

# LINCOLN COUNTY UTILITIES

## Electricity

**Duke Power Company**  
526 South Church Street  
Charlotte, NC 28202

- 24-hour Customer Service Line: [1-800-777-9898](tel:1-800-777-9898)
- Deposit required for connection. Deposits vary depending on credit history and type of service. Deposit may be waived with good credit and/or a letter from a previous power company.
- To turn on new service (Open An Account): [Click here](#)
- To transfer service: [Click here](#)
- To close an account: [Click here](#)
- Automated Payment Plan (APP): [Click here](#) or call [704-594-9400](tel:704-594-9400)
- Equal Payment Plan (EPP): [Click here](#) or call [704-594-9400](tel:704-594-9400)
- Payment Locations (for payments only): [Click here](#)

**Energy United**  
P.O. Box 1831  
Statesville, NC 28687

- 24-hour Customer Service Line: [1-800-522-3793](tel:1-800-522-3793)
- To sign up for electricity: [Click here](#)
- To view balance and pay bills online: [Click here](#)
- For office locations and service map: [Click here](#)
- To report a power outage: [Click here](#)
- For payment options: [Click here](#)
- For energy saving tips: [Click here](#)

**Piedmont Natural Gas Company, Inc.**  
4720 Piedmont Row  
Charlotte, NC 28210

- 24-hour Customer Information Center: [704-525-3882](tel:704-525-3882) or [1-800-752-7504](tel:1-800-752-7504)
- Deposit required and varies depending on type of service and anticipated usage.
- Piedmont Natural Gas Billing Questions and FAQ: [Click here](#)
- Automated Payment Plan (APP): [Click here](#)
- Equal Payment Plan (EPP): [Click here](#)

## Telephone & DSL Internet Services

Telephone companies that can provide service for your specific address will vary rather widely. [Click here](#) for a website that searches for the phone service providers for your address and provides price quotes for those services. You may also look in the Customer Guide section of any local phone book for a complete list of Local Service Providers.

**AT&T**  
800 Griffith Rd  
Charlotte, NC 28217

- Sales, billing & service: [1-800-288-2020](tel:1-800-288-2020)
- 24-hour Automated Customer Service: [1-800-288-2020](tel:1-800-288-2020)
- There is no deposit. However, there will be a connection fee based on the type of service and it will appear on your first month's bill. You will need to select a long distance carrier separately.
- Ordering Options Online: [Click here](#)
- DSL and Dial-Up Internet Access: [Click here](#)
- AT&T also provides an Automated Payments service, you will be required to register to use this option: [Click here](#)

**Time Warner Cable**  
316 East Morehead St.  
Charlotte, N.C. 28202

- Customer service: [1-800-892-2253](tel:1-800-892-2253) or [click here](#)
- Digital phone options: [Click here](#)
- Popular calling options: [Click here](#)
- FAQ: [Click here](#)

**Windstream**  
**550 Griffith Rd**  
**Charlotte, NC 28217**

- Customer service: [1-877-807-9463](tel:1-877-807-9463)
- Local and long distance phone plans: [Click here](#)
- Product bundle (internet, phone, and tv) information: [Click here](#)

## Natural Gas

**PSNC Energy**  
**1096 Concord Pkwy**  
**N # 17, Concord, NC**

- 24-hour Customer Information Center: [877-776-2427](tel:877-776-2427)
- Set up Natural Gas Service: [Click here](#)
- Payment Options and Billing Questions: [Click here](#)
- Expert Appliance Installation and other Services: [Click here](#)
- Natural Gas FAQ: [Click here](#)

## Water & Sewer

**Lincoln County Public Works**  
**115 West Main Street**  
**Lincolnton, NC 28092**

- Customer Service: [704-736-8497](tel:704-736-8497)
- For general information and public works homepage: [Click here](#)

- For water connection fees: [Click here \(PDF\)](#)
- For sewer connection fees: [Click here \(PDF\)](#)
- For monthly water billing rates: [Click here \(PDF\)](#)

## Garbage Collection

**Lincoln County Solid Wastes Department**  
5291 Crouse Road  
Crouse, North Carolina 28033

- Customer Service: [704-732-9030](tel:704-732-9030)
- Homepage: [Click here](#)
- Recycling information: [Click here](#) or call [704-732-9030](tel:704-732-9030)

## Cable TV & Internet Services

**Charter Communications**  
2414 E Main St  
Lincolnton, NC 28092

- Customer service: [1-888-438-2427](tel:1-888-438-2427)
- Charter Communications homepage: [Click here](#)
- Cable television prices, availability, and FAQ: [Click here](#)
- High speed internet prices, availability, and FAQ: [Click here](#)

## Driver License & Vehicle Registration

**N. C. Dept. of Motor Vehicles**  
1100 New Bern Ave.  
Raleigh, N.C. 27699

- 24-hour Customer Service Line: [919-715-7000](tel:919-715-7000)

- NC Dept of Motor Vehicles Newcomers Guide: [Click here](#)
- NC Dept of Motor Vehicles Office Locations: [Click here](#)

### Driver License:

- New to North Carolina: [Click here](#)
- Moving Within North Carolina: Drivers must notify the DMV of all address changes within 60 days after the change occurs. You must visit a driver license office within the time period to obtain a duplicate license reflecting your new address. [Click here](#) for a list of the DMV offices.

### Vehicle Registration:

- New to North Carolina: [Click here](#)
- Moving Within North Carolina: You must inform the NC DMV of a change of address within 60 days. The Change of Address Form (MVR-24A) is available online. Just [click here](#) for a copy.

## U.S. Postal Service

- Change of Address Form: [Click here](#)
- Post Office Locator: [Click here](#)
- Find ZIP Codes: [Click here](#)