

Leadership and team building

The **aims** of this one-day course are to enable senior staff and managers to understand the difference between management and leadership and to encourage good practice in the care setting and enable participants to build strong teams and working relationships.

Learning outcomes

- Explain the difference between leadership and management.
- Identify effective ways of delegating work to individuals and teams.
- Demonstrate a balance between person-centred and task-oriented approaches to providing care.
- Describe best practice techniques for assessing the performance of individuals and teams and providing constructive feedback.
- Demonstrate techniques to develop team work.

This course can be redesigned and tailored to meet your individual requirements.

To request further information or to discuss your requirements please [contact sylvia@beechestraining.co.uk](mailto:sylvia@beechestraining.co.uk)