

Boundaries and good practice

A one-day course to introduce participants to the key concepts contained in models of good practice and working in a professional way, to develop participants' understanding of what it means to work within professional boundaries and the importance of confidentiality.

Course content

- Definitions
- Legal and Policy Framework
- Case studies
- Boundaries between personal and professional relationships
- Confidentiality, secrecy, collusion and safeguarding
- Maintaining professional boundaries
- Duty of care and dignity in care
- Complaints, compliments, concerns
- Effective supervision and reflective practice

This course can be redesigned and tailored to meet your specific requirements.

To request further information or to discuss your requirements please [contact sylvia@beechestraining.co.uk](mailto:sylvia@beechestraining.co.uk)