



Han Pediatric Dentistry

James Han, D.D.S., M.B.A.
Board Certified Specialist in Pediatric Dentistry

Our office precautions are in accordance with guidelines published by the Centers for Disease Control and Prevention (CDC), CA Department of Public Health, and the San Francisco Department of Public Health. They include, but are not limited to:

Pre-screening questions prior to appointment and upon entry;

Every person who enters the office gets screened for COVID-19 symptoms (anyone with **any** symptoms cannot enter the office, including staff and doctor);

Strict mask enforcement for children age 3+ and anyone accompanying the patient; only the patient can remove the mask for exams and procedures. We are only allowing one family inside at a time, and only the child(ren) who have an **appointment**. We strongly recommend against having the patient accompanied by a guardian who is age 65 or older;

Barriers between staff and patients at check-in & check-out, physical distancing enforced for all patients and staff when not in direct patient care;

Paperless check-in and patient files to minimize contact;

Full PPE for any patient care staff (isolation gowns replaced after EACH patient);

Per SF Health Order C19-08c, every patient who has had an aerosol-generating procedure has a recent negative COVID-19 test result on file;

MERV-13 level HEPA filtration in our HVAC;

Upgraded air filtration installed in each exam room (0.1 micron filtration);

Upgraded ventilation installed in each exam room;

Hand sanitizers placed everywhere;

Constant disinfection of exam rooms and frequent contact surfaces with EPA-approved disinfectants that kill SARS CoV-2, including hypochlorous acid mist via electrostatic fogger technology.

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Preparing your child for upcoming dental treatment during COVID-19

- i) Until further notice, your child will need to be tested for COVID-19 within no earlier than seven (7) days leading up to any aerosol-generating procedures (fillings, crowns, sealants). This is in accordance with **San Francisco Health Order C19-08c** to protect our staff and every other patient who comes into our office. We will need proof of the negative test result on file that also shows when the sample was taken. Please email the results to: **info@HanPediatricDentistry.com**
- ii) The accompanying parent or guardian will not be able to observe in the treatment room during any aerosol-generating procedures. We will ask you to remain in the waiting area or in your car until the completion of the appointment. This is in order to minimize your exposure to aerosols that could spread to others after the appointment. We do not have enough PPE to provide to parents who wish to be present in the treatment room.
- iii) If nitrous oxide (laughing gas) is to be used, please make sure that your child has not eaten anything heavy within 2 hours before the appointment (such as ramen, pizza, burgers, or other greasy/oily foods). This is especially important if your child has a sensitive gag reflex and may vomit easily.
- iv) Please allow us to explain step-by-step what is to happen during the procedure. Just as during their regular checkups, your child will be able to recline comfortably and watch a show or movie of their choice (Netflix, YouTube, or Disney +). Please tell them that they will be coming back for another cleaning and that our team will explain each step of the way. We will explain to them how injections and drilling, etc. will feel.
- v) For families with multiple siblings, please only bring the child who has the appointment. **Please arrive on time**, if not a few minutes early. Any late starts affect the quality of our work and most importantly, your child's comfort and proper recovery time. For this reason, we must cancel and reschedule any appointments that are more than 15 minutes late.

Thank you for your help in preparing your child for a successful upcoming treatment visit.

If you have any questions, please don't assume what will happen. We are happy to answer any questions via phone or e-mail.

Gratefully,
James Han, D.D.S. & Staff

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