



What Makes a Great Business Analyst – G2G Summit 2019

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WHOLE SELF

Stress Management
Brain Science
Nutrition & Health
Servant Mindset

PROFESSIONAL SKILLS

Emotional Intelligence
Conflict Management
Facilitation & Negotiation
Change Management
Influencing

DEEP TECHNICAL SKILLS



What skills and mindset
do you think makes a
great Business Analyst
at G2G?

MEDIORCE BUSINESS ANALYST

Communicating Risks

Thinks they have identified a risk, but aren't sure so they wait to see what happens.

Problem Solver

Did not realize there was a problem and just wrote down what the stakeholders said.

Facilitation

Primarily listens to the discussion and does not ask questions.

GOOD BUSINESS ANALYST

Communicating Risks

Identified a risk and sent an email to the Project Manager about it.

Problem Solver

Realized there was a problem, documented the problem but unsure of how to solve it.

Facilitation

Participates in the discussion. Asks pointed questions based on the topic being discussed.

GREAT BUSINESS ANALYST

Communicating Risks

Identified risk, alerted project team, provided suggestions to eliminate the risk, followed up.

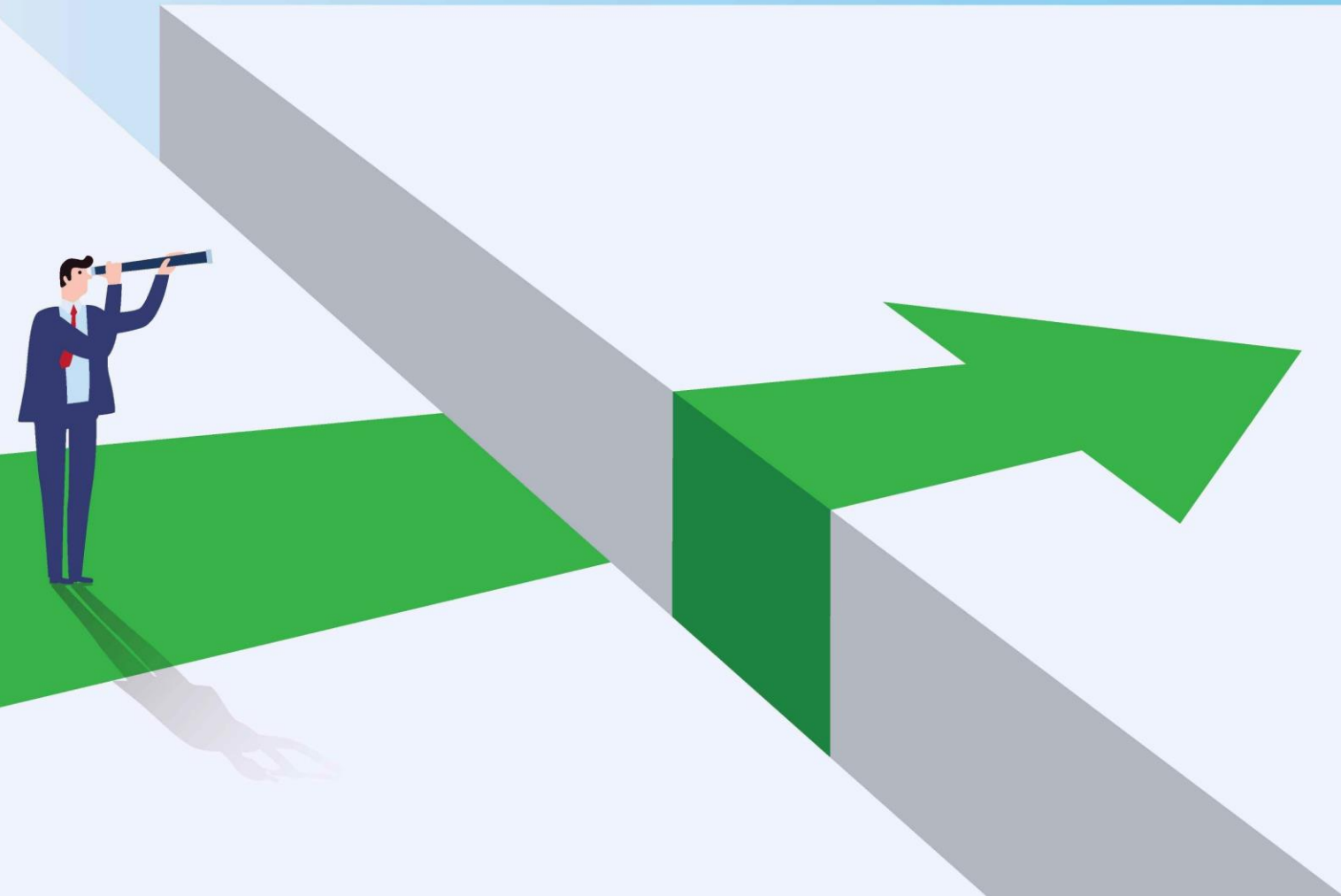
Problem Solver

Realized there was a problem, documented the problem, provided at least one possible solution to the problem.

Facilitation

Actively leads the discussion and asks questions which will help ensure the goal of the discussion is met.

GREAT BUSINESS ANALYSTS



- ☐ Have the basics covered
- ☐ Are resourceful
- ☐ Grow their toolbox of skills
- ☐ Create alignment and ownership around the solution
- ☐ Create clarity
- ☐ Build relationships
- ☐ Have a strong sense of project management

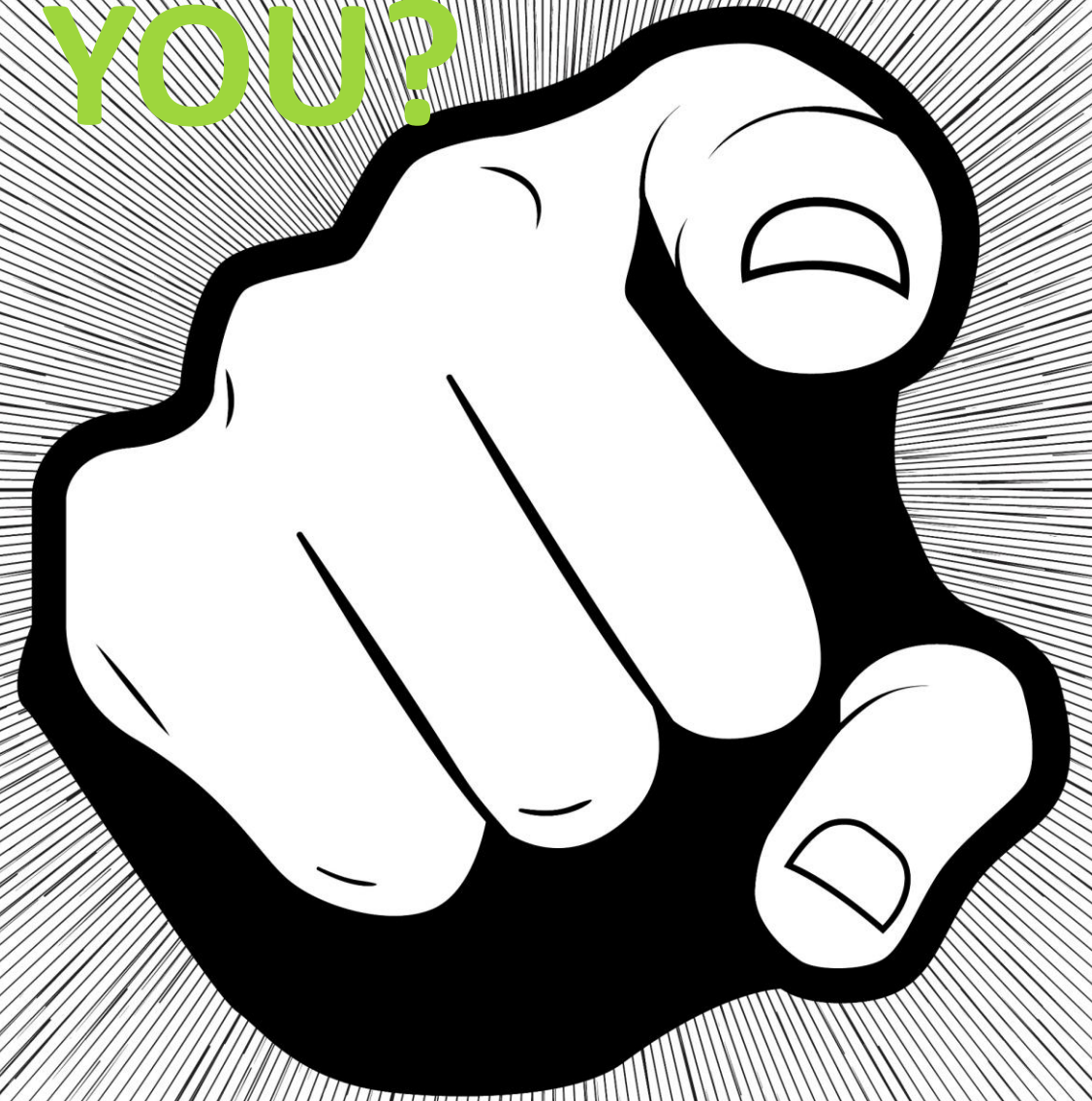
Common Skills of a Successful Business Analyst

- ❑ Ability to ask questions to fully understand the objectives
- ❑ Verbal communication skills
- ❑ Ability to lead stakeholder meetings
- ❑ Listening skills
- ❑ Presentation skills
- ❑ Time management skills
- ❑ Documentation and writing skills
- ❑ Ability to manage stakeholders
- ❑ Modeling skills



WHAT ABOUT YOU?

- ☐ What makes you a great BA?
- ☐ What are your strengths?
- ☐ What are your weaknesses?
- ☐ What training do you need to become a GREAT BA?
- ☐ How can G2G help you become the best BA possible?





WILL YOU LIVE TO SEE YOUR NEXT
PROJECT?!?!?

A large, hand-drawn circle in a dark grey color frames the text 'G2G'. The text is in a bold, sans-serif font, centered within the circle. The circle has a slightly irregular, sketchy appearance with some internal shading.

G2G

A solid, horizontal green bar spanning the width of the slide, positioned below the 'G2G' logo and above the 'THANK YOU!!' text.

THANK YOU!!