

# **CANCELLATION POLICY**

## **CUSTOMER NOTICE**

**We require 24hrs notice for  
cancellation of Appointments.**

**TIME IS RESERVED TO GROOM YOUR DOG**

**Missed appointments will incur a  
cancellation fee payable before further  
appointments can be booked. Dogs arriving  
late may have to be re-booked and the  
cancellation fee will apply. Please be on time.**