

Heart & Saul Cleaning  
10 Mase Road  
Lake Hopatcong, NJ07849  
Office: 973-663-6222  
Mobile: 973-945-2778

Our Valued Customers,

We have been closely monitoring the spread of Coronavirus (COVID-19) and all guidance issued by federal, state and local government agencies. To ensure we help promote health and safety in the communities we service; we have decided to keep our business open.

With the recent developments of COVID-19, we wanted to address our customers and bring awareness to the steps we are taking to help prevent the spread of sickness, and your options during these trying times.

- If any of our workers are sick, they will be asked to stay home. We will NOT bring anyone to your home/office who is presenting any signs of illness.
- Our workers are required to use gloves and masks prior to entering your home or office.
- The use of hand sanitizer is encouraged and we require that they wash their hands before and after the cleaning is complete, even if they are using protective equipment.
- In addition to our standard cleaning, we are paying special attention to disinfecting knobs, light switches and handles, and recommend you keep these surfaces clean as well.
- Kindly advise if someone in your family is sick so we may reschedule your appointment for a later date.
- Please let us know if you prefer to move your appointment to an earlier date. We are working diligently to accommodate schedule change requests.

We want to reiterate that the health and safety of our customers and community are our top priority, and we don't take this matter lightly. We are in this together and understand that we may all experience a new "normal" for a period of time. Our goal with this letter is to give you piece of mind and help your home/office stay clean.

We understand these times are stressful, so if you prefer to go for a walk or a drive while we clean your home, please do so. You will be happy to return to a fresh and clean home!

The COVID-19 situation is changing rapidly and we will keep you posted as changes with our services occur.

Sincerely,

Susan and Herman Tascon  
Owners  
Heart and Saul Cleaning Services