



# Tracfone Certification

The image displays four horizontal navigation bars from Vidapay.com, each representing a different Tracfone status. Each bar contains the following information from left to right: a 'Tracfone Master' dropdown, account details for 'ABC Wireless 29394' (Active [test], Mon,Wed,Fri, Available Balance: \$124.58, Refill), a Tracfone status dropdown (highlighted with a red box), 'Recent Transactions' dropdown, '\$0.00', '(0 Items)', a shopping cart icon, 'Cart' dropdown, and 'Sign Out'.

- Top bar: Tracfone Status dropdown shows 'TRACFONE CERTIFIED' with a green checkmark.
- Second bar: Tracfone Status dropdown shows 'PENDING'.
- Third bar: Tracfone Status dropdown shows 'SUSPENDED'.
- Bottom bar: Tracfone Status dropdown shows 'PENDING DATA RESUBMITTED'.

On the top bar on vidapay.com, you will be able to view your Tracfone status.

The statuses can be the following:

1. TRACFONE CERTIFIED
2. PENDING
3. SUSPENDED
4. PENDING DATA RESUBMITTED

Your Tracfone status is **Pending**. Tracfone could not verify your business. You have **3 business days** remaining to update your info and provide documentation. Without proper documentation your account may become **suspended**. This will keep you from receiving a spiff for Tracfone activations and possibly prevent you from purchasing Tracfone airtime. Please update your information immediately.

**Update Info**

\* All updates are submitted to Tracfone the next calendar day.

Tracfone has **Suspended** your account from participating in their spiff program for activations. **You will not be able to receive spiffs for the activations process under the Tracfone brands.** This includes Simple Mobile, Net10, Telcel, and Page Plus.

Please provide VidaPay the appropriate information to help move your account to an approved status. Status changes will be at the discretion of Tracfone.

**Update Info**

\* All updates are submitted to Tracfone the next calendar day.

Your new data has been collected and scheduled for submission next day to Tracfone at 5am est.

The following information has been submitted.

**Business Name: ABC Wireless**

**Business Address: 123 Main St. Columbus, OH 43228**

**Principal Name: John Stewart**

**Principal Address: 345 Home Ave. Columbus, OH 43228**

**Federal Tax ID: 32752987982**

**Dealer Email: Dealer@gmail.com**

**Dealer Phone Number: 614-555-6789**

Your account is currently Tracfone Certified for the following brands: Simple Mobile, Net10, Telcel, and Page Plus. Your status allows you to purchase airtime and receive a spiff for Tracfone approved activations.

## PENDING

\*Read instructions on pop-up for details.  
Click "Update Info" to update additional info.

## SUSPENDED

\*Read instructions on pop-up for details.  
Click "Update Info" to update additional info.

## PENDING DATA RESUBMITTED

\*Read instructions on pop-up for details.  
The information that has been submitted only shows for the manager.

## TRACFONE CERTIFIED

Clicking on the status will give you the following pop-ups that will differ for clerks and managers.

On the left are the manager pop-ups.

✕

Your Tracfone status is **Pending**. Tracfone could not verify your business. The manager user on this account has **3 business days** remaining to update their info and provide documentation. Without proper documentation the account may become **suspended**. This will keep you from receiving a spiff for Tracfone activations and possibly prevent you from purchasing Tracfone airtime. Please update your information immediately.

Please sign out and allow the manager user to validate the information using their credentials. Status changes will be at the discretion of Tracfone.

## PENDING

\*Read instructions on pop-up for details.

On the left are the clerk pop-ups.

Only manager user on the account can update info.

✕

Tracfone has **Suspended** your account from participating in their spiff program for activations. **You will not be able to receive spiffs for the activations process under the Tracfone brands.** This includes Simple Mobile, Net10, Telcel, and Page Plus.

Please sign out and allow the manager user to validate the information using their credentials. Status changes will be at the discretion of Tracfone.

## SUSPENDED

\*Read instructions on pop-up for details.

✕

Your new data has been collected and scheduled for submission next day to Tracfone at 5am est.

## PENDING DATA RESUBMITTED

\*Read instructions on pop-up for details.

✕

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### PENDING

\*Read instructions on pop-up for details.

Click "Update Info" to update additional info.

### SUSPENDED

\*Read instructions on pop-up for details.

Click "Update Info" to update additional info.

After a Tracfone carrier is selected under the Activation category, the merchant will receive a pop-up only if their account is in PENDING or SUSPENDED STATUS.

On the left shows the pop-up that the Manager will see.

They will continue to see this pop-up until they update the information.

Your Tracfone status is **Pending**. Tracfone could not verify your business. The manager user on this account has **3 business days** remaining to update their info and provide documentation. Without proper documentation the account may become **suspended**. This will keep you from receiving a spiff for Tracfone activations and possibly prevent you from purchasing Tracfone airtime. Please update your information immediately.

Please sign out and allow the manager user to validate the information using their credentials. Status changes will be at the discretion of Tracfone.

[continue >>>](#)

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[continue >>>](#)

## PENDING

\*Read instructions on pop-up for details.

## SUSPENDED

\*Read instructions on pop-up for details.

After a Tracfone carrier is selected under the Activation category, the merchant will receive a pop-up only if their account is in PENDING or SUSPENDED STATUS.

On the left shows the pop-up that the Clerk will see.

Clicking on the “X” will leave the clerk on the activations page and close the pop-up.

Clicking on the “continue>>>” will allow the clerk to continue to the activations process.

The clerk will continue to view this pop-up until the manager updates the information.

## Validate your information.

Please validate the information by clicking on each link below. **All fields must be checked complete in order to submit information to Tracfone.**

[Submit info to Tracfone](#)

Once submitted, your information cannot be changed unless you call customer service.

[Business Document](#)

[Business Name](#)

ABC Wireless

[Business Address](#)

123 Main St.

[Principal Name](#)

Robert Smith

[Principal Address](#)

46 Linderwood Ln.

[Federal Tax ID](#)

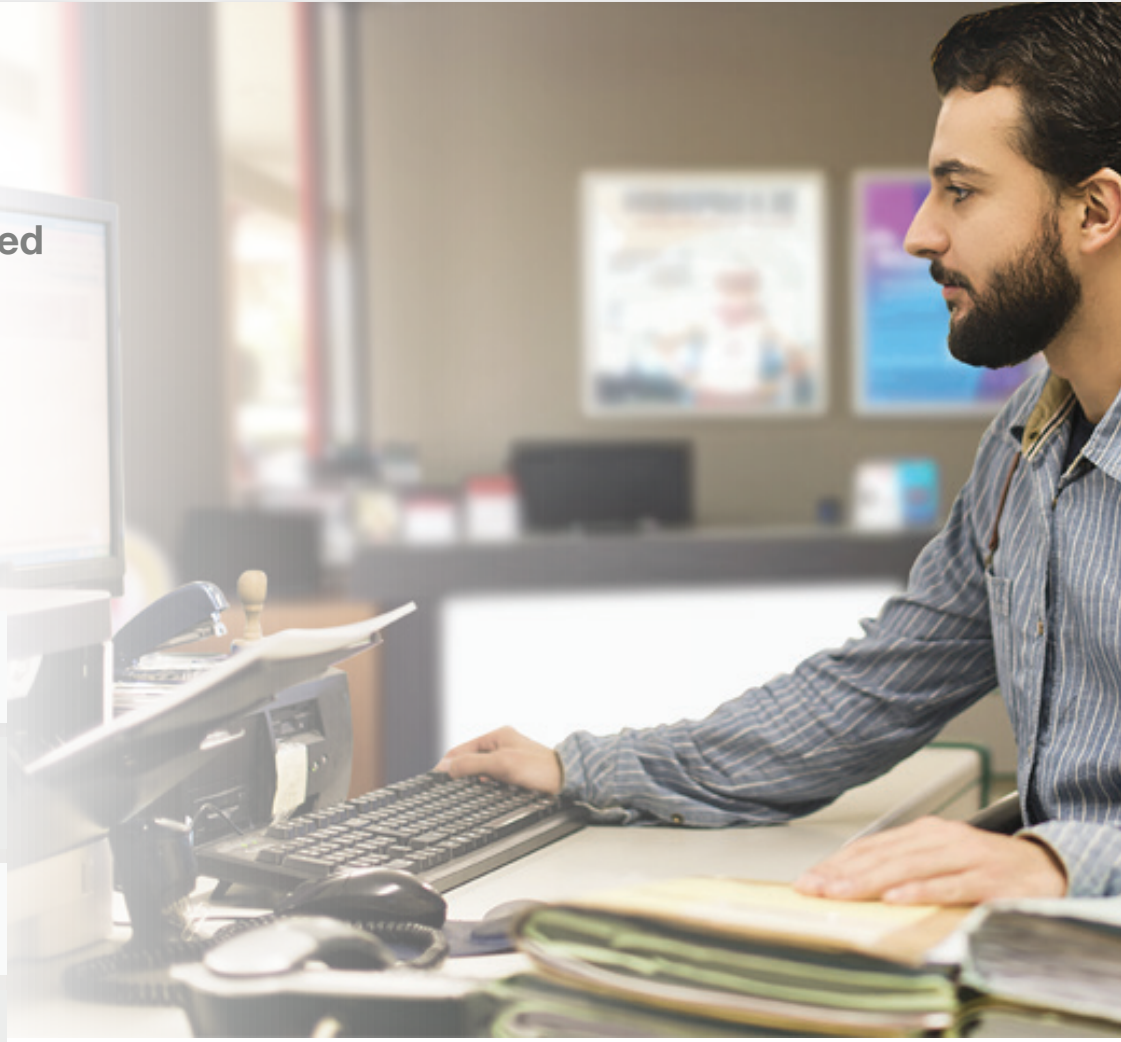
.....2

[Dealer Email](#)

z.....abd@gmail.com

[Dealer Phone Number](#)

XXX-XXX-0123



[Skip >>>](#)

### Contact Us

1-877-956-2359

[Sign Up](#)

### Start Using VidaPay

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[Topup](#)

[International Topup](#)

[Long Distance](#)

[Bill Pay](#)

### Manage VidaPay

[Invoices](#)

[My Account](#)

[Reporting](#)

[My Rates](#)

### Connect with VidaPay



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ABC Wireless

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[Principal Name](#)  
Robert Smith

[Principal Address](#)  
46 Linderwood Ln.

[Federal Tax ID](#)  
.....2

[Dealer Email](#)  
z.....abd@gmail.com

[Dealer Phone Number](#)  
XXX-XXX-0123

Upload any of the following documents to proceed.

[Retail Certificate](#)

[Browse](#)

[Tax Certificate](#)

[Browse](#)

[Utility Bill](#)

[Browse](#)

[Skip >>>](#)

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.....2

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z.....abd@gmail.com

#### [Dealer Phone Number](#)

XXX-XXX-0123

Upload any of the following documents to proceed.

#### Retail Certificate

Retail.jpg

[Remove](#)

#### Tax Certificate

tax.pdf

[Remove](#)

#### Utility Bill

[Browse](#)

[Upload](#)

[Skip >>>](#)

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.....2

[Dealer Email](#)  
z.....abd@gmail.com

[Dealer Phone Number](#)  
XXX-XXX-0123

Enter the name of your business.

ABC Wireless

Save

[Skip >>>](#)

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.....2
- [Dealer Email](#)  
z.....abd@gmail.com
- [Dealer Phone Number](#)  
XXX-XXX-0123

Principal First Name

Robert

Principal Last Name

Smith

[Save](#)

[Skip >>>](#)

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Principal First Name

Principal Last Name

[Save](#)

[Skip >>>](#)

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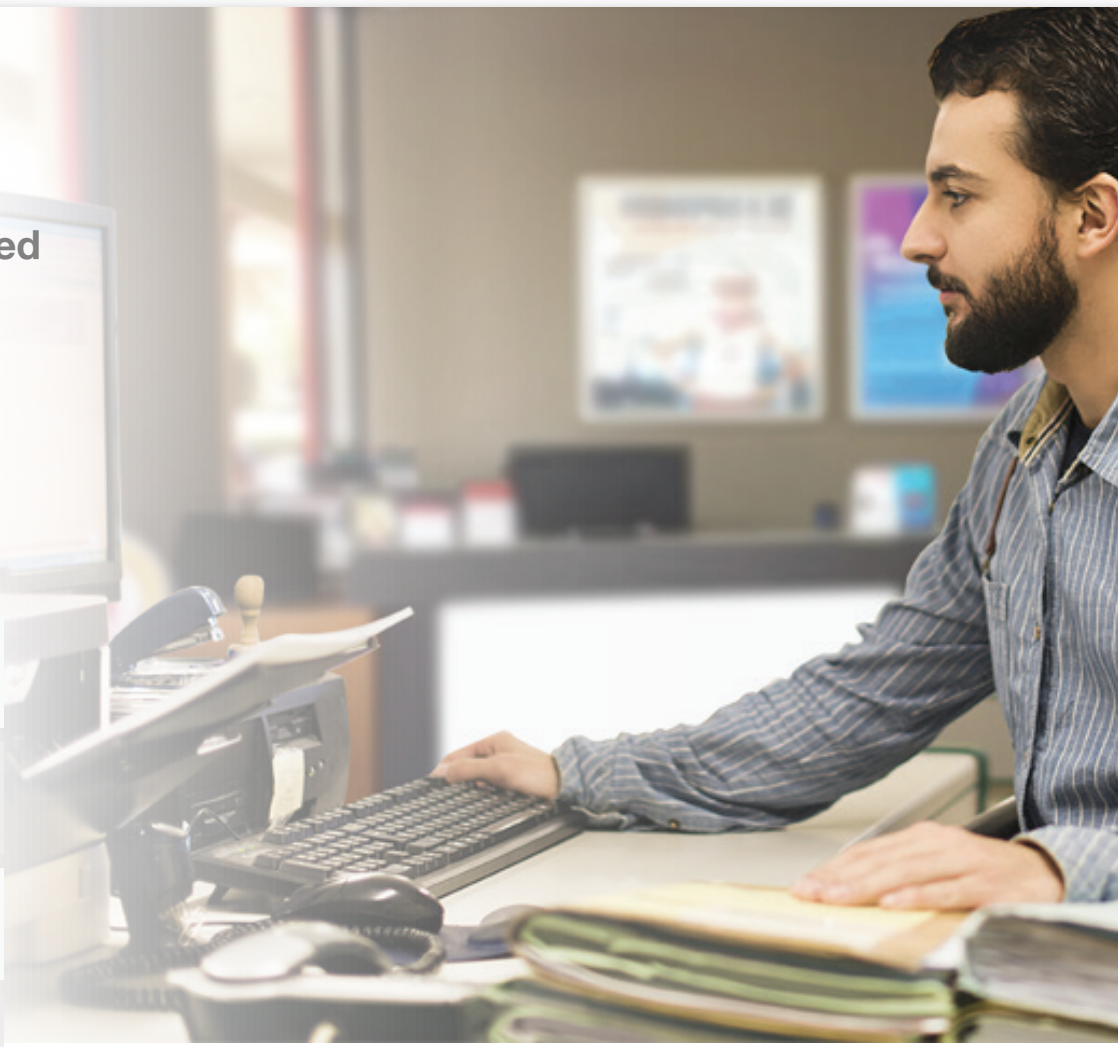
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- [Principal Address](#)  
46 Linderwood Ln.
- [Federal Tax ID](#)  
.....2 ✓
- [Dealer Email](#)  
z.....abd@gmail.com
- [Dealer Phone Number](#)  
XXX-XXX-0123

### Validate your Business Address.

Street Address  Suite

ZIP Code

City  State

[Validate](#)

[Skip >>>](#)

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<a href="#">Dealer Phone Number</a> XXX-XXX-0123	

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<b>Dealer Email</b> z.....abd@gmail.com	
<b>Dealer Phone Number</b> XXX-XXX-0123	

### Did you mean?

- 213 Main St. Columbus, Ohio 43228
- 124 Main St. Columbus, Ohio 43228

[SUBMIT](#)

[No, Enter new address](#)

[Skip >>>](#)

#### Contact Us

1-877-956-2359

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<a href="#">Dealer Phone Number</a> XXX-XXX-0123	

Validate your Email Address.

z.....abd@gmail.com

[Send Validation Code](#)

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[Skip >>>](#)

### Contact Us

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<a href="#">Federal Tax ID</a> .....2	✓
<a href="#">Dealer Email</a>	
<a href="#">Dealer Phone Number</a> XXX-XXX-0123	

Validate your Email Address.

[Send Validation Code](#)

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1-877-956-2359

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Validate your Email Address.

z.....abd@gmail.com

[Send Validation Code](#)

Enter Validation Code

[Validate](#)

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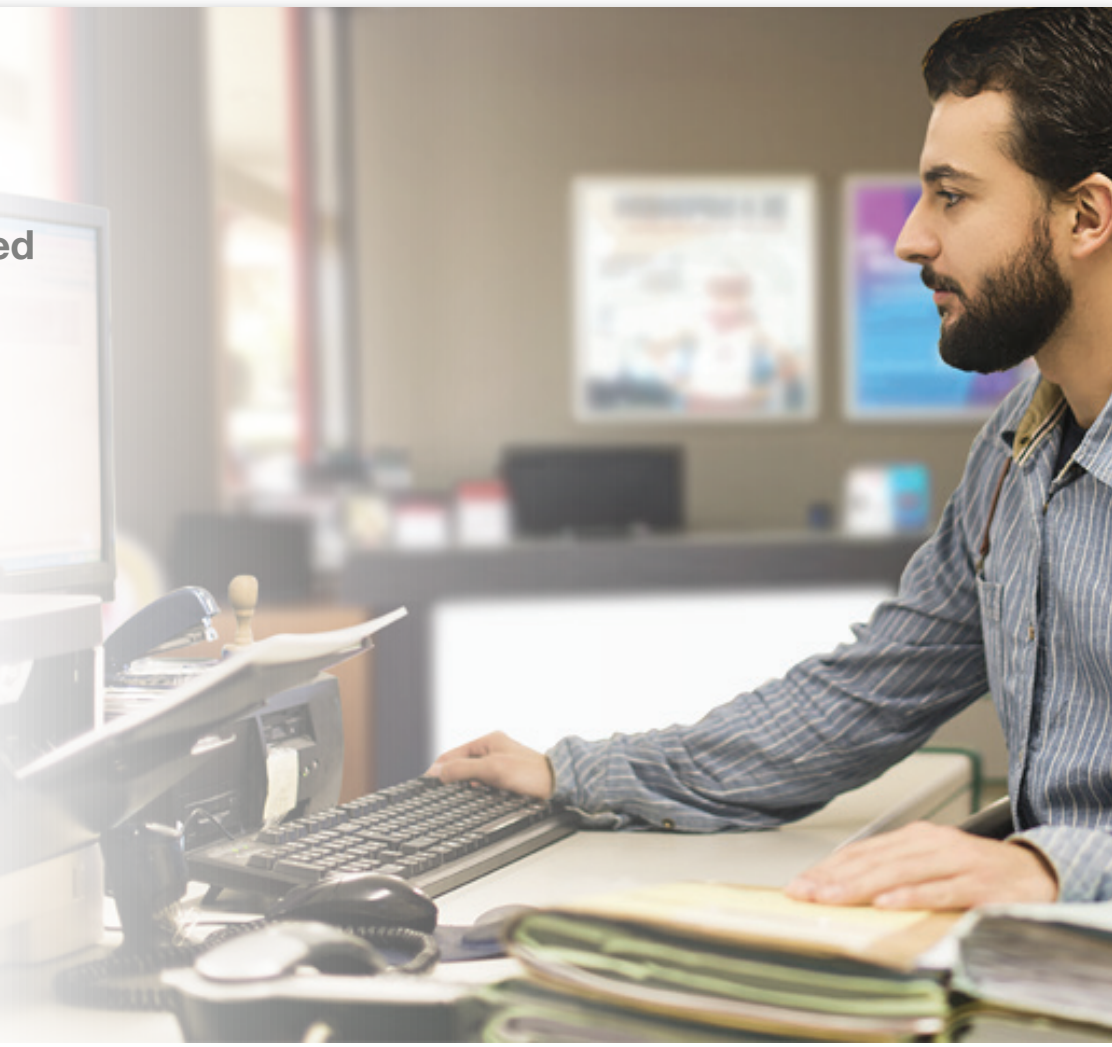
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[CANCEL >>>](#)

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<a href="#">Dealer Phone Number</a>	

Enter a cell phone number for your account.

**Validate my cell phone number.**

[Save](#)

[CANCEL >>>](#)

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<a href="#">Dealer Email</a> z.....abd@gmail.com	✓
<a href="#">Dealer Phone Number</a>	

Enter a cell phone number for your account.

614-555-5555

**Validate my cell phone number.**

[Send Validation Code](#)

\*You will have 15 minutes to enter the validation code. Keep this page open. Leaving this page may cause your validation code to expire.

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## Validate your information.

Please validate the information by clicking on each link below. **All fields must be checked complete in order to submit information to Tracfone.**

[Submit info to Tracfone](#)

Once submitted, your information cannot be changed unless you call customer service.

<a href="#">Business Document</a>	✓
<a href="#">Business Name</a> ABC Wireless	✓
<a href="#">Business Address</a> 123 Main St.	✓
<a href="#">Principal Name</a> Robert Smith	✓
<a href="#">Principal Address</a> 46 Linderwood Ln.	✓
<a href="#">Federal Tax ID</a> .....2	✓
<a href="#">Dealer Email</a> z.....abd@gmail.com	✓
<a href="#">Dealer Phone Number</a> XXX-XXX-0123	

Validate your dealer cell phone number.

xxx-xxx-0123

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Enter Validation Code

[Validate](#)

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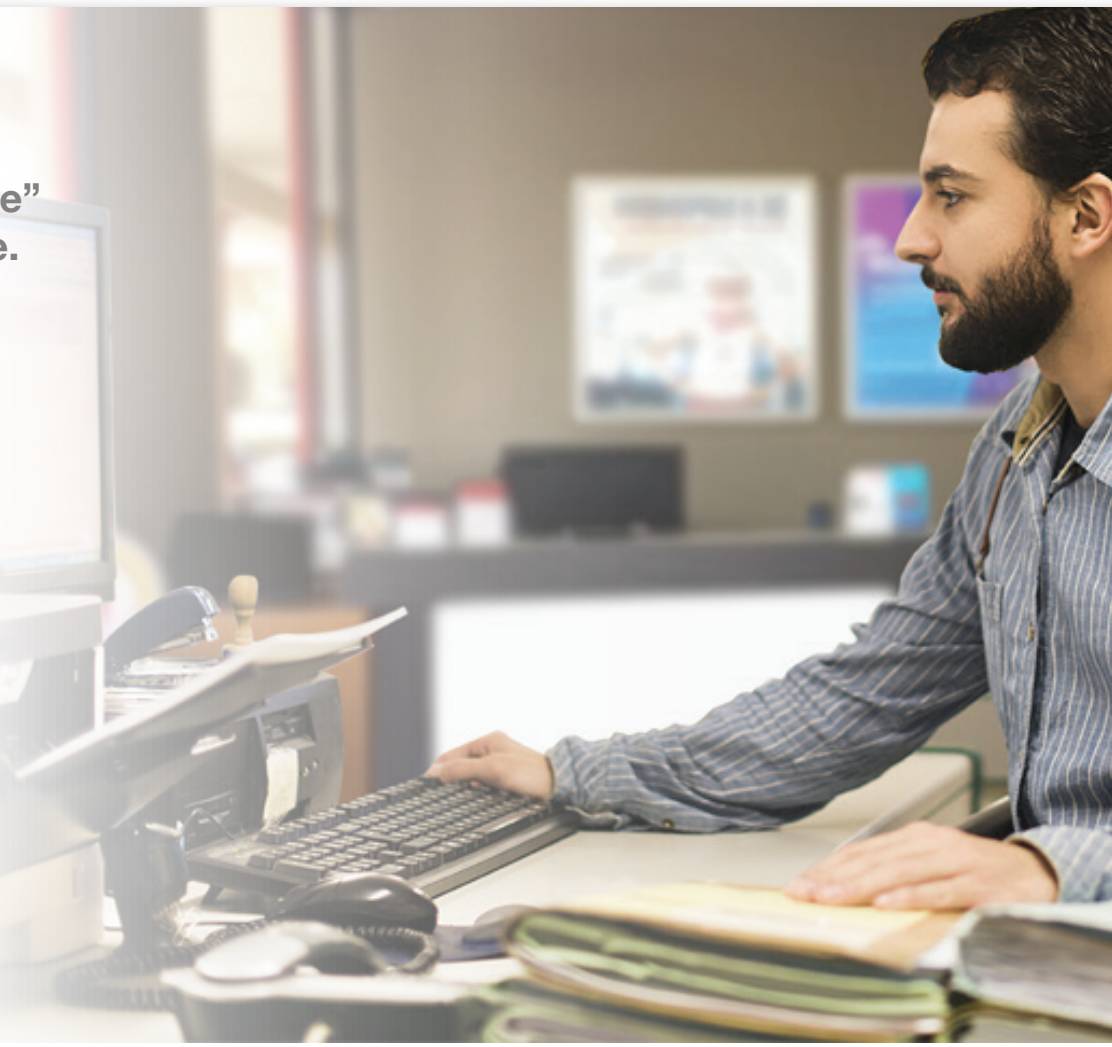
## Validation Complete!

Please click the "Submit my info to Tracfone" button to pass your information to Tracfone.

[Submit info to Tracfone](#)

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