Practice Manager – Dual Site Northwood (HA6) and Maida Vale (W9)

Fantastic opportunity for a dual site practice manager to join our teams in Northwood and Maida Vale.

We are looking for a highly motivated and organised individual that can manage both our sites in a full time capacity. Previous experience of managing in a clinical environment is desired but not essential.
We will consider applicants from a non-clinical background however a strong portfolio of managing a large team in a customer focused environment and a proven track history of meeting targets is essential.

Salary will be based on previous experience and discussed at the interview stage.

The practices are fully computerised with Systems for Dentists software.

The role will include, but not be limited to the following:

- Ensuring the smooth, efficient and compliant running of the practices as a whole.
- Achieving excellent service to patients, quality of service, cost and delivery of performance in accordance with the company strategy, targets and mission statement.
- Providing support and direction to enhance performance, skills and knowledge of practice staff within the practices.
- You will coach, lead & develop high performing teams.
- You will plan & drive the income targets for the practices.
- Monitor KPIs & support clinicians to achieve NHS/private targets.
- Enable good communication in the practices, including regular practice meetings.
- Be able to face difficult conversations & deal promptly with issues/complaints when they arise.
- Deliver or internally source staff training/development for the team.
- To ensure the practices are a great place to work.

If you have the experience and skills that match our vacancy requirements we would love to hear from you.

Please click 'Apply Now' and send us your CV with a covering letter to our recruitment team.