution days. December 2019 holiday grocery was held on December 10.

50% of our volunteers are clients.

Holiday Grocery Volunteers put in a total of 517 hours over a period of 2 days.

The program benefits a lot from the volunteers. 50% of our volunteers are clients.

800 bags were distributed to over 680 clients.





DONATIONS

The generous donations from organizations and individuals make it possible for AIDS Vancouver to provide this essential nutritional supplement program. All the donations made go directly to purchase food items. Total donations came to \$110,349.00

- **Greater Vancouver Food Bank** continues to support the Grocery program with weekly donations. We were

the grateful recipients of \$39,003.00 worth of food donated throughout the year. They also donated to our Holiday Grocery event as shown below.

- **Pro Organics Shop** are our regular donor of organic vegetables and fruits. They donated \$15,918.00 worth of food through out the year. The fresh vegetables and fruits are popular with our clients and

provide essential nutrients to our members.

- **Tree of Life** donated milk alternatives to the value of \$1,600.00
- **Cobs** bakery donated bread worth \$4,350.00.
- **Daiya Foods** donated frozen pizzas and cheese cakes worth \$30,800.00. This has enabled us to have a frozen item as one of our regular grocery item every month.
- We have formed a wonderful working relationship with **Brandon's No Frills**. They supported us with shopping bags worth \$2,400.00
- **LB Maple** donate Maple Syrup cookies and they donated \$8,856.00 worth of cookies.
- **Choices Markets** on Davie Street are regular with their donations. This year they donated \$7,422.00 worth of items.

The following donations were made directly towards the Holiday Grocery:

SUPPLIERS	ITEM	VALUE
Van-Whole Produce	Mandarin Oranges	175.00
Ethical Bean	Coffee	6,000.00
Tree of life	Food hampers	1,600.00
Du FROMAGE	Cheese cutter borrowing	50.00
IKEA - Richmond	Grocery Bags	200.00
GVFB	Various	10,428.00
Daiya Foods	120 cases of cheese cakes	4,800.00
Parthrenon Market	20 cases of dried figs	2,000.00
Cobbs	20 cases of Bread	800.00
		TOTAL \$26,053.00

**VANCOUVER AIDS SOCIETY
STATEMENT OF FINANCIAL POSITION**

March 31, 2020

	NOTES	2020 \$	2019 \$
ASSETS			
Current			
Cash		352,737	220,224
Marketable Securities (Note 4)		124,284	317,847
Accounts receivables		128	15,199
GST recoverable		5,149	9,587
Prepaid expenses		26,498	7,493
		508,795	624,350
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Assets under capital lease	(5)	26,393	20,871
Tangible capital assets	(5)	10,189	5,138
		545,378	650,359
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LIABILITIES			
Current			
Accounts payable & accrued liabilities		138,588	166,050
Deferred contributions	(6)	231,706	174,272
Deferred contributions relating to capital assets	(8)	-	622
Deferred revenue		2,656	-
Current portion of capital lease obligations	(9)	10,508	8,456
		383,458	349,400
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Deferred wages payable		18,429	7,090
Obligation under capital lease	(9)	18,220	8,571
Severance benefits payable	(10)	77,466	65,991
		497,573	431,052
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NET ASSETS			
Invested in capital assets		-	25,387
Unrestricted		-	124,992
Internally restricted – grocery program	(11)	47,804	65,991
		47,804	219,307
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		545,378	650,359
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**VANCOUVER AIDS SOCIETY
STATEMENT OF OPERATIONS**
Year Ended March 31, 2020

	2020	2019
	\$	\$
REVENUES		
Grants – Provincial	1,428,282	1,429,087
Donations & Fundraising	110,160	190,398
BC Gaming	71,777	91,816
Expense recoveries	750	19,587
Interest income	4,380	4,513
Investment income	6,194	10,762
Amortization of deferred contributions related to capital assets	622	10,707
	1,622,165	1,756,870
EXPENSES		
Direct services	1,042,940	1,015,091
Administration & finance	325,064	313,764
Prevention services	259,762	215,705
Information services	117,147	103,074
Fund development	23,390	59,444
Amortization of capital assets	21,320	31,482
Interest on capital lease obligation	279	585
	1,789,901	1,739,145
Excess of revenue over expenses from operations	(167,736)	17,725
Unrealized gain in carrying value of investments	(3,767)	2,830
Excess of revenue over expenses	(171,503)	20,555



GOVERNMENT OF BRITISH COLUMBIA

B.C. Gaming Commission
Vancouver Coastal Health Authority

SUPPORTER \$5,000- \$9,999

Estate of the Late May McQueen
United Way of the Lower Mainland
ViiV Healthcare

COMPANION \$500 - \$4,999

Anonymous
Body Energy Club Ltd.
Brian Chittock
Clifford Hall
Country Cares Fundraiser
Dennis Richards
Donna Mitchell
Gilead Sciences Canada Inc
Hospital Employees Union
I.A.T.S.E. Local 891
Ian Tate
James Roberts
Jerry Luking
Marla White
Merck Canada
Michael Hamata
Michael Leclair
Parthenon Market
Steamworks Vancouver
Tong & Geraldine Louie Family Foundation
Tom Parkinson Fund
Vancouver Foundation

FRIEND \$5 - \$499

Adimas Ganesha
Adler University
Agung Fauzan
Aki Foster
Alan Samuelson
Alec Watson

Aleksandra Brzozowski
Alexander Daughtry
Alison Higginson
Allison Rounding
Andrew Hale
Andrew Sutherland
Anne Beil
Anne Bradley
Anonymous
Anthony Morgan
Ardeth Ellis
Augustin Tretinik
Barbara Kuritzky
Barry DeVito
Beate Singh
Blair Petrie
Blake Elliott Jr .
Brenda Hudson
Brendan Kempin
Bruce Watson
Buy-Low Foods LP
Carmen Amengual
Charlene Masse
Charlie Louie
Christopher Buchanan
Colin Regamey
Craig Wilson
Cyril and Rose Morgan
D Richard King
Daniel Ilich
Daniel Shyng
Daniel Vasicek
Daniel Worsley
David Colton
David Lach
Davis Research LLC
Diana Griffiths
Don Gerrior
Donna Eden
Dorothy Barnes
E. Anne Ackerman
Eva and Peter Ferguson
Faune Johnson

Franco Diligenti Personal Real Estate Corp.
Frank Stephan
Gary Chow
Gilles Ashby
Gordon Campbell
Grant MacPherson
Gregory Walters
Gwenneth Olson
Harold Brown
Heart of Richmond AIDS Society
Heather Friesen
Hector Boileau
Helping Hands Worksafe of BC
Ian McClelland
Idris Hudson
Irene Goldstone
James & Susi Knox
James Saryshyn
Jean Haldane
Jenna Blade
Jerrold Coombs
Jo-Anne Teal
John Briggs
John Hague
Karen MacDonell
Kathryn Sainty
Ken Lee
Ken Werker
Kimberlee Lucy
King Lim
Larry Meyer
Leonard Harris
Leslie Greenway
Linda Bentley
Linda Cooper
Lorena Baran
Loretta Bogert-O'Brien
Louella Vincent
Lucia Frangione
Lucille Wood
Lynn Field
Marguerita Smith
Mark Hagedorn Personal Real Estate Corp.

Mark Mees
 Mark Torgerson
 Marlene McDonald
 Maureen Douglas
 McLaren Housing Society of BC
 Michael Allard
 Michael Cook
 Michael Locilento
 Midhath Mahir
 Mildred McCormick
 N Mir
 Nafeesa Barrington
 OMI Lacombe Canada BC District Community
 Orest Wasarab
 P.W.A.C.S.B.
 Pacific AIDS Network
 Patricia McCalib
 Patrick Audley
 Peggy Morrison
 Peter Lang
 Positive Living Society of BC
 Provincial Employees Community Services
 Fund
 Ray Silver
 Richard Woods
 Rick Laird
 Risako Urakabe
 Robert Bachman
 Robert Taylor
 Robert Verner
 Sally Dyck
 Scot Matheson
 Sheldon Zipursky
 Sheryl-Lyne Scarrott
 Shirley Robertson
 Shoko Sanchez
 Siddhartha Mukkamala
 Simon Coutts
 So Young Han
 Steve Bridger
 Steven Bourne
 Steven Maduro

Stewart Robson
 Sultan Karim
 Susan Burgess
 Susanne Milner
 Suzann Zimmering
 Teresa Lamontagna
 Tetsuya Nakayama
 United Way of the Lower Mainland
 Victoria Parr
 William Clarke
 William Langlois
 William Logan
 William Wallace
 William Wood
 Yukun Song

Our Funders and Donors

The names appearing here represent
 the donors and funders who gave to
 our organization between April 1, 2019
 and March 31, 2020. If there has been
 an error or omission, we sincerely
 apologize and would like to correct it.

Please contact Brian Chittock
 at 604-696-4655.

AWARDS

May McQueen Volunteer Service Award



Created in 2018 just prior to her death, the May McQueen Volunteer Service Award was established in May's memory and in recognition of her 27 year commitment in volunteering to AIDS Vancouver.

The first recipient awarded in 2019 was Henry Minto who has contributed 26 years to volunteering with AIDS Vancouver having started in 1993.

The 2020 Recipient is **Norman Flynn**. Norman has been a volunteer driver for our Grocery Program since 1994 having contributed 25 years of service to AIDS Vancouver.



NORMAN FLYNN

LOUD Scholarships Award Gala

LOUD Scholarship and AIDS Vancouver created the Kenneth Lackner Scholarship Award, an award of \$2,000.00 awarded to a LGBTQ2S+ student annually in memory of Kenneth Lackner who served as a staff member of AIDS Vancouver. Kenneth bequeathed his life insurance policy to AIDS Vancouver and we created this scholarship award in his memory. In 2020, the award was increased to \$2,500.00.

AIDS Vancouver's Kenneth Lackner Scholarship Award:

2018 WINNER **KIM HOANG (HENRY) TRAN**

2019 WINNER **HENRY WU**



AIDS Vancouver strives to create a future without HIV.





2019/2020





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