

# CLEVELAND COUNTY UTILITIES

## **Water, Sewer, Electric, Natural Gas and Stormwater Services)**

**Utility Information**      <https://www.cityofshelby.com/departments/utilities-129>

**Customer Service** <https://www.cityofshelby.com/departments/customer-services>

Email: [cust.service@cityofshelby.com](mailto:cust.service@cityofshelby.com)

- **Shelby City Electric (Electricities)** 704-484-6866
  - Service Map <https://www.cityofshelby.com/home/showdocument?id=3421>
- **City of Shelby Water** 704-484-6866
  - Service Map <https://www.cityofshelby.com/home/showdocument?id=3419>
- **City of Shelby Natural Gas** 704-484-6866
  - Service Map <https://www.cityofshelby.com/home/showdocument?id=3423>
- **New Customers**  
<https://www.cityofshelby.com/departments/customer-services/start-service>  
Call City of Shelby Customer Service 704-484-6866 **or** visit the City of Shelby office at  
300 S Washington Street (2<sup>nd</sup> floor)
- **Utility Deposit Policy**  
<https://www.cityofshelby.com/home/showdocument?id=834>
- **Information About Payment Options**  
<https://www.cityofshelby.com/departments/customer-services/pay-utility-bill>
- **Online Bill Pay**      <https://custconnect.cityofshelby.com/>  
**First Time Users** <https://custconnect.cityofshelby.com/FirstTimeUser>

## **City of Kings Mountain**

<https://www.cityofkm.com/>

<https://www.cityofkm.com/152/Utility-Rates>

**Utility Billing Department** (located at City Hall- 101 W Gold Street Kings Mountain, NC 28086)

Monday-Friday 8:30-5pm 704-734-4617

[customerservice@cityofkm.com](mailto:customerservice@cityofkm.com)

**Electric Division** 1013 N Piedmont Avenue Kings Mountain, NC 28086

<https://www.cityofkm.com/162/Electric-Division>

**Phone:** 704-730-2125

**Email:** [maneyc@cityofkm.com](mailto:maneyc@cityofkm.com)

**Online Bill Pay** <https://www.cityofkm.com/330/Online-Bill-Pay>

## **City of Cherryville**

<http://www.cityofcherryville.com/>

- Public Works (Streets, Sanitation, Electric and Water/Sewer)  
**301 Allen Street Cherryville, NC 28021**  
<http://www.cityofcherryville.com/government/public-works>  
**Phone:** 704-435-1737 **Fax:** 704-435 1736  
**After Hours:** 704-435-1717 (Cherryville Police Dept)
- **Service Connections**  
<http://www.cityofcherryville.com/services/utility-services-information/service-connections>
- **Billing & Payment**  
<http://www.cityofcherryville.com/services/utility-services-information/billing-payment>

## **Town of Boiling Springs**

<https://www.boilingspringsnc.net/>

**Public Works** 114 E College Avenue Boiling Springs, NC 28017 **Phone:** 704-434-2357

**Water & Sewer** <https://www.boilingspringsnc.net/157/Water-Sewer>

**After Hours Phone: Water** 704-434-5758 **Sewer** 704-434-5600

- **Utility Billing:** 704-434-2357  
**Account Balance or Phone Payments:** 888-514-9829  
**Online Bill Pay** <https://boilingspringsutility.qpaybill.com/Start.aspx>
- **Garbage & Bulk Pickup or Recycling Service Requests** 704-434-2357  
<https://www.boilingspringsnc.net/FormCenter/Public-Works-5/Solid-Waste-Service-Request-45>

## **Outside areas**

<b>Duke Energy</b> (Electric)	800-777-9898
<b>REMC</b> (Rutherford Electric Membership Corp.)	704-435-5401
<b>Cleveland County Water</b>	704-538-9033
<b>Piedmont Natural Gas</b>	704-525-3882
<b>PSNC</b> (Gas)	877-776-2427

## **Telephone & Internet Services**

- **AT&T**      <https://www.att.com/>      800-331-0500  
704-481-0019
- **Spectrum**   <https://www.spectrum.net/>      833-267-6094  
877-566-4892
- **Comporium** <https://www.comporium.com/>      888-403-2667
- **Dish TV**      <https://www.dish.com>      855-318-0572  
855-277-3888
- **Direct TV**   <https://directv.com>      800-490-4388      877-  
752-7561