Mountain Line Transit Authority Citizen Advisory Committee  
Minutes – November 15, 2017

The NOVEMBER meeting of the Mountain Line Transit Authority Citizen Advisory Committee (CAC) was held on November 15, 2017, at 1:00 p.m. in the offices of the Transit Authority in Westover.

The following members were in attendance: Margaret Carrico – Purple Line, Megan Grimm- Cassville, Edith Zelmore – Tyrone, Annetta Johnson – NWVCIL, Andrew Socolow- Gold Line, Nicole Britt- PACE, Christine Wallace – Starting Points and Cathy Freeland- Senior Mons
Others in attendance: Natalie – Mountain Line Transit Intern

Members not present with notice: Stormy Matlick, Pam Everly
Members not present without notice: Diane Baldwin, Melanie Braun,

General Business
- Kelli called the meeting to order at 1:00pm
- Megan moved to pass the minutes from September 2017. Edith seconded the motion. It passed unanimously.
- Meeting dates for 2018: January 17, March 21, May 16, July 18, September 19, November 21
- September Driver of the Month was Tom Jones. October Driver of the month was Tom Jones. Please note: there are 14 performance criteria upon which drivers are evaluated in order to receive this award.
- July personnel changes include: Full time driver- Billie Kennedy. Full time depot receptionist Donna Braham. Maria Smith Celebrated 10 years of service. No new personnel was hired in October however, our driver, John Blosser celebrated 5 years of service and our General Manager David Bruffy celebrated 20 years at the helm.
- Total ridership for the month of September decreased by 9% as compared to September 2016. Senior ridership decreased by 7% as compared to last year. WVU ridership decreased in September by 13% compared to September 2016. Disabled Ridership was decreased by 3% as compared to September 2016. For October 2017, overall ridership decreased by 6%. Senior Ridership held steady and Disabled Ridership decreased by 7% as compared to October 2016. WVU ridership stay the same as compared to October 2016.
- Megan nominated Randy Coulter as December Rider of the Month and Edith seconded the motion. It passed unanimously.
- Kelli also reviewed the High School Ride Free Program, the SMI Program, noting that these programs have seen an increase in service. Also reviewed the WVU Ridership and Grey Line Ridership. The Grey Line has seen an increase in ridership due to the three month trial period of an afternoon Grey Line. While the trial period has since ended, Mountain Line now has 3 Grey Line trips on Fridays.

Old Business
- Travel Training – The program is expanding. Have trained 2 people of the course of the last 2 months
- Vanpools- No new vanpools at this time.
- Storyboards – MLTA would like for the CAC to continue with Storyboards to identify areas of improvement
- Pictures- Kelli requested that the members submit their pictures to be posted on the website as members of the CAC
- Kelli noted that there had been no updates with the status of the bus shelter that was being constructed by MTEC students. She has emailed the instructor, Brian Lakatos a couple of times; however, no response was received.

New Business
- Kelli wanted to inform the CAC of the loss of a vital member of the Citizen’s Advisory Committee. Regina Mayolo was a true advocate for seniors, individuals with disabilities and the Transit Authority. She had been involved in the CAC since its inception. The CAC will feel the loss of Regina for a long time. We send our condolences out to her family and friends. The CAC also briefly talked about ways in which we can pay tribute to Regina. Ideas that were presented were to have a memorial bench. The CAC will further look into ways in which we can honor her memory.
- The HR intern, Natalie presented on the EEO
- Members of the CAC were presented with information on the possible relocation of the depot. The short term options were listed as: 1) Our current location on the waterfront. 2) Move the depot to the Westover facility. The problem here is that there is a 7 minute difference from the depot to Westover. Those 7 minutes would affect the current routes and the time would need to be made up somewhere, possibly at the end of the run. The third option is the Chestnut Street location. This area could be quickly implemented. Passenger
amenities would need constructed as well as a service center. This would be a convenient location for our riders and would not be a disadvantage to them.

More long term options are as follows: The Field House on Beechurst Ave. The location has some potential but unless something is done, there will be ingress and egress issues. A second option is the Stadium Loop. This property has not been developed, but is very near to the downtown campus. It could be a good option since the majority of our ridership is WVU students.

Another option is the VFW site. The property is very tight and rather pricey. With no immediate funding, this will not be done quickly.

The City Parking Lot located behind Lotsa Motsa is another option. This idea was already once proposed and the merchants weren’t fond of it.

The Southern Parking Lot behind Morgantown Dental Group and The Iron Horse is controlled by the Morgantown Parking Authority. It has good access from the North and South. The challenge would be stop light timing. The last option at this time is the Chico Party on Willey Street and Richwood Avenue. There is potential because it could be a gateway for the University and downtown.

**Public Comment**

Edith brought up an idea about having the CAC recognize drivers. She feels as though other drivers deserve to be recognized, especially by the riders themselves. She was wondering if a box could be installed in the depot so that riders could recognize drivers.

Andrew Socolow mentioned that he is disappointed that the 5:40 green does not return to the Depot. He says it causes him to miss his connection to orange.

Edith would also like to see if there could be a bus sheltered installed at SkyView Apartments as her mom uses a wheelchair and it would be a nice shelter area for her while she is waiting. Kelli asked Edith to provide her with the name of the Manager of the apartments and we can look into that.