ВВС	
Gareth Ford Williams Head of User Experience Design Design + Engineering	
	I
The bit about me	
ВВС	
	I
In the next 30 minutes anything could happen	
anything codid nappen	
ВВС	

Being a manager of people. • Approaches • Strategies • Q&A	
ВВС	
Disclaimer	
Bioolaiiiioi	
BBC	
Being a Manager. What does that effectively	
mean?	
ВВС	

If someone is willing and able to do their job, and yet they can't do it, it's the responsibility of the manager to resolve the problem.	
ВВС	
Team(s) of 11 + 1+1 BBC Technical Guidelines Engineering/UX Research Training Evaluation Systems, VR, Voice, Mobile BBC	
Three <u>declared</u> with ASD	
ВВС	



Already in the BBC... by avoiding a formal interview

- iPlayer Radio
- Accessibility Specialist
- Awsome Developer
- Comes with a free lion





What was my role?	
Stop things from getting in the way of Jamie doing his job	
ВВС	
1. This needs a holistic	
approach what happens outside of work and what happens at work can be	
blurred.	
ВВС	
	Ĭ
2. Whether the day will be successful or not has probably already been decided by 9am.	
	·
ВВС	

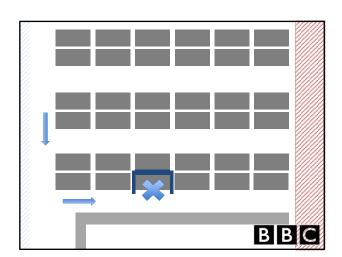




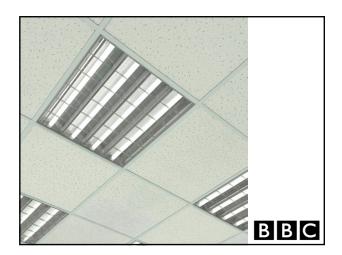
3. The desk		

BBC





3. The light	
	ВВС



4. Security		

BBC



5. My Clothes	-
01, 0.000	
	-
ВВС	
17.0	
BBC	
"Your head is more flesh	
coloured than most people's"	
ВВС	

6. Flexibility

Time or Output?

Do you need to be in the office?

Do you need to work standard hours?



7. Communication

"...a good communicator..."

Really?





8. Decompression	
J. 2 3 3 3 3 3 4 4 4 4 4 4 4 4 4 4 4 4 4 4	
ВВС	

The Guardian

BBC



Approaches:

Take the responsibility as a manager to fix the fixable.

Be creative, collaborative and flexible.

Enable communication.

Make plans together.



