

# YORK COUNTY UTILITIES

## Electricity

**Duke Power Company**  
526 South Church Street  
Charlotte, NC 28202

- 24-hour Customer Service Line: [1-800-777-9898](tel:1-800-777-9898)
- Deposit required for connection. Deposits vary depending on credit history and type of service. Deposit may be waived with good credit and/or a letter from a previous power company.
- To turn on new service (Open An Account): [Click here](#)
- To transfer service: [Click here](#)
- To close an account: [Click here](#)
- Automated Payment Plan (APP): [Click here](#) or call [704-594-9400](tel:704-594-9400)
- Equal Payment Plan (EPP): [Click here](#) or call [704-594-9400](tel:704-594-9400)
- Payment Locations (for payments only): [Click here](#)

**Union Power Cooperative**  
1525 Rocky River Rd. N.  
Monroe, NC 28110

- 24-hour Customer Service Line: [704-289-3145](tel:704-289-3145) or [1-800-922-6840](tel:1-800-922-6840)
- For residential rates: [Click here](#)
- For information about requesting service: [Click here](#)
- For payment options: [Click here](#)
- To pay energy bills online: [Click here](#)
- For tips on lowering your energy bill: [Click here](#)

**York Electric Cooperative**  
**P.O. Box 150**  
**York, SC 29745**

- Customer Service Line: [803-684-4248](tel:803-684-4248) or [800-582-8810](tel:800-582-8810)
- To sign up for electricity: [Click here](#)
- To pay bills online: [Click here](#)
- For rates and billing: [Click here](#)
- To report a power outage, call [1-866-374-1234](tel:1-866-374-1234)
- For payment options: [Click here](#)
- For energy saving tips: [Click here](#)

## Telephone & DSL Internet Services

Telephone companies that can provide service for your specific address will vary rather widely. [Click here](#) for a website that searches for the phone service providers for your address and provides price quotes for those services. You may also look in the Customer Guide section of any local phone book for a complete list of Local Service Providers.

**AT&T**  
**800 Griffith Rd**  
**Charlotte, NC 28217**

- Sales, billing & service: [1-800-288-2020](tel:1-800-288-2020)
- 24-hour Automated Customer Service: [1-800-288-2020](tel:1-800-288-2020)
- There is no deposit. However, there will be a connection fee based on the type of service and it will appear on your first month's bill. You will need to select a long distance carrier separately.
- Ordering Options Online: [Click here](#)
- DSL and Dial-Up Internet Access: [Click here](#)
- AT&T also provides an Automated Payments service, you will be required to register to use this option: [Click here](#)

**Time Warner Cable**  
316 East Morehead St.  
Charlotte, N.C. 28202

- Customer service: [1-800-892-2253](tel:1-800-892-2253) or [click here](#)
- Digital phone options: [Click here](#)
- Popular calling options: [Click here](#)
- FAQ: [Click here](#)

**Windstream**  
550 Griffith Rd  
Charlotte, NC 28217

- Customer service: [1-877-807-9463](tel:1-877-807-9463)
- Local and long distance phone plans: [Click here](#)
- Product bundle (internet, phone, and tv) information: [Click here](#)

## Water & Sewer

**City of Rock Hill Utilities**  
155 Johnston Street  
Rock Hill, SC 29731

- Customer Service: [803-325-2500](tel:803-325-2500)
- Information about connecting water utilities: [Click here](#)
- For water rates: [Click here](#)
- Information about water leaks: [Click here](#) or [803-325-2500](tel:803-325-2500)
- Tips for lowering your water bill: [Click here](#)

**York County Water & Sewer**  
1070 Heckle Blvd  
Suite 1A  
Rock Hill, SC 29732

- Customer Service: [803-628-3211](tel:803-628-3211) or [803-327-8639](tel:803-327-8639)

- After-hours emergencies: [803-366-0066](tel:803-366-0066)
- For payment and application information: [803-628-3211](tel:803-628-3211)
- To connect your utilities: [Click here](#)
- To pay your bills online: [Click here](#)
- To set up bank draft and automatically pay your bills: [Click here \(PDF\)](#)
- For rates: [Click here \(PDF\)](#)

### **Fort Mill Water**

- Customer Service: [803-547-2034](tel:803-547-2034) ext. 223 or 225
- To connect your utilities: [Click here](#)
- To report a water leak or sewer problem, please call [803-547-7158](tel:803-547-7158) - voicemail center

## **Natural Gas**

**York County Natural Gas Authority**  
**Post Office Box 11907**  
**Rock Hill, South Carolina 29731-1907**

- Customer Service Center: [803-323-5304](tel:803-323-5304)
- Set up Natural Gas Service: [Click here](#)
- Service information: [Click here](#)
- Billing procedures: [Click here](#)
- Gas Appliances and Expert Installation: [Click here](#)
- Natural Gas FAQ: [Click here](#)

## **Garbage Collection**

**Tega Cay Trash Collection**  
**120 Shoreline Pkwy**  
**Fort Mill, SC 29708**

- Customer Service: [704-714-9400](tel:704-714-9400)
- New Residents: [Click here](#)
- Collection Schedule: [Click here](#)

**Rock Hill Solid Waste Disposal**  
**155 Johnston Street**  
**Rock Hill, SC 29731**

- Customer Service: [803-325-2500](tel:803-325-2500)
- For general garbage pickup information: [Click here](#)
- For general recycling information: [Click here](#)
- For yard waste disposal information: [Click here](#)
- For bulky items and dead animal pickup information: [Click here](#)

## Cable TV & Internet Services

**Time Warner Cable**  
**316 East Morehead St.**  
**Charlotte, N.C. 28202**

- Customer Service: [1-800-892-2253](tel:1-800-892-2253)
- There will be an installation fee and first month's charge to be paid at the time of hookup. Installation is By Appointment Only. Charges vary depending on the type of service.
- Digital Cable Television Services: [Click here](#)
- Cable Internet Services: [Click here](#)
- Customer Service, Payment Locations and FAQs: [Click here](#)

## Driver License & Vehicle Registration

**S.C. Dept. of Motor Vehicles**  
**10311 Wilson Boulevard - Building C**  
**Blythewood, South Carolina 29016**

- 24-hour General question information line: [\(800\) 442-1368](tel:8004421368)
- 8:30am-5:00pm Customer Service Line: [803-896-5000](tel:8038965000)
- SC Dept of Motor Vehicles Office Locations: [Click here](#)

### Driver License:

- New to South Carolina: [Click here](#)
- Moving to South Carolina: If you have a valid driver's license issued by the state from which you moved, you can use it for 90 days, after which time you must surrender it and obtain a South Carolina driver license. You have 45 days to transfer your out of state vehicle registration to South Carolina. [Click here](#) for a list of the DMV offices.

### Vehicle Registration:

- New to South Carolina: [Click here](#)
- Moving to South Carolina: you have 45 days to transfer your vehicle title and registration. You may apply for the title and registration by mail. [Click here \(PDF\)](#) for the form. The mailing address is on the form.
- [Click here](#) for free DMV resources for SC drivers

## U.S. Postal Service

- Change of Address Form: [Click here](#)
- Post Office Locator: [Click here](#)
- Find ZIP Codes: [Click here](#)