

AJ CREATIVE GLASS WARRANTY

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Warranty

THIS WARRANTY APPLIES TO THE PHYSICAL GOODS, AND ONLY THE PHYSICAL GOODS, PURCHASED FROM AJ CREATIVE GLASS AND SUPPLIED TO THE COMPANY/CLIENT THAT HAS PURCHASED THE PRODUCT, IN THE CASE OF THE PRODUCT IN A PROPERTY THIS WARRANTY APPLIES AND REMAINS UNDER WARRANTY FOR THE ADDRESS OF THE PROPERTY NOT THE CLIENT.

What does the warranty cover? And what will we do to correct.

THIS WARRANTY COVERS ANY DEFECT IN THE MATERIAL OR WORKMANSHIP (THIS DOES NOT APPLY TO SCRATCHES OR DAMAGE CAUSED BY PERSON/CLIENT OR CHEMICALS)

MAJOR AND/OR MINOR DEFECTS IN MATERIALS OR WORKMANSHIP E.G PAINT, V60 AND GLASS WILL BE REPLACED OR REPAIRED BY AJ CREATIVE GLASS WITH NO EXTRA COST TO THE CLIENT IF FOUND TO BE WORKMANSHIP ISSUE.

How long does the cover last?

THE WARRANTY PERIOD FOR THE PHYSICAL GOODS PURCHASED FROM AJ CREATIVE GLASS IS 10 YEARS FROM THE DATE OF INSTALL.

What does the warranty NOT cover?

DAMAGE NOT RESULTING IN IMPROPER DEFECTS IN MATERIALS OR WORKMANSHIP E.G PAINT, V60 AND GLASS

IF THE PRODUCT PROVIDED HAS BEEN MODIFIED, ALTERED, DEFACED, DAMAGED BY CHEMICALS OR HAD REPAIRS MADE OR ATTEMPTED BY ANY OTHER COMPANY OTHER THAN AJ CREATIVE GLASS.

What do you have to do if you have an issue.

YOU MUST CONTACT AJ CREATIVE GLASS TO DETERMINE THE PROBLEM AND MOST APPROPRIATE SOLUTION FOR YOU.

UNDER THE WARRANTY AJ CREATIVE GLASS WILL BE PROVIDED THE OPPORTUNITY TO HAVE A REPRESENTATIVE ASSESS ANY DAMAGE IDENTIFIED TO BE CAUSED BY AJ CREATIVE GLASS EMPLOYEES AND/OR MATERIALS INSTALLED BY AJ CREATIVE GLASS, IF SAID DAMAGE IS JUDGED TO BE THE FAULT OF AJ CREATIVE GLASS EMPLOYEES AND/OR MATERIALS, AJ CREATIVE GLASS WILL AT NO COST TO THE CLIENT REPAIR OR REPLACE DEFECTIVE MATERIALS.