## Working effectively as part of a team to provide person-centred care

This one-day course has been designed to help participants to appreciate and experience the benefits of working in effective teams and to encourage them to develop good working relationships outside their own immediate team as well as within it.

## Learning outcomes

- By the end of the session participants will understand their responsibility to contribute to the effectiveness of teamwork in their organisation.
- Be able to list the benefits of working in a team for the staff group, individual team members and for service users.
- Identify some of the barriers to effective teamwork and explain how these may be overcome.
- Demonstrate the need for a balance between person-centred and task oriented approaches to providing person-centred dementia care.
- Explain how teamwork can promote 'enabling approaches' to delivering services to older people and people with dementia.

This course can be redesigned and tailored to meet your individual requirements.

To request further information or to discuss your requirements please <u>contact</u> sylvia@beechestraining.co.uk