



SHORT BARK  
& SIDES

PROFESSIONAL DOG GROOMING  
& DAY CARE

## CANCELLATION POLICY

23<sup>rd</sup> June 2019

Please note our updated cancellation policy;

Clients are free to cancel or reschedule appointments at anytime, however if less than 24 hours notice is given upon a cancellation then you will be charged 50% of the groom cost.

If you do have to cancel for any reason then you will be allowed one cancellation before this is applied as we do understand that things happen, however you will be required to pay a 50% deposit to secure your next booking.

We are a small business and cancellations effect us massively.

Thank you for your understanding.

**Bethan Saunders**  
Short Bark & Sides



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