



Further to your request, please find details for maintenance, and warranty for our Infinity Corner range of energy efficient glazing systems.

Maintenance

We recommend that all glass be maintained and cleaned using a mild non-abrasive detergent to remove any soiling, and then rinsed using a generous amount of clean water. All detergents should be checked as to their compatibility with any other material supporting the unit.

Regular inspections of panels/units, their seals, fixings, retaining frames and drainage system holes should be made throughout the life of the building/structure.

Warranty

This warranty is issued by The Glass Man in respect of insulating glass units, directly purchased from The Glass Man, for flat and / or curved glazing. The use of The Glass Man insulating glass units in vertical structural glazing, and sloped glazing applications can be covered by the warranty, providing that The Glass Man gives written approval. In the absence of such written approval no such warranty shall apply.

The Glass Man warrants that each product covered by this document and relating to the project will be free from condensation in the cavity, caused by failure of the edge seal due to poor workmanship or defects in the materials, (subject to the limitation of the glass manufacturers conditions) for a period of one year from the original instructed delivery date.

This warranty does not cover product defects due to improper use or handling, poor storage, other abuse, vehicle installation, chemical reaction, glass breakage, Newton's rings, Brewster's fringes, the application of solar control films, failure to comply with The Glass Man glazing or maintenance recommendations, or those issued by the Glass and Glazing Federation, or those contained in BS EN 12150-1: 2000 and BS EN 1279-2: 2002 "Glazing for Buildings" or any other than those specified herein.

Any breach of this warranty should be reported within 14 days from the date of discovery, in writing, supported by the original invoice, to The Glass Man, forwarded by recorded delivery, and marked for the attention of the Sales Department, The Glass Man, 678 Glasgow Road, Wishaw, Lanarkshire, ML2 7SR. The Glass Man must have the opportunity to view the alleged defective product "in situ", as failure to adhere to this procedure will result in the warranty becoming null and void. The right to reply on the warranty will thus be lost.

Directors: A. Simpson, D. Laurie.
Registered Office: 678 Glasgow Road, Wishaw ML2 7SR.



8th February 2013

If this breach is found to be The Glass Man responsibility, The Glass Man by its sole option will either reimburse the value of the unit, or provide a replacement product but will have no further liability. If The Glass Man elects to supply a replacement product, the warranty thereon will extend to the balance of the original one year period.

It is expressly agreed that The Glass Man shall in no circumstances be responsible or liable for any consequential losses or damages suffered by the customer as a result of failure to supply or the supply of out of specification product, including without limitation any loss of profits, increased cost of working, or other direct consequential losses.

The customer shall at all times be under a duty to The Glass Man to mitigate any loss it may suffer as a result of failure to supply or the supply of The Glass Man of out of specification product.

This warranty is the only extended warranty made to any person by The Glass Man, and in lieu of all other warranties expressed or implied. Subject to the provisions of the warranty, The Glass Man does not make, and expressly disclaims, and the customer expressly waives any other warranties of whatsoever, with regard to the quality of the product, including (without limitation) any warranties of satisfactory quality or fitness for a particular purpose, regardless of whether verbal or written, expressed or implied or allegedly arising from any usage of trade or any other course of dealing.

The Glass Man specifically excludes any rights to third parties under this warranty, afforded under the contract (rights of third parties) act 1999.

This warranty is only valid if payment in full has been received by the company in respect of all goods which are the subject of this warranty, and signed by an authorised person of The Glass Man.

All warranties supplied by The Glass Man are non-transferable.

The Infinity Corner Unit will only carry a warranty if delivered to site and installed by qualified and approved contractors to the specification of the manufacturer.

Subject to the above it is accepted that in any event all goods are sold, subject to the company's terms and conditions of trading applicable at the date of sale, and that consequential loss however caused is expressly excluded.

The contract of this warranty forms a part of the contract made between The Glass Man and the customer and shall be read and construed accordingly. It shall be governed by and construed in all aspects in accordance with Scottish law, and the parties hereby submit to the non-exclusive jurisdiction of the Scottish courts.

Yours sincerely



Alex Simpson
Company Director

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