

Electricity

Duke Power Company
526 South Church Street
Charlotte, NC 28202

- 24-hour Customer Service Line: [1-800-777-9898](tel:1-800-777-9898)
- Deposit required for connection. Deposits vary depending on credit history and type of service. Deposit may be waived with good credit and/or a letter from a previous power company.
- To turn on new service (Open An Account): [Click here](#)
- To transfer service: [Click here](#)
- To close an account: [Click here](#)
- Automated Payment Plan (APP): [Click here](#) or call [704-594-9400](tel:704-594-9400)
- Equal Payment Plan (EPP): [Click here](#) or call [704-594-9400](tel:704-594-9400)
- Payment Locations (for payments only): [Click here](#)

Union Power Cooperative
1525 Rocky River Rd. N.
Monroe, NC 28110

- 24-hour Customer Service Line: [704-289-3145](tel:704-289-3145) or [1-800-922-6840](tel:1-800-922-6840)
- For residential rates: [Click here](#)
- For information about requesting service: [Click here](#)
- For payment options: [Click here](#)
- To pay energy bills online: [Click here](#)
- For tips on lowering your energy bill: [Click here](#)

Energy United
P.O. Box 1831
Statesville, NC 28687

- 24-hour Customer Service Line: [1-800-522-3793](tel:1-800-522-3793)

- To sign up for electricity: [Click here](#)
- To view balance and pay bills online: [Click here](#)
- For office locations and service map: [Click here](#)
- To report a power outage: [Click here](#)
- For payment options: [Click here](#)
- For energy saving tips: [Click here](#)

Telephone & DSL Internet Services

Telephone companies that can provide service for your specific address will vary rather widely. [Click here](#) for a website that searches for the phone service providers for your address and provides price quotes for those services. You may also look in the Customer Guide section of any local phone book for a complete list of Local Service Providers.

AT&T

800 Griffith Rd
Charlotte, NC 28217

- Sales, billing & service: [1-800-288-2020](tel:1-800-288-2020)
- 24-hour Automated Customer Service: [1-800-288-2020](tel:1-800-288-2020)
- There is no deposit. However, there will be a connection fee based on the type of service and it will appear on your first month's bill. You will need to select a long distance carrier separately.
- Ordering Options Online: [Click here](#)
- DSL and Dial-Up Internet Access: [Click here](#)
- AT&T also provides an Automated Payments service, you will be required to register to use this option: [Click here](#)

Time Warner Cable
316 East Morehead St.
Charlotte, N.C. 28202

- Customer service: [1-800-892-2253](tel:1-800-892-2253) or [click here](#)

- Digital phone options: [Click here](#)
- Popular calling options: [Click here](#)
- FAQ: [Click here](#)

Windstream
550 Griffith Rd
Charlotte, NC 28217

- Customer service: [1-877-807-9463](tel:1-877-807-9463)
- Local and long distance phone plans: [Click here](#)
- Product bundle (internet, phone, and tv) information: [Click here](#)

Natural Gas

PSNC Energy
1096 Concord Pkwy
N # 17, Concord, NC

- 24-hour Customer Information Center: [877-776-2427](tel:877-776-2427)
- Set up Natural Gas Service: [Click here](#)
- Payment Options and Billing Questions: [Click here](#)
- Expert Appliance Installation and other Services: [Click here](#)
- Natural Gas FAQ: [Click here](#)

Water & Sewer

City of Concord
26 Union Street S.
Concord, NC 28025

- Customer Service Number: [704-920-5555](tel:704-920-5555)
- Online Bill Payment: [Click here](#)
- Water conservation tips: [Click here](#)

Garbage Collection

Solid Waste Services Department
City of Concord
26 Union Street S.
Concord, NC 28025

- Customer Service: 704-720-5555
- Collection Schedule, Recycling, Bulky Items, Yard Waste, Dead Animals & FAQs: Water conservation tips: [Click here](#)
- Solid Waste Services - Residential: [Click here](#)

Cable TV & Internet Services

Time Warner Cable
316 East Morehead St.
Charlotte, N.C. 28202

- Customer Service: [1-800-892-2253](tel:1-800-892-2253)
- There will be an installation fee and first month's charge to be paid at the time of hookup. Installation is By Appointment Only. Charges vary depending on the type of service.
- Digital Cable Television Services: [Click here](#)
- Cable Internet Services: [Click here](#)
- Customer Service, Payment Locations and FAQs: [Click here](#)

Charter Communications
2414 E Main St
Lincolnton, NC 28092

- Customer service: [1-888-438-2427](tel:1-888-438-2427)
- Charter Communications homepage: [Click here](#)
- Cable television prices, availability, and FAQ: [Click here](#)
- High speed internet prices, availability, and FAQ: [Click here](#)

Driver License & Vehicle Registration

N. C. Dept. of Motor Vehicles
1100 New Bern Ave.
Raleigh, N.C. 27699

- 24-hour Customer Service Line: [919-715-7000](tel:919-715-7000)
- NC Dept of Motor Vehicles Newcomers Guide: [Click here](#)
- NC Dept of Motor Vehicles Office Locations: [Click here](#)

Driver License:

- New to North Carolina: [Click here](#)
- Moving Within North Carolina: Drivers must notify the DMV of all address changes within 60 days after the change occurs. You must visit a driver license office within the time period to obtain a duplicate license reflecting your new address. [Click here](#) for a list of the DMV offices.

Vehicle Registration:

- New to North Carolina: [Click here](#)
- Moving Within North Carolina: You must inform the NC DMV of a change of address within 60 days. The Change of Address Form (MVR-24A) is available online. Just [click here](#) for a copy.

U.S. Postal Service

- Change of Address Form: [Click here](#)
- Post Office Locator: [Click here](#)
- Find ZIP Codes: [Click here](#)