

## **Communication and dementia**

This one-day course **aims** to improve the quality of communication for people with dementia and care workers.

### **Learning outcomes**

- Explain the principles of effective verbal and non-verbal communication.
- Describe how dementia may affect the communication and behaviour of a person with dementia.
- Describe how the environment can have an impact on communication and how it can be modified to aid communication.
- Explain the benefits of communicating effectively with a person with dementia.
- Demonstrate a range of verbal and non-verbal communication skills.

This course can be redesigned and tailored to meet your specific requirements.

To request further information or to discuss your requirements please [contact sylvia@beechestraining.co.uk](mailto:sylvia@beechestraining.co.uk)